pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFICATE OF COMPLIANCE

This certificate is hereby granted to **KENDAL-CROSSLANDS COMMUNITIES INC**
LEGAL ENTITY

To operate **KENDAL AT LONGWOOD**
NAME OF FACILITY OR AGENCY

Located at **1109 EAST BALTIMORE PIKE, KENNETT SQUARE, PA 19348**
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE/SERVICE LOCATION

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To provide **Personal Care Homes**
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed **93**
(MAXIMUM CAPACITY)
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

Restrictions:

This certificate is granted in accordance with the Human Services Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from **August 10, 2026** until **October 1, 2026**,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **185730**

ISSUING OFFICER

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.

HS 628 – 04/23

Pennsylvania
Department of Human Services

Emailing Date: August 10, 2026

[redacted]
[redacted]
Kendal Crosslands Communities, Inc.
[redacted]
[redacted]

RE: Kendal at Longwood
1109 East Baltimore Pike
Kennett Square, Pennsylvania 19348
License #: 185730

Dear [redacted]:

As the result of your home's recent request to adjust the use of the physical space, the Department has granted an approval for a revised license issued under the authority of 55 Pa. Code Ch. 2600 (relating to Personal Care Homes). The approved capacity revision request is an increase from 78 to 93. The expiration date of the license remains unchanged.

Any future requests for changes in capacity should be forwarded to the Department for review and consideration in accordance with the applicable regulations. The revised license is enclosed.

Sincerely,

Juliet Marsala

Juliet Marsala
Deputy Secretary
Office of Long-term Living

Enclosure
License

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

July 28, 2026

[redacted]
KENDAL-CROSSLANDS COMMUNITIES, INC.
1109 EAST BALTIMORE PIKE
KENNETT SQUARE, PA, 19348

RE: KENDAL AT LONGWOOD
1109 EAST BALTIMORE PIKE
KENNETT SQUARE, PA, 19348
LICENSE/COC#: 18573

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/08/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *KENDAL AT LONGWOOD* **License #**: *18573* **License Expiration**: *10/01/2026*

Address: *1109 EAST BALTIMORE PIKE, KENNETT SQUARE, PA 19348*

County: *CHESTER* **Region**: *SOUTHEAST*

Administrator

Name: [redacted]

Legal Entity

Name: *KENDAL-CROSSLANDS COMMUNITIES, INC.*

Address: *1109 EAST BALTIMORE PIKE, KENNETT SQUARE, PA, 19348*

Phone: [redacted]

Certificate(s) of Occupancy

Type: *I-1* **Date**: *07/09/2025* **Issued By**: *Kennett Township*

Type: *Other* **Date**: *07/09/2025* **Issued By**: *Kennett Township*

Staffing Hours

Resident Support Staff: *0* **Total Daily Staff**: *59* **Waking Staff**: *44*

Inspection Information

Type: *Partial* **Notice**: *Announced* **BHA Docket #**:

Reason: *New* **Exit Conference Date**: *07/08/2026*

Inspection Dates and Department Representative

07/08/2026 - On-Site [redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *93* **Residents Served**: *55*

Secured Dementia Care Unit

In Home: *No* **Area**: **Capacity**: **Residents Served**:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *0* **Are 60 Years of Age or Older**: *55*

Diagnosed with Mental Illness: *0* **Diagnosed with Intellectual Disability**: *0*

Have Mobility Need: *4* **Have Physical Disability**: *0*

Inspections / Reviews

07/08/2026 Partial

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *07/31/2026*

07/24/2026 - POC Submission

Submitted By: [redacted] **Date Submitted**: *07/28/2026*

Reviewer: [redacted] **Follow-Up Type**: *Document Submission* **Follow-Up Date**: *07/31/2026*

Inspections / Reviews *(continued)*

07/28/2026 Document Submission

Submitted By: [redacted] **Date Submitted:** *07/28/2026*

Reviewer: [redacted] **Follow Up Type:** *Not Required*

14a Fire Safety Approval

1. Requirements

2600.
14.a. Prior to issuance of a license, a written fire safety approval from the Department of Labor and Industry, the Department of Health or the appropriate local building authority under the Pennsylvania Construction Code Act (35 P. S. § § 7210.101 7210.1103) is required.

Description of Violation

The home does not have a valid certificate of occupancy.

Plan of Correction ***Accept [redacted] - 07/24/2026)***

See attached.
The correct permit was placed on the bulletin board and in the personal care records for future reference.
if the future if we ever need another occupancy permit. The Personal Care Home administrator will review that all portions of the Occupancy permit are filled out.

Licensee's Proposed Overall Completion Date: *07/24/2026*

Implemented [redacted] 07/28/2026)

86b Bathroom

2. Requirements

2600.
86.b. A bathroom that does not have an operable, outside window shall be equipped with an exhaust fan for ventilation.

Description of Violation

The bathroom in room 604, does not have an operable window or ventilation fan. The fan is inoperable and there is no window in the bathroom.

Plan of Correction ***Accept [redacted] - 07/24/2026)***

We found that the exhaust fan in Room 604 had a collapsed flex duct. Our team responded this morning, replaced the damaged duct, and verified that the exhaust system is now operating properly.
Plan of Correction:
• A preventive maintenance work order was created to inspect the exhaust fan and associated ductwork every six months.
This will be monitored by [redacted], Maintenance Supervisor
Education will be completed for maintenance staff by 7/31/2026 on the new procedure for the ductwork.

Licensee's Proposed Overall Completion Date: *07/31/2026*

Implemented ([redacted] - 07/28/2026)

89b Hot Water Temperature

3. Requirements

2600.
89.b. Hot water temperature in areas accessible to the resident may not exceed 120°F.

Description of Violation

On 07/08/26, at approximately 12:40 PM, the hot water temperature at the bathroom sink in room 615 measured 127.5 degrees Fahrenheit.

89b - Hot Water Temperature *(continued)*

Plan of Correction ***Accept [redacted] - 07/24/2026)***

Room 615, a concern was reported that the hot water temperature exceeded regulatory limits on 7/8/2026. We adjusted the water temperature immediately to get it to regulated temperature, and we checked the water temperature the next morning and confirmed that it is within the required range. As an added precaution, we installed an independent mixing valve under the sink to ensure the water temperature remains at or below the desired set point.

Plan of Correction

• Water temperature checks will be added to our existing monitoring logs. Rooms in that area will be checked randomly once per day, Monday through Friday. This will be monitored by [redacted], maintenance Supervisor. Education will be completed for maintenance staff by 7/31/2026, to review the changes to the current monitoring logs.

Licensee's Proposed Overall Completion Date: *07/31/2026*

Implemented [redacted] - 07/28/2026)