

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

August 12, 2026

[REDACTED]
SH OPCO THE QUADRANGLE LLC

[REDACTED]
ATTN LICENSING
[REDACTED]

RE: QUADRANGLE PERSONAL CARE
3300 DARBY ROAD
HAVERFORD, PA, 19041
LICENSE/COC#: 14676

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/02/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: QUADRANGLE PERSONAL CARE

License #: 14676

License Expiration: 10/16/2026

Address: 3300 DARBY ROAD, HAVERFORD, PA 19041

County: DELAWARE

Region: SOUTHEAST

Administrator

Name:

Phone:

Email:

Legal Entity

Name: SH OPCO THE QUADRANGLE LLC

Address:

Phone:

Email:

Certificate(s) of Occupancy

Type: C 2 LP

Date: 12/17/1997

Issued By: COPA

Staffing Hours

Resident Support Staff:

Total Daily Staff: 164

Waking Staff: 123

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Incident

Exit Conference Date: 07/02/2026

Inspection Dates and Department Representative

07/02/2026 On Site:

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 143

Residents Served: 110

Secured Dementia Care Unit

In Home: Yes

Area: SDCU

Capacity: 25

Residents Served: 22

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 110

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 54

Have Physical Disability: 1

Inspections / Reviews

07/02/2026 - Partial

Lead Inspector:

Follow Up Type: POC Submission

Follow Up Date: 08/03/2026

Inspections / Reviews (*continued*)

08/07/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/12/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 08/14/2026

08/12/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/12/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] Staff Person A stated to Resident 1, that [REDACTED] was "a liar" and "nobody wants to work with you".

Plan of Correction

Accept [REDACTED] 08/07/2026)

Staff Person A's employment was terminated and is no longer employed by the facility.

Resident [REDACTED] well-being was assessed by the executive director and resident care coordinator following the incident, and the resident was offered the opportunity to discuss any concerns. The resident's responsible party was notified, as appropriate.

RCC/Designee will weekly x 90 days randomly interview residents to ensure respectful interactions are occurring.

Results will be reviewed during the next quarterly QAPI meeting.

Direct care staff received re-education by the executive director, on resident rights, including the requirement that residents be always treated with dignity and respect in accordance with 55 Pa. Code Chapter 2600. The training included appropriate communication techniques, professional conduct, and the prohibition of any form of abuse.

Executive Director is responsible for confirming the implementation and compliance of this POC and addressing and resolving any variations that may occur demeaning language.

Licensee's Proposed Overall Completion Date: 08/14/2026

Implemented [REDACTED] 08/12/2026)

181f - Record of Medication

2. Requirements

2600.

181.f. The resident's record shall include a current list of prescription, CAM and OTC medications for each resident who is self-administering [REDACTED] medication.

Description of Violation

On [REDACTED] Resident [REDACTED]'s record did not include a current list of medications. The list in the resident's record included:

- [REDACTED]. Give .5 tablet by mouth every 8 hours as needed; this medication was discontinued in July 2025.
- [REDACTED]. Give 3 tablets by mouth one time a day, however, [REDACTED], take 1 tablet by mouth daily, prescribed to Resident 1, was observed in the home.

Plan of Correction

Accept [REDACTED] - 08/07/2026)

The discontinued [REDACTED] medication was removed from Resident [REDACTED]'s apartment and disposed of in accordance with facility medication disposal procedures. Resident [REDACTED]'s medication record was corrected to reflect the current physician's order for [REDACTED] take one tablet by mouth daily.

Wellness nurse/designee will conduct monthly audit of residents' self-administering medication to confirm list of medications are current and accurate.

The Wellness Nurse was re-educated by the RCD on the facility's monthly medication review process, including verification of current physician orders, reconciliation of the medication administration record with active

181f Record of Medication (continued)

medication lists, and removal of discontinued medications.

Findings of monthly audit will be reviewed during the next quarterly QAPI meeting.

Executive Director is responsible for confirming the implementation and compliance of this POC and addressing and resolving any variations that may occur.

Licensee's Proposed Overall Completion Date: 08/14/2026

Implemented [REDACTED] - 08/12/2026)

224a - Preadmission Screen Form**3. Requirements**

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident [REDACTED] was admitted to the home on [REDACTED] however, the resident's preadmission screening form was completed on [REDACTED]

Repeat Violation: [REDACTED]

Plan of Correction

Accept [REDACTED] - 08/07/2026)

The sales director and the interim RCD to be re educated by the ED on the requirement that preadmission screenings must be completed no more than 30 days prior to admission in accordance with 55 Pa. Code Chapter 2600.

To prevent recurrence, the Resident Care Director and Sales Director will verify the date of the preadmission screening before every admission. If an admission is delayed beyond 30 days from the original screening date, a new preadmission screening will be completed prior to the resident's move in.

Executive Director is responsible for confirming the implementation and compliance of this POC and addressing and resolving any variations that may occur.

Licensee's Proposed Overall Completion Date: 08/14/2026

Implemented [REDACTED] - 08/12/2026)