

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

September 11, 2026

[REDACTED]
REDSTONE PRESBYTERIAN SENIORCARE
[REDACTED]

RE: REDSTONE HIGHLANDS
4949 CLINE HOLLOW ROAD
MURRYSVILLE, PA, 15668
LICENSE/COC#: 44338

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/31/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: REDSTONE HIGHLANDS

License #: 44338

License Expiration: 06/20/2027

Address: 4949 CLINE HOLLOW ROAD, MURRYSVILLE, PA 15668

County: WESTMORELAND

Region: WESTERN

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: REDSTONE PRESBYTERIAN SENIORCARE

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 78

Waking Staff: 59

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Complaint, Incident

Exit Conference Date: 07/31/2026

Inspection Dates and Department Representative

07/31/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 58

Residents Served: 49

Secured Dementia Care Unit

In Home: Yes

Area: 1st Floor

Capacity: 20

Residents Served: 49

Hospice

Current Residents: 12

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 49

Diagnosed with Mental Illness: 17

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 29

Have Physical Disability: 0

Inspections / Reviews

07/31/2026 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/17/2026

08/13/2026 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/02/2026

Reviewer: [REDACTED]

Follow-Up Type: Document Submission

Follow-Up Date: 09/03/2026

Inspections / Reviews *(continued)*

09/11/2026 Document Submission

Submitted By [REDACTED]

Date Submitted: 09/02/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse**1. Requirements**

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Resident [REDACTED] is a person with dementia who lives on the secure dementia care unit. [REDACTED] is oriented to self only and uses a Broda chair. [REDACTED] requires a two-person assist and staff described [REDACTED] as combative when receiving care.

On [REDACTED] at approximately 11:00 PM, staff person A and staff person B were preparing resident [REDACTED] for bed. Staff person A was rough with resident [REDACTED] and "flopped" [REDACTED] on the bed. Resident [REDACTED] became agitated, and [REDACTED] slapped staff person A. Staff person A got into [REDACTED] face and yelled, "[REDACTED] I'm going to treat you like my [REDACTED]." Staff person A continued to assist resident [REDACTED], roughly turning [REDACTED] from side to side to put on [REDACTED] incontinence brief. Resident [REDACTED] said "Be gentle with me." and staff person A responded "why should I be gentle when you slapped me?"

Plan of Correction**Accepted [REDACTED] 08/13/2026)**

On 7/2/2026 staff person A was immediately removed from the premises and suspended pending an investigation. Resident [REDACTED] was assessed by the nurse with no signs of injury or psychological distress. On 7/8/2026 the internal investigation was completed and Staff person A's employment was terminated.

On 7/6/2026 PCHA distributed education on regulation 2600.42b to all staff members. PCHA will retain documentation of this education. Beginning 7/6/2026 PCHA or designee will conduct 5 random resident interviews weekly for 4 weeks, monthly for 3 months, and then randomly thereafter to ensure ongoing compliance with regulation 2600.42b. PCHA will retain documentation of these resident interviews.

Education on regulation 2600.42b will continue with staff monthly for 3 months and then annually thereafter. PCHA will retain documentation of the staff education in accordance with regulation 2600.65i. The monthly staff training shall begin on 7/6/2026 and shall include training for all current and new staff persons.

Licensee's Proposed Overall Completion Date: 08/17/2026

Implemented [REDACTED] - 09/10/2026)