

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

August 26, 2026

[REDACTED]
HEATHER GLEN SENIOR LIVING LLC
[REDACTED]
[REDACTED]

RE: HEATHER GLEN SENIOR LIVING
415 BLUE BARN ROAD
ALLENTOWN, PA, 18104
LICENSE/COC#: 22682

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/23/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HEATHER GLEN SENIOR LIVING

License #: 22682

License Expiration: 01/29/2023

Address: 415 BLUE BARN ROAD, ALLENTOWN, PA 18104

County: LEHIGH

Region: NORTHEAST

Administrator

Name:

Phone:

Email:

Legal Entity

Name: HEATHER GLEN SENIOR LIVING LLC

Address:

Phone:

Email:

Certificate(s) of Occupancy

Type: C-2 LP

Date: 08/04/1997

Issued By: Dept of L&I

Staffing Hours

Resident Support Staff:

Total Daily Staff: 130

Waking Staff: 98

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Complaint, Incident

Exit Conference Date: 07/27/2026

Inspection Dates and Department Representative

07/23/2026 - On-Site:

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 120

Residents Served: 91

Secured Dementia Care Unit

In Home: Yes

Area: Memory Care

Capacity: 48

Residents Served: 39

Hospice

Current Residents: 9

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 91

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 39

Have Physical Disability: 1

Inspections / Reviews

07/23/2026 Partial

Lead Inspector:

Follow-Up Type: POC Submission

Follow-Up Date: 08/20/2026

08/19/2026 - POC Submission

Submitted By:

Date Submitted: 08/25/2026

Reviewer:

Follow-Up Type: Document Submission Follow-Up Date: 08/26/2026

Inspections / Reviews *(continued)*

08/26/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/25/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

225c - Additional Assessment

1. Requirements

2600.

225.c. The resident shall have additional assessments as follows:

2. If the condition of the resident significantly changes prior to the annual assessment.

Description of Violation

Resident [REDACTED] assessment and support plan dated [REDACTED] does not indicate the resident's behaviors of wandering into other resident's rooms and sleeping in other resident's beds. Staff interviews indicated that these behaviors are a common occurrence.

Plan of Correction

Accept ([REDACTED] - 08/19/2026)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken:

1. on 07/23/2026 by the Director of Wellness to update Resident#1's assessment and support plan to indicate behaviors of wandering into other resident's rooms and sleeping in other resident's beds.
2. on 07/23/2026 by the Director of Wellness to schedule a retraining for all care staff on reporting resident behaviors at the next staff meeting on 8/12/2026.

To enhance the currently compliant operations, on 08/17/2026 the Director of Wellness will create a new behavior log for each resident in the Memory Care Community which will be documented on daily, with a completion date of 08/17/2026.

Effective 08/18/2026 the Memory Care Director or Designee will perform daily checks of the behavior logs, through 11/20/2026 to maintain ongoing compliance with ensuring each resident has additional assessments, and updates to the care plans regarding behaviors including if the condition of the resident significantly changes prior to the annual assessment. Any deficiencies will be corrected immediately, and findings will be documented and reported to the Director of Wellness for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: 11/20/2026

Implemented [REDACTED] - 08/26/2026)

227c - Support Plan Revision

2. Requirements

2600.

227.c. The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.

Description of Violation

Resident [REDACTED] was admitted to hospice on [REDACTED]. The assessment and support plan dated 10/08/26 did not include what services hospice is responsible for providing for the resident.

Plan of Correction

Accept [REDACTED] - 08/19/2026)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken:

227c Support Plan Revision (continued)

1. on 07/24/2026 by the Director of Wellness to Update the assessment and support plan to specify what services hospice is responsible for providing for the resident.
2. on 07/27/2026 by the Director of Wellness or Designee to audit all hospice resident assessment and support plans to ensure specific services hospice is responsible for providing for the resident are clearly outlined in the RASP.

To enhance the currently compliant operations, on 08/03/2026 the Executive Director educated staff that participate in development of the RASP on regulation 227.c. Also, designated personnel educated on appropriate documentation to include what services hospice is responsible for providing for the resident, with a completion date of 08/18/2026.

Effective 08/18/2026 the Director of Wellness will perform monthly checks of hospice resident RASPs, through 11/30/2026 to maintain ongoing compliance with clearly document specific services for hospice is responsible for on the resident assessment and support plan. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Licensee's Proposed Overall Completion Date: 11/30/2026

Implemented [REDACTED] - 08/26/2026)