

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

April 22, 2026

[REDACTED]
GREEN RIDGE PERSONAL CARE LLC
[REDACTED]

RE: THE GARDENS OF GREEN RIDGE
2751 BOULEVARD AVENUE
SCRANTON, PA, 18509
LICENSE/COC#: 22516

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/19/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE GARDENS OF GREEN RIDGE* License #: *22516* License Expiration: *11/05/2026*
 Address: *2751 BOULEVARD AVENUE, SCRANTON, PA 18509*
 County: *LACKAWANNA* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *GREEN RIDGE PERSONAL CARE LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *09/02/2013* Issued By: *City of Scranton*

Staffing Hours

Resident Support Staff: Total Daily Staff: *97* Waking Staff: *73*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *03/19/2026*

Inspection Dates and Department Representative

03/19/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *74* Residents Served: *64*

Special Care Unit
 In Residence: *Yes* Area: *SDCU* Capacity: *24* Residents Served: *20*

Hospice
 Current Residents: *11*

Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *64*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *33* Have Physical Disability: *1*

Inspections / Reviews

03/19/2026 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/20/2026*

04/17/2026 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *04/21/2026*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *04/24/2026*

Inspections / Reviews *(continued)*

04/22/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/21/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

85a Sanitary conditions

1. Requirements

2800.
85.a. Sanitary conditions shall be maintained.

Description of Violation

At 9:13 a.m., there was a strong smell of urine in the hallway by resident [redacted] room, upon entering their room the smell of urine became stronger.

At 9:19 a.m., there was a strong smell of urine in hallway near Resident [redacted] room.

Plan of Correction

Accepted [redacted] 04/17/2026)

In order to maintain compliance with 2800.85a staff were re in serviced and educated on 2800.85a via RCG on 3/20/2026 by Bayard Williams Administrator. After in dept review and discussion on Resident [redacted] and Resident [redacted] inspector recommended to have housekeeping aide(s) begin their assignment with each of the mentioned rooms , and specific hallway(s) of those rooms.

On 3/19/2026 (same day) housekeeping aides and director of maintenance [redacted] were advised of same. Housekeeping department will begin their shift with those specific assignment areas.

Director of Maintenance [redacted] will ensure process remains in place. In an attempt to assist further additional queuing and reminders are in place at resident room(s) for reminding purposes where bathrooms are located. Completed in-service/education signature page and education material (RCG) can be submitted for proof of completion on request.

Licensee's Proposed Overall Completion Date: 04/20/2026

Implemented ([redacted] 04/22/2026)

121a Unobstructed egress

2. Requirements

2800.
121.a. Stairways, hallways, doorways, passageways and egress routes from living units and from the building must be unlocked and unobstructed.

Description of Violation

At 9:22 a.m., the fire exit door located exiting from hall 200 was obstructed by a bedframe that was placed behind the door.

Plan of Correction

Accepted [redacted] - 04/17/2026)

In effort to remain in compliance with 2800.121a facility housekeeping department have been in serviced/re-educated on 2800.121a via RCG on 3/20/2026. They have also been educated on immediately discarding any unneeded items and to not leave them unattended.

Facility had completed bed changes for resident prior to 3/19/2026 not in use pieces of frame were brought out exit to await discarding. Single sides of frame were placed upright, wind had blown the 1 piece over onto sidewalk. Door was accessible to fully open and close, but sidewalk had single side of wind blown pole across it. Piece was immediately picked up and moved clearing any obstruction by Bayard Williams Administrator in presence of inspector.

To prevent this from happening again Director of Maintenance [redacted] will view exits and sidewalks to make sure there are no obstructed egress.

Completed in-service/education signature pages and education (RCG) can be submitted upon request.

Licensee's Proposed Overall Completion Date: 04/20/2026

121a Unobstructed egress (*continued*)

Implemented [REDACTED] 04/22/2026)