Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

September 29, 2026

[redacted]
ELIZABETH SETON CARE CENTER
[redacted]

RE: ELIZABETH SETON MEMORY CARE CENTER
129 DEPAUL CENTER ROAD
GREENSBURG, PA, 15601
LICENSE/COC#: 44577

[redacted],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/21/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *ELIZABETH SETON MEMORY CARE CENTER* **License #**: *44577* **License Expiration**: *09/14/2026*

Address: *129 DEPAUL CENTER ROAD, GREENSBURG, PA 15601*

County: *WESTMORELAND* **Region**: *WESTERN*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *ELIZABETH SETON CARE CENTER*

Address: [redacted]

Phone: [redacted] **Email**: [redacted]

Certificate(s) of Occupancy

Type: *C-2 LP* **Date**: *09/27/1999* **Issued By**: *L&I*

Staffing Hours

Resident Support Staff: *0* **Total Daily Staff**: *22* **Waking Staff**: *17*

Inspection Information

Type: *Partial* **Notice**: *Unannounced* **BHA Docket #**:

Reason: *Complaint, Incident* **Exit Conference Date**: *04/21/2026*

Inspection Dates and Department Representative

04/21/2026 - On-Site [redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *24* **Residents Served**: *11*

Secured Dementia Care Unit

In Home: *Yes* **Area**: *Memory Care* **Capacity**: *24* **Residents Served**: *11*

Hospice

Current Residents: *10*

Number of Residents Who:

Receive Supplemental Security Income: *0*

Are 60 Years of Age or Older: *11*

Diagnosed with Mental Illness: *9*

Diagnosed with Intellectual Disability: *0*

Have Mobility Need: *11*

Have Physical Disability: *0*

Inspections / Reviews

04/21/2026 Partial

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *05/16/2026*

05/28/2026 - POC Submission

Submitted By: [redacted] **Date Submitted**: *06/02/2026*

Reviewer: [redacted] **Follow-Up Type**: *Document Submission* **Follow-Up Date**: *06/04/2026*

Inspections / Reviews *(continued)*

09/29/2026 Document Submission

Submitted By: [redacted] **Date Submitted:** *06/02/2026*

Reviewer: [redacted] **Follow Up Type:** *Not Required*

42c - Treatment of Residents

1. Requirements

2600.
42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted], at approximately 2:00 p.m., staff persons A and B went into resident [redacted] bedroom to assist the resident with getting dressed. Staff person A was attempting to put resident [redacted]s pants on, when the resident yelled out in pain and told staff person A that [redacted] was hurting [redacted] Staff person A stated [redacted] was not trying to hurt the resident, called the resident an "idiot" and was arguing back and forth with the resident. Then, staff person A threw the Hoyer lift pad behind resident [redacted]s head onto the bed. Staff person A threw up [redacted] hands into the air, and as [redacted] was exiting the bedroom, stated "you don't want me to help you, fine, [redacted] This was witnessed by staff person B.

Plan of Correction ***Accept [redacted] - 05/28/2026)***

In response to the violation on [redacted] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken: on 03/25/2026 by the Administrator Immediate action was taken to suspend and send home staff person A and have another staff go into the room and help care for the resident. The administrator spoke with the resident and assured [redacted] that [redacted] will not be treated that way and that staff person was sent home.

To enhance the currently compliant operations, on 03/25/2026 the Administrator followed with a thorough internal investigation of the incident, Staff Member A was terminated from employment on 3/31/2026 to ensure the safety and dignity of all residents. The administrator scheduled a class with Area on Aging who spoke to us about dignity and respect, abuse reporting and resident rights. We had two different class times and anyone who was unable to attend was required to read the packet that they left for us and all the recent memos upon the next shift they work, with a completion date of 05/13/2026. There are still # a few staff that have not reviewed this but they have not been to work they are on leave and will review and sign the next shift they work.

Effective 4/1/2026 the Administrator or Designee will perform monthly interviews through 08/31/2026 to ensure ongoing compliance with Regulation 42.c, the Administrator or Designee will conduct these interviews with two staff members and two residents (who are alert and oriented to the interview process). These interviews will focus on verifying that residents are treated with dignity and respect and that no signs of abuse or mistreatment are present. Results will be documented and reviewed during the Quality Assurance meeting after completion to identify any necessary corrective actions. These interviews will be conducted for the next 3 months. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Licensee's Proposed Overall Completion Date: *05/13/2026*

Implemented [redacted] - 09/29/2026)