Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

September 30, 2026

[redacted]
JENNIE'S PERSONAL CARE HOME LLC
[redacted]

RE: JENNIE'S PERSONAL CARE HOME LLC
146 HATFIELD ROAD
SMOCK, PA, 15480
LICENSE/COC#: 45470

[redacted],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/07/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *JENNIE'S PERSONAL CARE HOME LLC* **License #**: *45470* **License Expiration**: *06/13/2027*

Address: *146 HATFIELD ROAD, SMOCK, PA 15480*

County: *FAYETTE* **Region**: *WESTERN*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *JENNIE'S PERSONAL CARE HOME LLC*

Address: [redacted]

Phone: [redacted] **Email**: [redacted]

Certificate(s) of Occupancy

Type: *I-2* **Date**: *06/01/2023* **Issued By**: *Menallen Township*

Staffing Hours

Resident Support Staff: *10* **Total Daily Staff**: *25* **Waking Staff**: *19*

Inspection Information

Type: *Partial* **Notice**: *Unannounced* **BHA Docket #**:

Reason: *Complaint, Monitoring, Interim* **Exit Conference Date**: *08/07/2026*

Inspection Dates and Department Representative

08/07/2026 - On-Site: [redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *16* **Residents Served**: *11*

Secured Dementia Care Unit

In Home: *No* **Area**: **Capacity**: **Residents Served**:

Hospice

Current Residents: *3*

Number of Residents Who:

Receive Supplemental Security Income: *1* **Are 60 Years of Age or Older**: *11*

Diagnosed with Mental Illness: *0* **Diagnosed with Intellectual Disability**: *0*

Have Mobility Need: *4* **Have Physical Disability**: *0*

Inspections / Reviews

08/07/2026 Partial

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *09/10/2026*

09/14/2026 - POC Submission

Submitted By: [redacted] **Date Submitted**: *09/30/2026*

Reviewer: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *09/18/2026*

Inspections / Reviews *(continued)*

09/18/2026 POC Submission

Submitted By: [redacted] **Date Submitted:** *09/30/2026*

Reviewer: [redacted] **Follow Up Type:** *Document Submission* **Follow Up Date:** *09/30/2026*

09/30/2026 Document Submission

Submitted By: [redacted] **Date Submitted:** *09/30/2026*

Reviewer: [redacted] **Follow Up Type:** *Not Required*

25b - Contract Signatures

1. Requirements

2600.
25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

Resident [redacted]s resident-home contract, dated [redacted], is not signed by the resident.

Repeated Violation [redacted]

Plan of Correction ***Accept[redacted] - 09/14/2026)***

In response to the violation on [redacted] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 09/13/2026 by the Administrator to have the resident sign [redacted] contract on 08-08-2026 following inspection.

To enhance the currently compliant operations, on September 14, 2026 the Administrator, Nurse, and a member of the DCS will review all contracts to ensure all areas are complete and free from any violations. We added the member of our DCS to add two more eyes to review the contracts. We will continue with this team to review all new contracts coming in for new residents. The review for the existing resident's contracts will be completed by each member of the team by September 30, 2026. For the future of new residents, the team will ensure to have contract signed by the administrator or a designee, the resident and the payee, if different from the resident designated person if any if resident agrees, with a completion date of 09/30/2026.

Effective 09/13/2026 the Administrator, Nurse, and a member of the DCS will perform a review on all new admissions to ensure all areas are complete and all areas are signed by the appropriate person this team will continue through the future to maintain ongoing compliance with having contract signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, and if the resident agrees. Existing residents' contracts will be reviewed by the team and completed by 09-30-2026. Compliance monitoring activities will be implemented under the supervision of the Administrator. Any deficiencies will be corrected immediately, and findings will be documented and submitted to the Administrator, Nurse, and a member of our DCS for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: *09/30/2026*

Implemented [redacted] - 09/30/2026)

141b1 - Annual Medical Evaluation

2. Requirements

2600.
141.b.1. A resident shall have a medical evaluation: At least annually.

