

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

August 19, 2026

[REDACTED]
RAK ASSISTED LIVING INC
[REDACTED]

RE: GRACIOUS LIVING ESTATES
10543 STATE ROUTE 29
MONTROSE, PA, 18801
LICENSE/COC#: 23167

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/31/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: GRACIOUS LIVING ESTATES

License #: 23167

License Expiration: 07/17/2027

Address: 10543 STATE ROUTE 29, MONTROSE, PA 18801

County: SUSQUEHANNA

Region: NORTHEAST

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: RAK ASSISTED LIVING INC

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP

Date: 06/08/1998

Issued By: L & I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 42

Waking Staff: 32

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Complaint

Exit Conference Date: 07/31/2026

Inspection Dates and Department Representative

07/31/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 65

Residents Served: 37

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 37

Diagnosed with Mental Illness: 1

Diagnosed with Intellectual Disability: 1

Have Mobility Need: 5

Have Physical Disability: 1

Inspections / Reviews

07/31/2026 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/20/2026

08/19/2026 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/19/2026

Reviewer: [REDACTED]

Follow-Up Type: Bypass Document
Submission

Inspections / Reviews (*continued*)

08/19/2026 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/19/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

65d - Initial Direct Care Training

1. Requirements

2600.

65.d. Direct care staff persons hired after April 24, 2006, may not provide unsupervised ADL services until completion of the following:

2. Successful completion and passing the Department-approved direct care training course and passing of the competency test.

Description of Violation

Direct care staff person 1, hired on [REDACTED], began providing ADL services on [REDACTED]. However, the staff person did not complete and pass the Department-approved direct care training course and pass the competency test.

Direct care staff person 2, hired on [REDACTED], began providing ADL services on [REDACTED]. However, the staff person did not complete and pass the Department-approved direct care training course and pass the competency test.

Direct care staff person 3, hired on [REDACTED], began providing ADL services on [REDACTED]. However, the staff person did not complete and pass the Department-approved direct care training course and pass the competency test.

Direct care staff person 4, hired on [REDACTED], began providing ADL services on [REDACTED]. However, the staff person did not complete and pass the Department-approved direct care training course and pass the competency test.

Direct care staff person 5, hired on [REDACTED], began providing ADL services on [REDACTED]. However, the staff person did not complete and pass the Department-approved direct care training course and pass the competency test.

Direct care staff person 6, hired on [REDACTED], began providing ADL services on [REDACTED]. However, the staff person did not complete and pass the Department-approved direct care training course and pass the competency test.

Plan of Correction

Accept [REDACTED] 08/19/2026)

08/18/2026 Staff member 1 through 6 ARE NOT direct care staff members! They are Associates, required to work with a Direct Staff member, always, in a supervised setting. They do not do unsupervised direct care staff service to residents. As directed, each of the six (6) were given the Direct Care Staff Comprehensive Examination/Test (08/11 through 08/14/2026). Additionally, each associate was also trained in the Activities of Daily Living. ALL employees, in the future, will receive the Comprehensive Exam, etc before starting employment here at GLE (08/18/2026).

[REDACTED], PCH Administrator will be responsible for all training of our staff - 08/18/2026. See Exhibit A - Verification of training for this citation.

Licensee's Proposed Overall Completion Date: 08/18/2026

Implemented [REDACTED] - 08/19/2026)