

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

May 11, 2026

[REDACTED]  
THE ATRIUM OF ALLENTOWN LLC  
[REDACTED]  
[REDACTED]

RE: THE ATRIUM OF ALLENTOWN  
5767 CETRONIA ROAD  
ALLENTOWN, PA, 18106  
LICENSE/COC#: 23050

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/08/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: THE ATRIUM OF ALLENTOWN License #: 23050 License Expiration: 12/05/2026  
 Address: 5767 CETRONIA ROAD, ALLENTOWN, PA 18106  
 County: LEHIGH Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: THE ATRIUM OF ALLENTOWN LLC  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: I-2 Date: 10/02/2020 Issued By: Dept of L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 102 Waking Staff: 77

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint Exit Conference Date: 04/08/2026

**Inspection Dates and Department Representative**

04/08/2026 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: 103 Residents Served: 73

**Secured Dementia Care Unit**  
 In Home: Yes Area: Memory Care Capacity: 30 Residents Served: 24

**Hospice**  
 Current Residents: 0

**Number of Residents Who:**  
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 73  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 29 Have Physical Disability: 0

**Inspections / Reviews**

04/08/2026 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/08/2026

05/08/2026 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 05/10/2026  
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 05/15/2026

Inspections / Reviews *(continued)*

05/11/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/10/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

95 - Furniture and Equipment

1. Requirements

2600.

95. Furniture and Equipment - Furniture and equipment must be in good repair, clean and free of hazards.

Description of Violation

Resident [redacted] needed toileting assistance on [redacted] and attempted to use their bathroom call bell to signal for help. The bathroom call bell was inoperable and did not signal for assistance, and the resident remained in the bathroom for approximately two hours.

Plan of Correction

Accept [redacted] - 05/08/2026)

On 3/14/2026 The Maintenance Director was called in and fixed the call bell with replacing the battery. As of 3/30/2026 The maintenance Director does monthly bathroom call bell checks that they are working properly and good condition. On 4/09/2026 The Executive Director did a training with the Maintenance Director on Regulation 2600.95. The Maintenance Director or designee will be responsible for ongoing compliance

Licensee's Proposed Overall Completion Date: 05/08/2026

Implemented [redacted] - 05/11/2026)

234e - Involvement/Participation

2. Requirements

2600.

234.e. The resident or the resident's designated person shall be involved in the development and the revisions of the support plan.

Description of Violation

Resident [redacted] support plan was finalized on [redacted]. Neither the resident nor the resident's designated person were involved in the development of the support plan.

Plan of Correction

Accept [redacted] 05/08/2026)

Immediately following the inspection the Dow went and had resident [redacted] sign their support plan. On 4/10/2026 The Executive Director did an education with DOW and ADOW on regulation 2600.234e. On 4/10 the DOW did a audit of care plans in memory care to ensure residents signatures or designee is on the residents support plan.

Licensee's Proposed Overall Completion Date: 05/08/2026

Implemented [redacted] - 05/11/2026)