Description of Violation

Resident [redacted] most recent medical evaluation, dated [redacted], does not include resident [redacted]s height, pulse rate, blood pressure, temperature, advanced directives or a determination that resident [redacted] needs can be safely met at the personal care home. These areas of resident [redacted] medical evaluation are blank.

141b1 - Annual Medical Evaluation (continued)

Plan of Correction ***Accept [redacted] - 09/18/2026)***

In response to the violation on 08/07/2026 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken:

1. *on 09/12/2026 by the Administrator who sent the DME back to [redacted] PCP to fill in missed blanks and signed with [redacted] initials.*
2. *on 09/13/2026 PCP returned the DME with all areas completed and PCP initialed all areas [redacted] corrected.*

To enhance the currently compliant operations, on 09/14/2026 the Administrator, Nurse, and DCS will join a team to review all current resident's DMEs to ensure all areas are filled in fully and free from any violations. This audit will begin on September 14, 2026, and will end on September 30, 2026. The team will also review any new resident's DMEs for future admissions to ensure all DMEs are completed in full and free from any violations, By adding a third member of the team it will add two more eyes to go over all documents especially DMEs. The team will continue to review all new admission DMEs and will continue into the future.

Effective 09/14/2026 the Administrator, Nurse, and a specific DCS will perform an audit to review all current residents DMEs are filled out correctly and to maintain ongoing compliance with ensuring each resident has a medical evaluation at least annually. Compliance monitoring activities will be implemented under the supervision of the Administrator. Any deficiencies will be corrected immediately, and findings will be documented and submitted to the Review Team for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: *09/18/2026*

Implemented [redacted] - 09/30/2026)

227g -Support Plan Signatures

3. Requirements

2600.
227.g. Individuals who participate in the development of the support plan shall sign and date the support plan.

Description of Violation

Resident [redacted] s support plan, dated [redacted], is not signed by staff person A, who was the assessor.

Plan of Correction ***Accept ([redacted] 09/14/2026)***

In response to the violation on [redacted] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 08/08/2026 by the Administrator to have the assessor sign the support plan on 08-08-2026 following the inspection.

To enhance the currently compliant operations, on 09/14/2026 The review team will review and audit all existing residents RASPs to ensure all areas are filled in completely and free from any violations. This audit will conclude on 09-30-2026, with a completion date of 09/30/2026.

227g -Support Plan Signatures (continued)

Effective 09/14/2026 the review team will perform audits through the future to maintain ongoing compliance with ensuring individuals, who participate in the development of the support plan, sign and date the support plan. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Licensee's Proposed Overall Completion Date: *09/30/2026*

Implemented [redacted] - 09/30/2026)

227h - Support Plan Refuse Sign

4. Requirements

2600.
227.h. If a resident or designated person is unable or chooses not to sign the support plan, a notation of inability or refusal to sign shall be documented.

Description of Violation

Resident [redacted]s support plan, dated[redacted], is not signed by resident [redacted] and does not indicate if resident [redacted] was unable to participate, declined to participate, refused to sign or was unable to sign.

Plan of Correction ***Accept ([redacted] - 09/14/2026)***

In response to the violation on [redacted] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 08/08/2026 by the review team to have Resident [redacted] sign [redacted] support plan.

To enhance the currently compliant operations, on 09/14/2026 the review team will audit all of the current residents RASPs to ensure all of the areas are filled in completely and free from violations. The review team will also review any new residents and their RASP to ensure all new residents paperwork is correctly filled out and free from any violations, with a completion date of 09/30/2026.

Effective 09/14/2026 the review team will perform audits to maintain ongoing compliance with ensuring that if a resident or designated person is unable or chooses not to sign the support plan, a notation of inability or refusal to sign is documented. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Licensee's Proposed Overall Completion Date: *09/30/2026*

Implemented [redacted] - 09/30/2026)