

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

September 11, 2026

[REDACTED]
MENTAL HEALTH ASSOCIATION OF WASHINGTON COUNTY
[REDACTED]
[REDACTED]

RE: MHA ENHANCED PERSONAL CARE
HOME
200 SPRING STREET
BENTLEYVILLE, PA, 15314
LICENSE/COC#: 42415

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/27/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: MHA ENHANCED PERSONAL CARE HOME

License #: 42415

License Expiration: 06/17/2027

Address: 200 SPRING STREET, BENTLEYVILLE, PA 15314

County: WASHINGTON

Region: WESTERN

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: MENTAL HEALTH ASSOCIATION OF WASHINGTON COUNTY

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP

Date: 07/01/2004

Issued By: L&I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 11

Waking Staff: 8

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Complaint, Incident

Exit Conference Date: 08/27/2026

Inspection Dates and Department Representative

08/27/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 12

Residents Served: 11

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 11

Are 60 Years of Age or Older: 7

Diagnosed with Mental Illness: 11

Diagnosed with Intellectual Disability: 1

Have Mobility Need: 0

Have Physical Disability: 0

Inspections / Reviews

08/27/2026 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/28/2026

08/31/2026 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/31/2026

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 09/04/2026

Inspections / Reviews (*continued*)

09/11/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/31/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

23a - Activities of Daily Living Assistance**1. Requirements**

2600.

23.a. A home shall provide each resident with assistance with ADLs as indicated in the resident's assessment and support plan.

Description of Violation

Resident [REDACTED]'s assessment at the request of the Department was dated [REDACTED] and indicated "A" or independent for bowel management. The resident's support plan, also dated [REDACTED], was documented with "not applicable" indicated for the description of service need, plan to meet service need, frequency and responsible party for bowel management. However, on the evening of [REDACTED] at approximately 6:45 p.m., direct care staff person A used a finger to manually relieve [REDACTED] symptoms experienced by resident [REDACTED] and trigger a bowel movement. Resident [REDACTED] was prescribed [REDACTED] as needed (PRN) to relieve constipation symptoms and direct care staff person A was not a licensed medical professional.

Plan of Correction**Accepted [REDACTED] - 08/31/2026)**

Upon discovery of the incident, the staff member involved was immediately suspended pending investigation and was subsequently terminated. Resident [REDACTED] assessment, support plan and bowel management needs were reviewed to ensure appropriate interventions were identified. All direct care staff will be re-educated via memo that invasive bowel interventions are outside the scope of direct care staff duties and that medical concerns must be referred to the appropriate licensed medical professional. All staff will also sign off, acknowledging their review of resident support plans, at orientation, as well as when new ones have been completed. The assistant administrator will monitor compliance through support plan reviews, monthly and ensuring that all staff have reviewed the support plans binder. Any concerns identified will be corrected immediately and additional education provided as needed.

Licensee's Proposed Overall Completion Date: 09/04/2026

Implemented [REDACTED] - 09/11/2026)