

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 6, 2026

[REDACTED], CEO
NORTHEAST COUNSELING SERVICES
[REDACTED]

RE: NORTHEAST COUNSELING
SERVICES
320 S. FRANKLIN STREET
WILKES-BARRE, PA, 18701
LICENSE/COC#: 23133

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/24/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: NORTHEAST COUNSELING SERVICES **License #:** 23133 **License Expiration:** 02/28/2027
Address: 320 S. FRANKLIN STREET, WILKES BARRE, PA 18701
County: LUZERNE **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: NORTHEAST COUNSELING SERVICES
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-3 SP **Date:** 05/06/1997 **Issued By:** L & I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 8 **Waking Staff:** 6

Inspection Information

Type: Full **Notice:** Unannounced **BHA Docket #:**
Reason: Renewal **Exit Conference Date:** 03/24/2026

Inspection Dates and Department Representative

03/24/2026 - On-Site: [REDACTED] itis

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 8 **Residents Served:** 8

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 8 **Are 60 Years of Age or Older:** 2
Diagnosed with Mental Illness: 8 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 0 **Have Physical Disability:** 0

Inspections / Reviews

03/24/2026 Full

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 04/24/2026

05/06/2026 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 05/06/2026
Reviewer: [REDACTED] **Follow-Up Type:** Bypass Document Submission

Inspections / Reviews *(continued)*

05/06/2026 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/06/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

132e - Fire Drill Sleeping Hours**1. Requirements**

2600.

132.e. A fire drill shall be held during sleeping hours once every 6 months.

Description of Violation

The last fire drill conducted during sleeping hours was on 2/21/26 at 11:40 p.m. The previous sleeping hours fire drill was conducted on 8/18/25 at 12:31 a.m.

Plan of Correction

Accept ([REDACTED] - 05/06/2026)

On 3/24/26, the Personal Care Home Administrator identified that the next sleeping hour fire drill will be done prior to 8/20/2026. An audit form to monitor specific dates was created and will be monitored by the Personal Care Home Administrator for compliance (see attachment).

Licensee's Proposed Overall Completion Date: 04/21/2026

Implemented ([REDACTED] - 05/06/2026)