Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

August 14, 2026

[redacted], CEO
SOUTHWOOD PSYCHIATRIC HOSPITAL, LLC
2575 BOYCE PLAZA ROAD
PITTSBURGH, PA, 15241

RE: SOUTHWOOD CHILDREN'S
BEHAVIORAL HEALTHCARE
2575 BOYCE PLAZA ROAD
CHOICES
PITTSBURGH, PA, 15241
LICENSE/COC#: 45672

Dear [redacted]

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]
Western Region Director

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *SOUTHWOOD CHILDREN'S BEHAVIORAL HEALTHCARE*
License Number: *45672*
Address: *2575 BOYCE PLAZA ROAD, PITTSBURGH, PA 15241*
License Expiration: *07/31/2026*
County: *ALLEGHENY*

Administrator

Name: [redacted] **Phone:** [redacted] **Email:** [redacted]

Legal Entity

Name: *SOUTHWOOD PSYCHIATRIC HOSPITAL, LLC*
Address: *2575 BOYCE PLAZA ROAD, PITTSBURGH, PA, 15241*
Phone: [redacted] **Email:** [redacted]

Inspection Information

Start Date: *03/17/2026* **End Date:** *03/18/2026* **Type:** *Renewal* **Notice:** *Announced Visit*

Inspector(s):
[redacted]

Inspection Narrative

The Department of Human Services, Office of Children, Youth and Families conducted the annual licensing inspection of Southwood Children's Behavioral Healthcare - CHOICES on March 17, 2026 and March 18, 2026 for the renewal licensing period of July 31, 2026 to July 31, 2027. As part of the inspection, the Department reviewed 5 out of 55 resident records and all personnel records. Additionally, the Department conducted a physical site inspection to include review of fire drills, medication audit, and interviews with staff and residents. The following citations were noted and require the agency to submit a plan of correction.

Inspections / Reviews

03/17/2026 - Renewal

Lead Inspector: [redacted] **Follow-Up Type:** *POC Submission* **Follow-Up Date:** *04/13/2026*

06/16/2026 - POC Submission

Reviewer: [redacted] **Follow-Up Type:** *On-site Verification* **Follow-Up Date:** *04/29/2026*

06/16/2026 - On-site Verification

Submitted By: [redacted] **Date Submitted:** *04/20/2026*
Reviewer: [redacted] **Follow-Up Type:** *Not Required*

3800.51 Child Abuse and Criminal History Checks

1. Requirements

3800.51. Child abuse and criminal history checks shall be completed in accordance with 23 Pa.C.S. § § 6301—6385 (relating to the Child Protective Services Law) and Chapter 3490 (relating to protective services).

Description of Violation

The personnel record for staff member A included a clean FBI clearance dated 8/19/2020, requiring an updated clearance be obtained by 8/19/2025. However, an updated FBI clearance was not obtained until 11/4/2025, over a month late.

Additionally, the record for staff member A included a clean Childline clearance dated 7/23/2020, requiring an updated clearance to be completed by 7/23/2025. However, an updated Childline clearance was not obtained until 8/23/2025, a month late.

Plan of Correction ***Accept ([redacted] - 06/16/2026)***

Southwood is committed to maintaining a safe, secure work environment by verifying all subjects are qualified, non-violent, and do not present a risk of serious harm to others. Southwood, in compliance with Acadia policy, runs the Background screenings through our vendor First Advantage for facility-facing positions, including facility executives, every three (3) years from the initial screening date or in compliance with state law - whichever is the more frequent. It is the corporate Acadia policy that the remaining clearances (FBI, Child Abuse, Mandated Reporter Training/MRT) can follow state required compliance which is every 5 years in PA. However, beginning in 2025 when this HR Director began with Southwood, this practice has changed to running all clearances for employees (criminal background checks, FBI, MRT, Child Abuse Clearance) every three years from either the initial date at hire or the most recent Background check date , whichever is sooner.

Additionally, upon hire, an employee is required to complete the onboarding process through First Advantage which includes running the Background check, PA State Police Criminal Check (PATCH), Child Abuse, FBI. In order for staff to attend the New Hire Orientation, all clearances must be obtained prior to their start date and cleared through First Advantage and Acadia. First Advantage will accept an individual's clearances they may have already obtained through prior employment as long as they are within the window of the 5 years, however, Human Resources is now requiring the individual to complete updated clearances so that there is consistency with the dates for record keeping. This practice will also ensure that if there is a gap in the timeframe between the prior clearance and the new background check that there wasn't an incident that occurred in that window that would preclude employment. In order for Human Resources to be able to monitor the compliance of the individual clearances, we now utilize (effective beginning of 2025) the current Human Resource Information System (HRIS) that has the ability to allow HR to enter each clearance date and expiration date. Human Resources now runs reports monthly from this data in the HRIS system that we use to notify staff when their clearances are due to be renewed, every 3 years, through First Advantage and additionally the MRT, FBI and Child Abuse. HR also sends out a report monthly to the managers of staff listing the due dates for the Background checks to be completed. The HR Director has calls twice a month with Acadia's Corporate Divisional HR Director to discuss compliance, and the expectation is to be at least 97-100% compliant with Background checks being run within the 3-year window. The compliance numbers are also reported in the monthly PI meetings.

Licensee's Proposed Overall Completion Date: *04/20/2026*

On-site Verification ***Implemented ([redacted] - 08/07/2026)***

On April 29, 2026 the Department conducted a plan of correction verification. As all personnel files were reviewed, there were no files to be measured for compliance with updating clearances or mandated reporting. However, the Department reviewed all enacted measured and found the updated procedures to be in place.

Mandated Reporter Training

2. Requirements

6383.c.3. Employees who have direct contact with children and foster parents shall receive three hours of training within six months of the issuance of a license or approval certificate and three hours of training every five years thereafter. New employees and new foster parents shall receive three hours of training within 90 days of hire or approval as a foster parent and three hours of training every five years thereafter.

Description of Violation

The personnel record for staff person B included a mandated reporter training on 10/10/2020, requiring the training to be completed again by 10/10/2025 to meet statutory requirements. The staff person, however, did not complete an updated training until 10/23/2025, 13 days later than permitted within statute.

Plan of Correction ***Accept ([redacted] - 06/16/2026)***

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