

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

September 28, 2026

[REDACTED], ADMINISTRATOR
PLEASANT VIEW RETIREMENT COMMUNITY
544 NORTH PENRYN ROAD
[REDACTED]
MANHEIM, PA, 17545

RE: PLEASANT VIEW COMMUNITIES
544 NORTH PENRYN ROAD
MANHEIM, PA, 17545
LICENSE/COC#: 32185

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/03/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PLEASANT VIEW COMMUNITIES

License #: 32185

License Expiration: 08/29/2027

Address: 544 NORTH PENRYN ROAD, MANHEIM, PA 17545

County: LANCASTER

Region: CENTRAL

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: PLEASANT VIEW RETIREMENT COMMUNITY

Address: 544 NORTH PENRYN ROAD, [REDACTED], MANHEIM, PA, 17545

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP

Date: 04/23/2025

Issued By: Labor and Industry

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 70

Waking Staff: 53

Inspection Information

Type: Full

Notice: Unannounced

BHA Docket #:

Reason: Renewal

Exit Conference Date: 09/03/2026

Inspection Dates and Department Representative

09/03/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 65

Residents Served: 56

Secured Dementia Care Unit

In Home: Yes

Area: Meadows

Capacity: 17

Residents Served: 14

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 56

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 14

Have Physical Disability: 1

Inspections / Reviews

09/03/2026 Full

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 09/21/2026

09/15/2026 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/28/2026

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 09/21/2026

Inspections / Reviews (*continued*)

09/16/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/28/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 09/28/2026

09/28/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/28/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

3c - Post Current License

1. Requirements

2600.

- 3.c. The personal care home shall post the current license, a copy of the current license inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

Description of Violation

On 9/3/26, the home's previous licensing inspection summary, dated 4/23/25, was not posted in a conspicuous and public place in the home.

Plan of Correction

Accept () - 09/16/2026)

- *The Administrator immediately displayed VR from 4/23/2026 while surveyors were in building, Survey results have been displayed in the same place for all previous inspections. VR partial inspection from 5/5/2026 was posted along with newly issued License from BHSL*
- *The Administrator or designee will review that the posting location that VR is posted and not removed. VR will in displayed in the entrance lobby of PC facility at door 4. Administrator or Clinical Supervisor will monitor that inspection summary is posted, this will be audited weekly X 8 weeks 9/21/2026 - 10/5/2026 and monthly ongoing*
- *The facility's New Inspection Summary and any updated license or inspection summary will be posted upon receipt.*

Licensee's Proposed Overall Completion Date: 09/21/2026

Implemented () - 09/28/2026)

183e - Storing Medications

3. Requirements

2600.

- 183.e. Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.

Description of Violation

On 9/3/26 at 10:40 AM, there was a white oval pill lying loose in the Meadows SDCU medication cart.

Plan of Correction

Accept () - 09/16/2026)

"During the survey, medication cart audits were conducted on all four (4) medication carts. All four carts were found to be in proper working condition. A single loose pill was identified in one cart, and at the time it was observed, the Med Tech was already aware and knowing () was needing to discard medication in accordance with facility policy. The facility's medication carts are subject to regular monitoring and auditing by both facility staff and the consultant pharmacy, and this ongoing oversight is precisely how the loose pill was identified and addressed in real time. Rather than allowing the established facility policy and procedure to be completed, the surveyor cited the isolated observation as a violation. The facility respectfully submits that this finding reflects a functioning quality assurance process — the issue was self-identified by Med Tech and was actively being corrected per policy before any surveyor intervention — rather than a systemic failure in medication cart management. No resident was affected and no medication error occurred. The facility requests that this deficiency be removed, as it penalizes the facility's staff for following procedure rather than reflecting any actual lapse in care or safety."

Immediately • All staff responsible for medication storage will be retrained on 55 Pa. Code § 2600.183 requirements and the facility's medication storage and disposal policy within [14 days].

183e Storing Medications (continued)

Administrator or Clinical Supervisor will monitor Medication carts for any loose medications this will be audited weekly X 8 weeks 9/21/2026 10/5/2026 after weekly auditing is complete, audits will be completed monthly ongoing. [REDACTED] Pharmacy completes Quarterly Cart audits this is ongoing,

Licensee's Proposed Overall Completion Date: 09/21/2026

Implemented ([REDACTED] **- 09/28/2026)**