

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

August 31, 2026

[REDACTED]
JUNIPER VILLAGE AT MONROEVILLE LLC
[REDACTED]
[REDACTED]

RE: JUNIPER VILLAGE AT MONROEVILLE
2589 MOSSIDE BOULEVARD
MONROEVILLE, PA, 15146
LICENSE/COC#: 45263

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/06/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: JUNIPER VILLAGE AT MONROEVILLE **License #:** 45263 **License Expiration:** 12/08/2026
Address: 2589 MOSSIDE BOULEVARD, MONROEVILLE, PA 15146
County: ALLEGHENY **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: JUNIPER VILLAGE AT MONROEVILLE LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 96 **Waking Staff:** 72

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint, Incident **Exit Conference Date:** 07/24/2026

Inspection Dates and Department Representative

07/06/2026 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 126 **Residents Served:** 65

Secured Dementia Care Unit

In Home: Yes **Area:** WellSprings **Capacity:** 21 **Residents Served:** 15

Hospice

Current Residents: 9

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 65
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 31 **Have Physical Disability:** 0

Inspections / Reviews

07/06/2026 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 08/07/2026

08/10/2026 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 08/28/2026
Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 08/14/2026

Inspections / Reviews (*continued*)

08/20/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/28/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 08/28/2026

08/31/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/28/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] at approximately 7:30pm, direct care staff person A was in the home's secured dementia care unit (SDCU) and heard arguing coming from residents [REDACTED] and [REDACTED]'s shared bedroom. Upon arriving to the shared bedroom, direct care staff person A saw resident [REDACTED] smack resident [REDACTED] on [REDACTED] left cheek with [REDACTED] open right hand. Resident [REDACTED] was yelling at resident [REDACTED] and telling resident [REDACTED] "Get the [REDACTED] out of here" and "This is not your bedroom". Direct care staff person A immediately separated the residents. After the incident, resident [REDACTED] appeared stunned and confused, and had a visible red mark on the left side of [REDACTED] face.

Repeated Violation [REDACTED]

Plan of Correction

Accept [REDACTED] 08/20/2026)

Juniper Village at Monroeville respectfully disagrees with and disputes the citation issued under 55 Pa. Code §2600.42(b). Section 2600.42(b) provides: "A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way." The citation alleges On 06/27/2026 at approximately 20:22pm, Resident [REDACTED] was yelling in the doorway at [REDACTED] Roommate Resident [REDACTED] "why is this ugly boy in my room?" Resident [REDACTED] proceeded to pull [REDACTED] hand back and smack Resident [REDACTED] across [REDACTED] face. Evidence of compliance was provided as staff immediately separated the residents and moved Resident [REDACTED] to a vacant room for the night to support safety. Staff immediately notified DOW, ED and both parties of POA. It was verified that no additional residents were impacted or identified. Specifically, 55 Pa. Code §2600.15(a) provides: "A reportable incident involving a resident shall be reported immediately to the administrator." Section 2600.15(f) further provides: "If the reportable incident or condition involves abuse, suspected abuse or exploitation, the administrator shall immediately take action to protect the resident, including removal of the alleged perpetrator from direct contact with residents, pending the outcome of the investigation." Additionally, 55 Pa. Code §2600.16(a) states: "The home shall develop and implement written procedures to prevent and detect abuse, neglect, exploitation and abandonment of residents and to protect residents from abuse, neglect, exploitation and abandonment." The facts demonstrate that the Licensee complied with these obligations. All reasonable protective measures were implemented, including relocating Resident [REDACTED] away from others. Concurrently, the wellness team assessed Residents [REDACTED] confirming both were at baseline with no injuries, trauma, or complaint of any type. Preventative checks were completed on other residents, confirming no additional concerns. The facility made all required notifications, including Adult Protective Services, DHS, and DOH, and APS completed an independent investigation prior to DHS involvement.

The following plan of correction is provided for regulatory compliance purposes only:

1. Staff will be provided education at the next Town Hall Meeting Scheduled for 8/20/26 with identifying abuse, resident rights, deescalation training, safe management techniques and reporting requirements. Documentation of the staff education will be kept in accordance with 2600.65i.

42b Abuse (continued)

2. ED and DOW reviewed and verified no other resident behaviors have been exhibited or reported from other residents.
3. Reported or witnessed incident of alleged resident assault will be reported for team to take required protective actions including care planning change, increased supervision or discharge if indicated.
4. Monthly review of quality practice for identified incidents/assaults by ED/DOW or designee for follow up as needed starting on 8/27/26
5. ED and DOW implemented daily Behavior management note and log to be completed daily by care aids/Med techs. ED/ DOW upon the presentation of witnessed or reported behaviors and will review notes daily during scheduled stand up morning meeting (s). The daily reviews will begin on 8/7/26. When observed, potentially harmful behaviors are reported to the DOW or designee for behavioral progress note or behavioral tracking when indicated and potential root causes. Behaviors may include agitation, hallucinations, wandering, verbal abuse, or social withdrawal, focusing on specific behavior, trigger, and intervention.
6. The administrator/designee will review behavior documentation weekly and recommend interventions to support residents to be free from abuse. Starting 8/27/26, The home will conduct a quality management review, which includes a review of all items specified in 2600.26b. Documentation of the review will be kept in POC binder.

Proposed Overall Completion Date: 08/28/2026

Licensee's Proposed Overall Completion Date: 08/28/2026

Implemented [REDACTED] - 08/31/2026)