

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

July 29, 2026

[REDACTED]
THE WILLIAMSPORT HOME, INC.
[REDACTED]
[REDACTED]

RE: WOODLAND VISTA AT THE
WILLIAMSPORT HOME
1900 RAVINE ROAD
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 21038

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/10/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: WOODLAND VISTA AT THE WILLIAMSPORT HOME **License #:** 21038 **License Expiration:** 09/19/2026
Address: 1900 RAVINE ROAD, WILLIAMSPORT, PA 17701
County: LYCOMING **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: THE WILLIAMSPORT HOME, INC.

Address: [REDACTED]

Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-1 **Date:** 11/24/1975 **Issued By:** DLI

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 6 **Waking Staff:** 5

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 06/10/2026

Inspection Dates and Department Representative

06/10/2026 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 16 **Residents Served:** 6

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 6
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 0 **Have Physical Disability:** 0

Inspections / Reviews

06/10/2026 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 07/20/2026

07/16/2026 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 07/28/2026
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 07/21/2026

Inspections / Reviews (*continued*)

07/29/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/28/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse**1. Requirements**

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] during the overnight shift, resident [REDACTED] reported that staff person A was mean, yelled, and made the resident feel bad because the resident is unable to use their arm to ambulate when using a walker. Resident [REDACTED] reported this has occurred on more than one occasion and is to the point they do not want to ring their call bell fearing verbal retribution. On [REDACTED] at approximately 8:30a.m., resident [REDACTED] was found crying in their room by staff person B stating that staff person A was mean and yelled about ringing their call bell.

Plan of Correction

Accept [REDACTED] - 07/16/2026)

55 Pa. Code §2600.42(b) – Resident Rights

Deficiency: A resident reported that a staff member yelled at them on more than one occasion, causing the resident to fear using the call bell and resulting in emotional distress.

1. Immediate Corrective Action

Immediately upon learning of the allegation, Staff Person A was removed from providing direct care to residents pending the outcome of the facility's investigation. Resident [REDACTED] and family were interviewed to ensure their immediate safety and emotional well-being, and support was provided. The allegation was investigated in accordance with facility policy, and appropriate disciplinary action was taken based on the findings. The resident was reassured that [REDACTED] has the right to request assistance without fear of retaliation and was encouraged to report any future concerns immediately.

2. Residents Potentially Affected

The Administrator, PCHM and Director of Resident Services interviewed additional residents who had received care from Staff Person A to determine whether similar concerns existed. Staff observations, concern logs, and incident reports were reviewed for evidence of inappropriate staff interactions. No additional concerns were identified during the audit.

3. Systemic Changes

Direct care staff received mandatory education regarding resident rights, dignity, respectful communication, abuse prevention, neglect prevention, and as required by 55 Pa. Code §2600.42. The facility's Abuse Prevention and Resident Rights policies will be reviewed with Personal Care Home staff. Staff will also be reminded that residents have the right to request assistance without fear of intimidation or retaliation and that allegations of abuse will be promptly investigated.

4. Monitoring

The Administrator or designee will conduct random unannounced observations of staff interactions with residents at varied times weekly for four. Resident interviews will also be conducted during routine rounds to assess whether residents feel safe, respected, and comfortable requesting assistance. Complaint logs and incident reports will be reviewed monthly to identify any patterns or concerns. Any deficiencies identified during monitoring will result in immediate corrective action, including additional education and disciplinary action as appropriate.

5. Responsible Person

Administrator and Director of Resident Services

6. Completion Date

All corrective actions will be completed by August 13, 2026

42b Abuse (*continued*)

Licensee's Proposed Overall Completion Date: 08/13/2026

Implemented [REDACTED] - 07/29/2026)