

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

August 18, 2026

[REDACTED], DIRECTOR
RESOURCES FOR HUMAN DEVELOPMENT INC
[REDACTED]
[REDACTED]

RE: NEW OPTIONS I
1419-21 POWELL STREET
NORRISTOWN, PA, 19401
LICENSE/COC#: 12804

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/30/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: NEW OPTIONS I

License #: 12804

License Expiration: 06/07/2027

Address: 1419 21 POWELL STREET, NORRISTOWN, PA 19401

County: MONTGOMERY

Region: SOUTHEAST

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: RESOURCES FOR HUMAN DEVELOPMENT INC

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP

Date: 07/23/2004

Issued By: CWOPA

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 12

Waking Staff: 9

Inspection Information

Type: Full

Notice: Unannounced

BHA Docket #:

Reason: Renewal

Exit Conference Date: 07/30/2026

Inspection Dates and Department Representative

07/30/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 12

Residents Served: 12

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 4

Are 60 Years of Age or Older: 8

Diagnosed with Mental Illness: 12

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 0

Have Physical Disability: 0

Inspections / Reviews

07/30/2026 Full

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/23/2026

08/18/2026 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/18/2026

Reviewer: [REDACTED]

Follow-Up Type: Bypass Document
Submission

Inspections / Reviews (*continued*)

08/18/2026 Bypass Document Submission

Submitted By: [REDACTED] Date Submitted: 08/18/2026

Reviewer: [REDACTED] Follow Up Type: *Not Required*

225a - Assessment 15 Days**1. Requirements**

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

Resident 1 was admitted on [REDACTED]; however, the resident's assessment was not completed until [REDACTED].

Plan of Correction**Accept ([REDACTED] - 08/18/2026)**

In response to the violation on 07/30/2026 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 07/30/2026 by the Administrator to to audit the resident files to make sure all assessments were completed in a timely manner.

To enhance the currently compliant operations, the Administrator will audit the residents assessment records quarterly to ensure that assessments are completed, dates are correct, and that assessment are signed within the time allotted when a resident moves into the facility, with a completion date of 08/30/2026.

Effective 07/31/2026 the Administrator perform audits of all residents books to maintain ongoing compliance with ensuring each resident has a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Licensee's Proposed Overall Completion Date: 08/30/2026

Implemented ([REDACTED] - 08/18/2026)