

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

July 14, 2026

[REDACTED]
CONCORDIA LUTHERAN HEALTH AND HUMAN CARE
[REDACTED]
[REDACTED]

RE: CONCORDIA LUTHERAN
MINISTRIES - OERTEL BUILDING
615 NORTH PIKE ROAD
CABOT, PA, 16023
LICENSE/COC#: 42407

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/04/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: CONCORDIA LUTHERAN MINISTRIES - OERTEL BUILDING

License #: 42407

License Expiration: 06/22/2027

Address: 615 NORTH PIKE ROAD, CABOT, PA 16023

County: BUTLER

Region: WESTERN

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: CONCORDIA LUTHERAN HEALTH AND HUMAN CARE

Address: [REDACTED]

Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 66

Waking Staff: 50

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Complaint, Incident

Exit Conference Date: 06/04/2026

Inspection Dates and Department Representative

06/04/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 60

Residents Served: 51

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 3

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 51

Diagnosed with Mental Illness: 25

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 15

Have Physical Disability: 1

Inspections / Reviews

06/04/2026 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/13/2026

07/08/2026 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/14/2026

Reviewer: [REDACTED]

Follow-Up Type: Document Submission **Follow-Up Date:** 07/17/2026

Inspections / Reviews (*continued*)

07/14/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/14/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents**1. Requirements**

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] at approximately 9:30 p.m., direct care staff A was providing care to resident [REDACTED] in the resident's bedroom with another direct care staff person present assisting. According to resident and staff interviews, direct care staff A became upset, displaying frustration and aggressively moved and repositioned the resident in bed. When the resident asked what the staff's name was direct care staff A responded "I can be whoever the fuck you want me to be". The resident [REDACTED] then asked for [REDACTED] call bell to which direct care staff A responded "Here's your [REDACTED] call bell. I don't give a [REDACTED] about my job. I'm getting the [REDACTED] out of this room" and left. This upset the resident who stated "I've never been treated this way in my life."

Plan of Correction**Accept [REDACTED] - 07/08/2026)**

Staff person A was immediately suspended on 4/29/26 until further investigation and then terminated on 5/5/26. Education was provided to all staff on 6/4/26 on treating all residents with dignity and respect. Abuse and Abuse reporting policy and procedure, and Resident Rights, see attached training and signature sheet. Administrator/designee will monitor staff persons daily and on each shift as part of their regular duties to ensure dignity and respect is provided by all staff to all resident's at all times. Effective 6/4/26 through 7/04/26

Licensee's Proposed Overall Completion Date: 07/06/2026**Implemented [REDACTED] 07/14/2026)**