

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

July 20, 2026

[REDACTED]
JEFFCO HEALTH SERVICES INC
[REDACTED]

RE: PENN HIGHLANDS JEFFERSON
MANOR P. C.
417 RT. 28
BROOKVILLE, PA, 15825
LICENSE/COC#: 40624

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/10/2026, 03/11/2026, 03/17/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PENN HIGHLANDS JEFFERSON MANOR P. C.

License #: 40624

License Expiration: 06/30/2026

Address: 417 RT. 28, BROOKVILLE, PA 15825

County: JEFFERSON

Region: WESTERN

Administrator

Name:

Phone:

Email:

Legal Entity

Name: JEFFCO HEALTH SERVICES INC

Address:

Phone:

Email:

Certificate(s) of Occupancy

Type: C-2 LP

Date: 02/09/1994

Issued By: L&I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 56

Waking Staff: 42

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Complaint

Exit Conference Date: 03/17/2026

Inspection Dates and Department Representative

03/10/2026 - On-Site:

03/11/2026 - Off-Site:

03/17/2026 - Off-Site:

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 48

Residents Served: 33

Secured Dementia Care Unit

In Home: Yes

Area: second floor

Capacity: 24

Residents Served: 18

Hospice

Current Residents: 6

Number of Residents Who:

Receive Supplemental Security Income: 2

Are 60 Years of Age or Older: 33

Diagnosed with Mental Illness: 23

Diagnosed with Intellectual Disability: 1

Have Mobility Need: 23

Have Physical Disability: 0

Inspections / Reviews

03/10/2026 Partial

Lead Inspector:

Follow-Up Type: POC Submission

Follow-Up Date: 04/06/2026

Inspections / Reviews (*continued*)

03/31/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/22/2026

Reviewer: [REDACTED]

Follow Up Type: POC Submission

Follow Up Date: 04/07/2026

03/31/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/22/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 04/13/2026

07/20/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/22/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

42c Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Resident [REDACTED] indicated in multiple interviews, that staff person A told [REDACTED] if [REDACTED] did not stop ringing [REDACTED] call bell and take [REDACTED] prescribed psychiatric medications, [REDACTED] would not feel better and staff would tell the administrator, and [REDACTED] would have to leave the home and be sent to the Senior Transition Unit (STU). Resident [REDACTED] stated [REDACTED] apologized and it was reported that resident [REDACTED] took [REDACTED] medications.

Staff person B indicated that on occasion [REDACTED] has had to in a stern manner, remind resident [REDACTED] to use [REDACTED] walker to prevent resident [REDACTED] from falling and remind resident [REDACTED] that it's not time to eat until the meal is delivered when resident # [REDACTED] would become demanding.

Plan of Correction

Directed [REDACTED] - 03/31/2026)

On 2/12/2026 staff person A and B were suspended by the administrator [REDACTED] due to the findings of AAA. Staff person A will be terminated due to the findings of both the department and AAA on 3/31/2026. Staff person B was cleared for work on 3/17/2026 after the findings of the department.

On 3/31/2026 the staff were are being given education by [REDACTED] from AAA on how to prevent, reduce and eliminate abuse, neglect, exploitation, and abandonment of older adults in need.

Starting on 3/31/2026 all staff will be given education on older adults rights, and how to prevent, reduce and eliminate abuse, neglect, exploitation, and abandonment within the home. Documentation will be kept in the employees files.

Starting on 3/31/2026 the administrator will interview 3 residents to ensure they are treated with dignity and respect. Documentation will be kept.

Proposed Overall Completion Date: 03/31/2026

Directed:

By 4/8/26 and weekly for 1 month then monthly for 6 months the administrator will conduct private resident interviews as insdicated above. Documentation will be kept.

[REDACTED] 3/31/26

Directed Completion Date: 04/08/2026

Implemented [REDACTED] 07/20/2026)

184a Resident's Meds Labeled

2. Requirements

2600.

184.a. The original container for prescription medications shall be labeled with a pharmacy label that includes the following:

Description of Violation

Multiple pharmacy labels for resident [REDACTED] did not include the ordered medication name, to include the following:

* [REDACTED]

184a - Resident's Meds Labeled (continued)*
Plan of Correction*Accept** [REDACTED] - 03/31/2026)

On 3/11/2026 the administrator [REDACTED] had new labels put on the medications to show the ordered name instead of the generic name of the medication for the orders.

On 3/11/2026 the administrator [REDACTED] met with the pharmacy to ensure that moving forward the labels would also indicate the generic name of the medication that is being ordered for all the residents.

Starting on 4/1/2026 the resident care coordinator will audit the medications as they come in from the pharmacy to ensure that the generic name and the prescription from the doctor match. Documentation will be kept.

Licensee's Proposed Overall Completion Date: 03/29/2026

Implemented [REDACTED] 07/20/2026)