

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

July 15, 2026

[REDACTED]
READING AID II OPCO LLC
[REDACTED]

ATTN: MARC HEIL
[REDACTED]

RE: MAIDENCREEK PLACE
105 DRIES ROAD
READING, PA, 19605
LICENSE/COC#: 22658

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/06/2026, 05/18/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: MAIDENCREEK PLACE

License #: 22658

License Expiration: 03/10/2027

Address: 105 DRIES ROAD, READING, PA 19605

County: BERKS

Region: NORTHEAST

Administrator

Name:

Phone:

Email:

Legal Entity

Name: READING AID II OPCO LLC

Address:

Phone:

Email:

Certificate(s) of Occupancy

Type: C-2 LP

Date: 10/01/2004

Issued By: L&I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 52

Waking Staff: 39

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Incident

Exit Conference Date: 05/06/2026

Inspection Dates and Department Representative

05/06/2026 - On-Site:

05/18/2026 - Off-Site:

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 75

Residents Served: 47

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 4

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 47

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 5

Have Physical Disability: 0

Inspections / Reviews

05/06/2026 Partial

Lead Inspector:

Follow-Up Type: POC Submission

Follow-Up Date: 07/10/2026

07/10/2026 - POC Submission

Submitted By:

Date Submitted: 07/14/2026

Reviewer:

Follow-Up Type: Document Submission Follow-Up Date: 07/15/2026

Inspections / Reviews (*continued*)

07/15/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/14/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] at Approximately 9:00p.m., staff person A witnessed staff person B emerge from resident [REDACTED]'s room. Staff person A inquired why staff person B was in the resident's room as they were working on the opposite side of the building. Staff person B stated they were doing care for hospice residents, and then anxiously walked away. Staff person A entered resident [REDACTED]'s room finding the resident in bed completely undressed with a sheet wrapped around their waist. The resident's pants and briefs were at the bottom of the bed. Staff person A asked resident [REDACTED] why they were not dressed. Resident A stated, "I was making love to my [REDACTED] but had to stop because my chest hurt." When immediately asked again, Resident # [REDACTED] reported the same account. When administrative staff arrived approximately 45 minutes later, resident [REDACTED] again indicated making love to staff person B and had to stop because of pain. Resident [REDACTED] stated they did not want to get staff person B into trouble. The home terminated staff person B after conducting an interval investigation. Area Agency on Aging investigated the incident and deemed the report by resident [REDACTED] as substantiated due to the residents recount of the situation, the home deciding to terminate the employee, reports from the staff on duty, other boundary issues identified with staff person B.

Plan of Correction

Accept [REDACTED] - 07/10/2026)

Immediate Action:

The employee was terminated immediately following the investigation findings.

Training Plan:

All staff received training On May 20th, 2026 regarding appropriate resident interactions, with an emphasis on maintaining professional boundaries and fostering respectful, appropriate relationships with residents.

Monitoring/Audit Plan:

Resident Council meetings are conducted monthly, providing residents with a confidential forum to report concerns, including any instances of mistreatment, inappropriate conduct, or boundary violations.

Sustainability Plan:

An orientation/onboarding form will be completed and signed by both the employee and employer to ensure understanding of resident rights, abuse prevention policies, reporting requirements, and expectations for maintaining professional and appropriate relationships with residents.

Licensee's Proposed Overall Completion Date: 07/31/2026

Implemented [REDACTED] - 07/15/2026)