

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

June 30, 2026

[REDACTED], COO
PAULA TEACHER AND ASSOCIATES INC
[REDACTED]
[REDACTED]

RE: PAULA TEACHER & ASSOCIATES
206 SAGERVILLE ROAD
HARRISON CITY, PA, 15636
LICENSE/COC#: 44816

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/06/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PAULA TEACHER & ASSOCIATES License #: 44816 License Expiration: 08/23/2026
 Address: 206 SAGERVILLE ROAD, HARRISON CITY, PA 15636
 County: WESTMORELAND Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: PAULA TEACHER AND ASSOCIATES INC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: R-4 Date: 09/21/2026 Issued By: Penn Twp.

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 11 Waking Staff: 8

Inspection Information

Type: Full Notice: Unannounced BHA Docket #:
 Reason: Renewal, Complaint, Incident Exit Conference Date: 05/15/2026

Inspection Dates and Department Representative

05/06/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 10 Residents Served: 8
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 6 Are 60 Years of Age or Older: 7
 Diagnosed with Mental Illness: 8 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 3 Have Physical Disability: 1

Inspections / Reviews

05/06/2026 Full
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/18/2026

06/18/2026 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 06/18/2026
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 07/16/2026

Inspections / Reviews *(continued)*

06/30/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/18/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

23b - Instrumental Activities of Daily Living Assistance

1. Requirements

2600.

23.b. A home shall provide each resident with assistance with IADLs as indicated in the resident’s assessment and support plan.

Description of Violation

Resident #1 is a person who has problems with irritability, judgement, agitation, and aggression. When resident #1 goes to smoke, [redacted] support plan, dated [redacted] and updated on [redacted] indicates [redacted] must go first to avoid residents [redacted] has had conflict with and to prevent [redacted] from “getting impatient”. When resident #1 becomes irritable, agitated, or aggressive the behavior plan as outlined in the RASP also requires direct care staff redirect the resident before [redacted] behavior escalates, use low-demand language, validate [redacted] feelings, and demonstrate appropriate behavior by maintaining a calm behavior, and by using a calm tone.

On [redacted], resident #1 approached staff person A for [redacted] cigarette. Staff person A already let another resident go to the smoking area and told resident #1 [redacted] would have to wait. Resident #1 became “impatient” and started to yell profanities at staff person A. Staff person A repeatedly told resident #1 [redacted] would have to wait, and [redacted] threatened to call 911. Resident #1’s behavior escalated, and [redacted] “stomped off to [redacted] room”.

Staff person A did not try to deescalate the situation, and [redacted] did not implement the behavior plan as outlined in the resident’s support plan dated [redacted] and updated on [redacted]

Plan of Correction

Accept ([redacted] - 06/18/2026)

Staff person A is no longer employed at the facility due to the above incident. The training plan for next year (that runs July 1, 2026-June 30, 2027) includes two scheduled trainings for DCS to review resident's RASPs to ensure continued compliance with regulation 2600.23.b. These trainings will take place in September 2026 and April 2027. DCS will have the opportunity to ask the Administrator questions regarding the care of the resident and implementation of his RASP.

Licensee's Proposed Overall Completion Date: 04/30/2027

Implemented ([redacted] - 06/30/2026)

89b - Hot Water Temperature

2. Requirements

2600.

89.b. Hot water temperature in areas accessible to the resident may not exceed 120°F.

Description of Violation

On 5/6/26 at 10:20 AM, the water in the bedroom #7 bathroom measured 123.5 degrees Fahrenheit.

Plan of Correction

Accept ([redacted] - 06/18/2026)

The hot water tank that heats the water to bedroom #7 was adjusted to a lower temperature while the inspector was on site. Moving forward, hot water checks will continue on a weekly basis in every bathroom. If any water temps are over 120 degrees, the hot water tank temperature will be immediately adjusted. A checklist will be dated and initialed by the facility administrator or designee to ensure compliance with PA 2600.89 (b). If after 3 months, 100% compliance is achieved with regulation 2600.89, the facility will still conduct hot water temperature checks but will rotate bathrooms that are checked each week. The administrator will be responsible for the completion of the

89b Hot Water Temperature (continued)

checklist each week. The checklist began on 5/15/26. Subsequent weekly checks occurred on 5/22/26, 5/29/26 and 6/5/26. All checks were in compliance with 2600.89.

Licensee's Proposed Overall Completion Date: 07/31/2026

Implemented () - 06/30/2026)

91 - Telephone Numbers

3. Requirements

2600.

91. Emergency Telephone Numbers - Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control, local emergency management and personal care home complaint hotline shall be posted on or by each telephone with an outside line.

Description of Violation

The telephone in the dining room did not have the required emergency telephone numbers posted on or near it.

Plan of Correction

Accept () - 06/18/2026)

Emergency telephone numbers were posted by the 2nd phone in the dining area while the inspector was on site. Moving forward, the administrator, () or designee will utilize the facility checklist to ensure compliance with regulation 2600.91. The checklist requires monthly physical checks of all phones to ensure a phone list is posted nearby. The administrator or designee will initial and date the checklist after completing the facility walk through. The checklist began on 6/5/26 and the facility was in compliance with 2600.91 for the month of June. The administrator will be responsible for ensuring the completion of the checklist monthly to ensure continued compliance.

Licensee's Proposed Overall Completion Date: 06/10/2026

Implemented () - 06/30/2026)

132e - Fire Drill Sleeping Hours

4. Requirements

2600.

132.e. A fire drill shall be held during sleeping hours once every 6 months.

Description of Violation

The most recent fire drill conducted during sleeping hours was on 10/24/25 at 10:08 PM.

Plan of Correction

Accept () - 06/18/2026)

An overnight fire drill was held on May 8 at 6:11 a.m. Another overnight fire drill will need to occur no later than November 2026 to be in compliance with regulation 2600.132.e. A reminder was added to Tabulapro for the month of October 2026 to complete the fire drill. The administrator assigned the Residential Supervisor, () to complete October 2026 overnight fire drill. A reminder was also added for April 2027 and the administrator () is responsible for conducting April's overnight fire drill. Additionally, the administrator completed Train the Trainer Fire Safety training conducted by () on 6/4/2026.

Licensee's Proposed Overall Completion Date: 11/30/2026

Implemented () - 06/30/2026)