

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

May 5, 2026

[REDACTED] EXECUTIVE DIRECTOR
C.R.O.S.S., INC.
[REDACTED]

RE: CUMBERLAND VISTA
1073 YORK ROAD
DILLSBURG, PA, 17019
LICENSE/COC#: 31028

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/18/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information		
Name: CUMBERLAND VISTA	License #: 31028	License Expiration: 04/22/2026
Address: 1073 YORK ROAD, DILLSBURG, PA 17019		
County: CUMBERLAND	Region: CENTRAL	

Administrator		
Name: [REDACTED]	Phone: [REDACTED]	Email: [REDACTED]

Legal Entity		
Name: C.R.O.S.S.,INC.		
Address: [REDACTED]		
Phone: [REDACTED]	Email: [REDACTED]	

Certificate(s) of Occupancy		
Type: C-2 LP	Date: 02/24/2000	Issued By: L&I

Staffing Hours		
Resident Support Staff: 0	Total Daily Staff: 6	Waking Staff: 5

Inspection Information		
Type: Full	Notice: Unannounced	BHA Docket #:
Reason: Renewal	Exit Conference Date: 03/18/2026	

Inspection Dates and Department Representative	
03/18/2026 - On-Site:	[REDACTED]

Resident Demographic Data as of Inspection Dates			
General Information			
License Capacity: 7		Residents Served: 6	
Secured Dementia Care Unit			
In Home: No	Area:	Capacity:	Residents Served:
Hospice			
Current Residents: 0			
Number of Residents Who:			
Receive Supplemental Security Income: 2		Are 60 Years of Age or Older: 1	
Diagnosed with Mental Illness: 1		Diagnosed with Intellectual Disability: 6	
Have Mobility Need: 0		Have Physical Disability: 1	

Inspections / Reviews		
03/18/2026 Full		
Lead Inspector: [REDACTED]	Follow-Up Type: POC Submission	Follow-Up Date: 04/02/2026
04/01/2026 - POC Submission		
Submitted By: [REDACTED]	Date Submitted: 05/05/2026	
Reviewer: [REDACTED]	Follow-Up Type: POC Submission	Follow-Up Date: 04/07/2026

Inspections / Reviews *(continued)*

04/07/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 05/05/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 05/08/2026

05/05/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/05/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

183f - Discontinued Medications

1. Requirements

2600.

183.f. Prescription medications, OTC medications and CAM that are discontinued, expired or for residents who are no longer served at the home shall be destroyed in a safe manner according to the Department of Environmental Protection and Federal and State regulations. When a resident permanently leaves the home, the resident's medications shall be given to the resident, the designated person, if any, or the person or entity taking responsibility for the new placement on the day of departure from the home.

Description of Violation

The medication [REDACTED] belonging to Resident #1 was present in the home on 3/18/26; however, this medication expired 2/2026.

Plan of Correction

Accept ([REDACTED] - 04/07/2026)

On 3/18/26 upon the inspector finding the expired medication, the administrator immediately disposed of it. On 3/19/26, the administrator reached out to the Med Coordinator asking for [REDACTED] to make sure [REDACTED] purchased more of the [REDACTED]. The Med Coordinator informed the Administrator that there was an extra box in the locked hall closet with the backstock meds that was ordered December 15th through [REDACTED] insurance benefits card. The Administrator found the box in the hall closet, which expires in 2028, and put it in the locked med cart if ever needed for resident 1. On 3/19/26 the Administrator went through all the medications and made sure there was no more expired meds. On 3/23/26, the Medical Coordinator checked the meds again to be sure. No other meds were expired. Attached are two pictures of the receipt from the ordering of that specific medication. Attached is a Medication expiration date check that will start on May 1st, 2026 and be completed by the Medical coordinator monthly. This will be checked within the first 5 days of each month. The Administrator will check by the last day of each month to ensure the medical coordinator checked the meds.

See Attached

Licensee's Proposed Overall Completion Date: 05/01/2026

Implemented ([REDACTED] - 05/05/2026)

225c - Additional Assessment

2. Requirements

2600.

225.c. The resident shall have additional assessments as follows:

- 1. Annually.

Description of Violation

Resident #2's current assessment was completed on [REDACTED] However, the resident's previous assessment was completed on [REDACTED]

Plan of Correction

Accept ([REDACTED] - 04/07/2026)

On 3/19/26, the Administrator went through and checked all residents' assessments, and all other assessments were up to date. Attached is a document that will be used by the Administrator, starting April 1st, 2026 to keep a log of the assessment dates each year. Once the administrator has completed the assessment, they will write the date in the box with the corresponding resident and year. The administrative assistant will do an audit within the first five days of the month, each month. If there wasn't an assessment needed, the administrative assistant won't do

225c Additional Assessment (continued)

anything. If an assessment is needed and was recorded by the administrator than the administrative assistant will put a check mark next to the assessment date on the form, showing it has been audited and found compliant. If the administrative assistant audits the assessments and finds one is needed for a resident, the administrative assistant will immediately right, "needs assessment" on the log in the correct resident and year box and then reach out to the administrator letting them know. On April 2nd, 2026, the Executive Director gave retraining to the Administrator on 2600.225(c), as documented on attachment.

Licensee's Proposed Overall Completion Date: 04/06/2026

Implemented ([REDACTED] - 05/05/2026)