

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

July 9, 2026

[REDACTED]
ANGELS FAMILY MANOR PERSONAL CARE HOME INC
[REDACTED]
[REDACTED]

RE: ANGEL'S FAMILY MANOR
PERSONAL CARE HOME
218 NORTH MAIN AVENUE
SCRANTON, PA, 18504
LICENSE/COC#: 21062

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/09/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ANGEL'S FAMILY MANOR PERSONAL CARE HOME **License #:** 21062 **License Expiration:** 11/05/2026
Address: 218 NORTH MAIN AVENUE, SCRANTON, PA 18504
County: LACKAWANNA **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: ANGELS FAMILY MANOR PERSONAL CARE HOME INC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: Other **Date:** 03/31/2013 **Issued By:** City of Scranton

Staffing Hours

Resident Support Staff: **Total Daily Staff:** 55 **Waking Staff:** 41

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 06/09/2026

Inspection Dates and Department Representative

06/09/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 53 **Residents Served:** 50

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 53 **Are 60 Years of Age or Older:** 33
Diagnosed with Mental Illness: 49 **Diagnosed with Intellectual Disability:** 1
Have Mobility Need: 5 **Have Physical Disability:** 3

Inspections / Reviews

06/09/2026 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 06/25/2026

06/30/2026 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 07/08/2026
Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 07/07/2026

Inspections / Reviews (*continued*)

07/08/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/08/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 07/15/2026

07/09/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/08/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

85b Infestation**1. Requirements**

2600.

85.b. There may be no evidence of infestation of insects or rodents in the home.

Description of Violation

At 9:17 a.m. a 50 lb. bag of potatoes that was stored on the kitchen exit stairs had a swarm of fruit flies that were actively crawling on exterior and interior of the bag.

Plan of Correction**Accept ([REDACTED] - 07/08/2026)**

A bag of potatoes was stored on the kitchen exit stairs had a swarm of fruit flies that were actively crawling on the exterior and interior of the bag. Maintenance disposed of and the area was thoroughly cleaned by housekeeping on 06/09/2026. The administrator will check the kitchen and stairwell daily to ensure that there are no fruit flies or food on the floor.

Licensee's Proposed Overall Completion Date: 07/06/2026**Implemented [REDACTED] - 07/09/2026)****97 Elevators/Lifting Devices****2. Requirements**

2600.

97. Elevators and Stair Glides Each elevator and stair glide must have a certificate of operation from the Department of Labor and Industry or the appropriate local building authority in accordance with 34 Pa. Code Chapter 405 (relating to elevators and other lifting devices).

Description of Violation

The facility elevator does not have a current certificate of operation from the Department of Labor and Industry or appropriate local building authority. The certificate posted in the elevator expired on 9/30/18.

Repeated Violation: [REDACTED]**Plan of Correction****Accept ([REDACTED] - 07/08/2026)**

The elevator does not have a current certificate of operation from the Department of Labor and Industry or appropriate local building authority. The facility was waiting for the elevator company to do the pressure test. The pressure test was completed on 06/18/2026 by TK elevators and the inspector. Now we are waiting on Labor and Industry for the certificate. The administrator will ensure that the new certificate is on hand when it is due in the future. As soon as the certificate is received the administrator will forward a copy.

Licensee's Proposed Overall Completion Date: 07/07/2026**Implemented [REDACTED] - 07/09/2026)****103d Storing Food Off Floor****3. Requirements**

2600.

103.d. Food shall be stored off the floor.

Description of Violation

At 9:18 a.m., a 50 lb. bag of potatoes was stored on the kitchen floor in front of the refrigerator.

103d Storing Food Off Floor (*continued*)

Plan of Correction

Accept () - 07/08/2026)

A bag of potatoes was stored on the kitchen floor in front of the refrigerator. The bag of potatoes was removed from the floor on 06/09/2026. A meeting was held with the staff about proper storage and disposal of food on 06/09/2026. The administrator will check daily to ensure food is properly put away.

Licensee's Proposed Overall Completion Date: 07/06/2026

Implemented () - 07/09/2026)

144c1 - Smoking Area Guidelines

4. Requirements

2600.

144.c. A home that permits smoking inside or outside of the home shall develop and implement written fire safety policy and procedures that include the following:

1. Proper safeguards inside and outside of the home to prevent fire hazards involved in smoking, including providing fireproof receptacles and ashtrays, direct outside ventilation, no interior ventilation from the smoking room through other parts of the home, extinguishing procedures, fire resistant furniture both inside and outside the home and fire extinguishers in the smoking rooms.

Description of Violation

On () resident () admitted to smoking in their bedroom after lighting a cigarette and smoke filled the room. The home's designated smoking area is located on the first floor enclosed area and behind the building.

Plan of Correction

Accept () - 06/30/2026)

Resident () admitted to smoking in their bedroom after lighting a cigarette and smoke filled the room. Resident () was sent to the VA, given a 30 day notice and placed on 30 minute checks. The resident is waiting for placement at a VA facility and once a bed opens, the resident will be placed there. The resident will stay on 30 minute checks until discharged.

Licensee's Proposed Overall Completion Date: 06/25/2026

Implemented () - 07/09/2026)

225c - Additional Assessment

5. Requirements

2600.

225.c. The resident shall have additional assessments as follows:

2. If the condition of the resident significantly changes prior to the annual assessment.

Description of Violation

Resident () Assessment dated () does not include that the resident was placed on 15 minute checks due to smoking in their room on ()

Plan of Correction

Accept () - 06/30/2026)

Assessment dated 8/25/25 does not include that the resident was planned on 15 minute checks due to smoking in their room. The residents support plan was updated on 6/9/26 to state that room checks are being done every 30 minutes and will continue until the resident is discharged from the home.

225c Additional Assessment (*continued*)

Licensee's Proposed Overall Completion Date: 06/25/2026

Implemented [REDACTED] - 07/09/2026)