

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

April 24, 2026

[REDACTED]
NORTH PENN MANOR, INC.
[REDACTED]

RE: NORTH PENN MANOR
240 NORTH SHERMAN STREET
WILKES-BARRE, PA, 18702
LICENSE/COC#: 22032

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/09/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: NORTH PENN MANOR License #: 22032 License Expiration: 10/08/2026
 Address: 240 NORTH SHERMAN STREET, WILKES BARRE, PA 18702
 County: LUZERNE Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: NORTH PENN MANOR, INC.
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C 2 LP Date: 05/31/1990 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 61 Waking Staff: 46

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Interim Exit Conference Date: 04/09/2026

Inspection Dates and Department Representative

04/09/2026 On Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 80 Residents Served: 60
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 60 Are 60 Years of Age or Older: 54
 Diagnosed with Mental Illness: 14 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 1 Have Physical Disability: 2

Inspections / Reviews

04/09/2026 - Partial
 Lead Inspector: [REDACTED] Follow Up Type: POC Submission Follow Up Date: 05/01/2026

Inspections / Reviews *(continued)*

04/23/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/24/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 04/28/2026

04/24/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/24/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

185a Implement Storage Procedures

1. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

Resident [redacted] is prescribed [redacted] every six hours as needed. The Controlled Substance Log sheet for the medication indicated that on [redacted] there was 105 ml in the bottle; however, the medication bottle only contained 90ml of medication.

Plan of Correction

Accept [redacted] - 04/23/2026)

Per regulation 185a the home shall implement procedures for the safe distribution of medications by trained staff persons. The controlled substance log sheet for hydrocodone-homatropine indicated 105 ml in the bottle instead of the 90ml that was in the bottle. There were 3 administrations of the medication that were given and not properly documented on the controlled substance log sheet. A meeting was held by the administrator with the two med techs on that cart on 4/10/26 to address and stress the importance of proper documentation when administering this medication. Beginning 4/9/26 the supervising PCA will check the controlled substance log weekly for proper documentation and the administrator will monitor for ongoing compliance with this regulation beginning 4/9/26.

Licensee's Proposed Overall Completion Date: 04/22/2026

Implemented [redacted] 04/24/2026)