

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

August 28, 2026

[REDACTED], BOARD PRESIDENT
PARTNERS IN SENIOR CARE INC
ONE ELSTON WAY
HERMITAGE, PA, 16148

RE: RIDGEWOOD AT SHENANGO
VALLEY
ONE ELSTON WAY
HERMITAGE, PA, 16148
LICENSE/COC#: 40302

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/09/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: RIDGEWOOD AT SHENANGO VALLEY

License #: 40302

License Expiration: 07/02/2027

Address: ONE ELSTON WAY, HERMITAGE, PA 16148

County: MERCER

Region: WESTERN

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: PARTNERS IN SENIOR CARE INC

Address: ONE ELSTON WAY, HERMITAGE, PA, 16148

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP

Date: 08/28/1998

Issued By: Dept. of L&I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 24

Waking Staff: 18

Inspection Information

Type: Full

Notice: Unannounced

BHA Docket #:

Reason: Renewal, Incident

Exit Conference Date: 06/09/2026

Inspection Dates and Department Representative

06/09/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 52

Residents Served: 22

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 4

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 22

Diagnosed with Mental Illness: 9

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 2

Have Physical Disability: 0

Inspections / Reviews

06/09/2026 Full

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/13/2026

07/30/2026 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/24/2026

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/04/2026

Inspections / Reviews (*continued*)

08/10/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/24/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 08/24/2026

08/28/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/24/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

142a - Secure Medical Care

1. Requirements

2600.

142.a. The home shall assist the resident to secure medical care if a resident's health status declines. The home shall document the resident's need for the medical care, including updating the resident's assessment and support plan.

Description of Violation

Beginning on 5/2/2026, Resident #3 made repeated statements indicating [REDACTED] wanted to [REDACTED] and that [REDACTED] wanted to [REDACTED] or have someone else [REDACTED]. The home contacted hospice regarding the resident's condition but did not seek a behavioral health evaluation or intervention. On 5/4/2026, staff found the resident [REDACTED] [REDACTED] At that time, the home contacted emergency medical services.

Plan of Correction

Accept ([REDACTED]) - 07/30/2026)

1. Behavioral Crisis Intervention flyer from Mercer County obtained and posted in facility for staff. See attachment #1.
2. All nursing staff to be trained on when to call crisis line by 8/3.
3. Hospice group that is used within facility will be providing training for all nursing staff to be done by 8/3, to educate staff on what hospice can provide for residents and the services they provide.

Licensee's Proposed Overall Completion Date: 08/03/2026

Implemented ([REDACTED]) - 08/28/2026)

183b - Meds and Syringes Locked

2. Requirements

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

Resident #1 is prescribed Nitroglycerin Sublingual 0.4 mg, take one tablet sublingually every five minutes, for up to three doses, as needed for chest pain. The medication was observed unlocked at the resident's bedside.

Plan of Correction

Accept ([REDACTED]) - 08/10/2026)

1. Resident is able to self-administer medications and is aware to keep door locked when not in room.
2. By 8/8/2026 all residents and family's will be sent a letter regarding policy and procedures for medications kept in rooms. (See attachment)

Licensee's Proposed Overall Completion Date: 08/08/2026

Implemented ([REDACTED]) - 08/28/2026)

185a - Implement Storage Procedures

3. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

185a Implement Storage Procedures (*continued*)**Description of Violation**

On 6/8/2026, Resident #2's Medication Administration Record (MAR) documented a blood glucose reading of 208, entered by Staff Person A. Review of the glucometer history did not identify a corresponding blood glucose reading of 208. During an interview, the staff person stated that [REDACTED] entered the value into the MAR after receiving a text message from another staff person. [REDACTED] further explained that the number "208" referred to the resident's room number and was mistakenly documented as the resident's blood glucose reading.

Plan of Correction

Accept ([REDACTED]) - 07/30/2026)

1. On 6/15/26 glucometer audit created and done by RCC. Audits will continue to be done biweekly by RCC/DRC. See attachment #4
2. All medication administration staff will be educated on policy and procedure and 15 steps of administration and documentation by 8/3/26.

Licensee's Proposed Overall Completion Date: 08/03/2026

Implemented ([REDACTED]) - 08/28/2026)

227d - Support Plan Medical/Dental

4. Requirements

2600.

- 227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident #1's support plan, dated [REDACTED] did not address the physician's order dated [REDACTED] for compression hose treatment.

Plan of Correction

Accept ([REDACTED]) - 07/30/2026)

1. On 6/9/26 RCC updated RASP with assessment and support plan updates and changes. See attachment #5
2. On 6/12/26 a new system was put in place on current electronic medical records system. RCC, DRC and Administrator have access to these notifications, know where they are located on the eMAR system and the purpose. Any manual orders created of type: ADL, Behavioral or medication treatment, vital sign treatment will create a notification and therefore prompt RCC to update RASP. RCC made aware of a new system that was put in place on 6/12/26 and is fully implemented and utilizing. RCC to check notifications daily as needed. DRC to review notifications and dismiss notifications as needed/once completed by RCC and DRC to audit care plans monthly, first audit will be completed by 8/3/26.

Licensee's Proposed Overall Completion Date: 08/03/2026

Implemented ([REDACTED]) - 08/28/2026)