

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

July 30, 2026

[REDACTED]  
REMED RECOVERY CARE CENTERS  
[REDACTED]  
[REDACTED]

RE: REMED-GIBSONIA  
3043 EAST BARDONNER ROAD  
GIBSONIA, PA, 15044  
LICENSE/COC#: 45633

[REDACTED],  
  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/16/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

Name: REMED-GIBSONIA

License #: 45633

License Expiration: 03/25/2027

Address: 3043 EAST BARDONNER ROAD, GIBSONIA, PA 15044

County: ALLEGHENY

Region: WESTERN

## Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

## Legal Entity

Name: REMED RECOVERY CARE CENTERS

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

## Certificate(s) of Occupancy

## Staffing Hours

Resident Support Staff: 7

Total Daily Staff: 21

Waking Staff: 16

## Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Incident

Exit Conference Date: 06/16/2026

## Inspection Dates and Department Representative

06/16/2026 - On-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

License Capacity: 8

Residents Served: 7

## Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

## Hospice

Current Residents: 0

## Number of Residents Who:

Receive Supplemental Security Income: 1

Are 60 Years of Age or Older: 7

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 7

Have Physical Disability: 2

## Inspections / Reviews

06/16/2026 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/16/2026

07/13/2026 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/30/2026

Reviewer: [REDACTED]

Follow-Up Type: Document Submission

Follow-Up Date: 07/31/2026

Inspections / Reviews *(continued)*

07/30/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/30/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

## 42c - Treatment of Residents

### 1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

#### Description of Violation

On [REDACTED] at approximately 9:00am, direct care staff person A was assisting resident [REDACTED] with routine oral care. Direct care staff person A put a cap of mouthwash, which was approximately 1/2 full, to resident [REDACTED]'s mouth; however, the initial administration of the mouthwash resulted in the mouthwash spilling onto resident [REDACTED] goatee and onto the floor. Resident [REDACTED] requested that direct care staff person A dry resident [REDACTED] face, clean up the spill and attempt it again. After cleaning up the spill, direct care staff person A filled the mouthwash cap again and placed it to resident [REDACTED]'s mouth; however, during the 2nd administration of mouthwash, direct care staff person A held the mouthwash cap to resident [REDACTED]'s lower lip, applied slight pressure and held the mouthwash cap to resident [REDACTED] mouth for several seconds. Resident [REDACTED] then began shaking [REDACTED] head from side to side in an effort to free the mouthwash cap from resident [REDACTED] mouth. Resident [REDACTED] then yelled at direct care staff person A to leave their bedroom and send another direct care staff person in to finish assisting resident [REDACTED] with care. Direct care staff person A left resident [REDACTED]'s bedroom and sent another direct care staff person in to finish assisting resident [REDACTED]

#### Plan of Correction

Accepted [REDACTED] 07/13/2026)

Staff person A was suspended pending an internal investigation into alleged physical abuse on 6/8/2026. A verbal report was made to the PA Protective Services Hotline, a Mandatory Abuse Report was faxed to the Allegheny County AAA, and a Reportable Incident form was emailed to DHS. (Responsible person: Administrator; Completed: 6/8/2026)

In consultation with HR, the internal investigation determined the claims were credible but unsubstantiated. Due to the credibility of the claims, staff person A was transitioned to another program with retraining on client's rights and additional weekly supervision meetings. (Responsible persons: Administrator and Operations Manager; Completed: 6/13/2026)

It was determined that staff required further education on the resident [REDACTED] specific care needs, and de-escalation/CPI techniques for rational detachment. On 6/25/2026 and 6/26/2026, a 2-hour mandatory live virtual training was conducted regarding the specific care needs of resident [REDACTED] and re-education on maintaining resident dignity and respect in all aspects of care. Support was provided to review information with any absent staff. Documentation of this training will be retained. (Responsible persons: Corporate Training Team and Administrator; Completed: 6/26/2026)

The Director of Clinical Operations and a Certified CPI Trainer will complete targeted retraining on CPI techniques for staff person A within 30 days of their transfer that occurred on 6/13/2026. Staff person A will have weekly meetings with management at their new site for at least a month, and the Case Manager will conduct random resident check-ins regarding their interactions with all staff. (Responsible persons: Director of Clinical Operations, Case Manager, and Administrator; Anticipated Completion Date: 7/13/2026)

The Administrator or a designee will conduct random weekly observations of direct care staff assisting residents with personal hygiene for four weeks to ensure dignity and respect are maintained during care. Results will be documented and reviewed at the next staff meeting. (Responsible person: Administrator or a designee; Anticipated Completion Date: 7/31/2026)

42c Treatment of Residents (continued)

All new staff receive at least one hour of training on resident rights and treating all residents with dignity and respect. In addition, this training is also assigned annually for all staff as a required training. (Responsible persons: Administrator, Operations Manager, and Corporate Training Team; Completion date: Ongoing annually)

Licensee's Proposed Overall Completion Date: 07/31/2026

Implemented [REDACTED] - 07/30/2026)