

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

October 21, 2026

[REDACTED], PRESIDENT
NORBERT INC
[REDACTED]
[REDACTED]

RE: NORBERT RESIDENTIAL CARE
FACILITY
2413 ST NORBERT DRIVE
PITTSBURGH, PA, 15234
LICENSE/COC#: 43051

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/10/2026, 09/11/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: NORBERT RESIDENTIAL CARE FACILITY **License #:** 43051 **License Expiration:** 12/16/2026
Address: 2413 ST NORBERT DRIVE, PITTSBURGH, PA 15234
County: ALLEGHENY **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: NORBERT INC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-2 **Date:** 03/09/2010 **Issued By:** City of Pittsburgh

Staffing Hours

Resident Support Staff: 39 **Total Daily Staff:** 141 **Waking Staff:** 106

Inspection Information

Type: Full **Notice:** Unannounced **BHA Docket #:**
Reason: Renewal, Complaint **Exit Conference Date:** 09/11/2026

Inspection Dates and Department Representative

09/10/2026 - On-Site: [REDACTED]
09/11/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 102 **Residents Served:** 63

Secured Dementia Care Unit

In Home: Yes **Area:** 2A & 3A **Capacity:** 26 **Residents Served:** 21

Hospice

Current Residents: 10

Number of Residents Who:

Receive Supplemental Security Income: 1 **Are 60 Years of Age or Older:** 63
Diagnosed with Mental Illness: 26 **Diagnosed with Intellectual Disability:** 1
Have Mobility Need: 39 **Have Physical Disability:** 0

Inspections / Reviews

09/10/2026 Full

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 10/05/2026

10/02/2026 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 10/21/2026
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 10/21/2026

Inspections / Reviews (*continued*)

10/21/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/21/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

25b - Contract Signatures

1. Requirements

2600.

25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

Resident #1's home contract dated [REDACTED] was not signed by the resident's designated payer.

Plan of Correction

Accept [REDACTED] - 10/02/2026

Resident #1 contract was emailed to representative payee by PCHA on 9/10/2026 for signature. Contract returned by representative payee on 9/11/26 via email stating [REDACTED] signed it and dated 1/1/26- because [REDACTED] has other clients that are completed the first of the year.

All current resident contracts audited by PCHA or designee on 9/30/2026 to ensure contract is signed by designated payer in compliance with 2600.25.b. Any contracts missing designated payer signature were notified by PCHA and contracts signed by 10/2/2026.

PCHA and Assistant reviewed regulation 2600.25.b on 9/29/26, to ensure understanding of required contract signatures.

PCHA or Designee will audit weekly new admission contracts for payer signatures starting 9/28/26 through 11/14/2026 to ensure timely compliance with regulation 2600.25.b. Results of this audit will be reviewed with monthly QAPI on 10/13/2026. Documentation of the quality management review shall be kept with quality management minutes.

Licensee's Proposed Overall Completion Date: 10/20/2026

Implemented [REDACTED] - 10/21/2026

25c4 - Payment Responsibility

2. Requirements

2600.

25.c. At a minimum, the contract must specify the following:

4. The party responsible for payment.

Description of Violation

Resident #1's home contract dated [REDACTED] indicated that there was a party responsible for payment, however, there was no name or information identifying who that responsible party was.

Plan of Correction

Accept [REDACTED] - 10/02/2026

Resident #1 contract was updated to identify representative payee by PCHA on 9/10/2026. Contract was emailed to representative payee by PCHA on 9/10/2026 for signature. Contract returned by representative payee on 9/11/26 via email stating [REDACTED] signed it and dated 1/1/26- because [REDACTED] has other clients that are completed the first of the year.

All current resident contracts audited by PCHA or designee on 9/30/2026 to ensure contract identifies designated payer in compliance with 2600.25c. Any contracts missing designated payer information were updated by PCHA and contract signed by 10/2/2026.

PCHA and Assistant reviewed regulation 2600.25c on 9/29/26, to ensure understanding of required payer identification in contract.

PCHA or Designee will audit weekly new admission contracts for responsible payer information starting 9/28/26 through 11/14/2026 to ensure timely compliance with regulation 2600.25c. Results of this audit will be reviewed with monthly QAPI on 10/13/2026. Documentation of the quality management review shall be kept with quality

25c4 - Payment Responsibility (continued)

management minutes.

Licensee's Proposed Overall Completion Date: 10/20/2026

Implemented () - 10/21/2026

183d - Prescription Current**3. Requirements**

2600.

183.d. Only current prescription, OTC, sample and CAM for individuals living in the home may be kept in the home.

Description of Violation

Resident #2 was prescribed 10mg suppositories, insert 1 suppository rectally as needed for constipation if milk of magnesia is ineffective, however, this medication was discontinued on 7/29/26 but was still on the medication cart.

Plan of Correction

Accept () - 10/02/2026

Resident #2 discontinued suppositories were destroyed on 9/10/2026.

All current resident medications were audited by PCHA or designee on 9/15/2026 to ensure only prescribed medications are kept in the facility in compliance with 2600.183.d. Any discontinued medications were destroyed by PCHA or designee on 9/15/2026.

Medication Technicians educated by PCHA or Designee on 10/1/2026 of regulation 2600.183.d. That only prescribed medication may be kept in the facility. If medication is discontinued, medication must be removed from the cart and destroyed. This education will be kept in education binder.

PCHA or Designee will audit medication carts weekly starting 9/28/26 through 11/14/2026 to ensure compliance with regulation 2600.183.d. Results of this audit will be reviewed with monthly QAPI on 10/13/2026. Documentation of the quality management review shall be kept with quality management minutes.

Licensee's Proposed Overall Completion Date: 10/20/2026

Implemented () - 10/21/2026