

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 8, 2026

[REDACTED]
2725 4 MILE DRIVE OPERATING COMPANY LLC
[REDACTED]
[REDACTED]

RE: THE HILLSIDE SENIOR LIVING
COMMUNITY
2725 FOUR MILE DRIVE
MONTOURSVILLE, PA, 17754
LICENSE/COC#: 23095

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/04/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE HILLSIDE SENIOR LIVING COMMUNITY License #: 23095 License Expiration: 11/21/2026
 Address: 2725 FOUR MILE DRIVE, MONTOURSVILLE, PA 17754
 County: LYCOMING Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: 2725 4 MILE DRIVE OPERATING COMPANY LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 05/01/1998 Issued By: DLI
 Type: I-1 Date: 04/22/2020 Issued By: Loyalsock Township

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 71 Waking Staff: 53

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident, Interim Exit Conference Date: 03/04/2026

Inspection Dates and Department Representative

03/04/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 60 Residents Served: 48

Secured Dementia Care Unit
 In Home: Yes Area: SDCU Capacity: 27 Residents Served: 27

Hospice
 Current Residents: 4

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 43
 Diagnosed with Mental Illness: 4 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 23 Have Physical Disability: 1

Inspections / Reviews

03/04/2026 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 04/03/2026

04/09/2026 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 04/10/2026
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 04/13/2026

Inspections / Reviews *(continued)*

05/08/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/10/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

182b - Prescription Medication

1. Requirements

2600.

182.b. Prescription medication that is not self-administered by a resident shall be administered by one of the following:

- 4. A staff person who has completed the medication administration training as specified in § 2600.190 (relating to medication administration training) for the administration of oral; topical; eye, nose and ear drop prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.

Description of Violation

On [REDACTED] at 8:15a.m., Staff Person A administered medications to Resident [REDACTED] to include all of their 8:00 a.m. medications. [REDACTED]. Staff person A is not trained to administer medications.

Plan of Correction

Accept [REDACTED] - 04/09/2026)

182.b. Prescription medication that is not self-administered by a resident shall be administered by one of the following:

4.

A staff person who has completed the medication administration training as specified in § 2600.190 (relating to medication administration training) for the administration of oral; topical; eye, nose and ear drop prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.

- 1. Staff person A was immediately suspended pending investigation on 2.18.26. Investigation was substantiated based on factual witness. Staff member A was terminated on 2.18.26.
- 2. Staff member A was terminated on 2.18.26.
- 3. Medication technicians were educated by the Personal Care Home Administrator on practices related to handling prepared medications.
- 4. Random audits will be completed monthly x2 to ensure compliance. Audits will be reviewed at the quarterly Quality Assurance Meeting to ensure all residents are treated with dignity and respect.
- 5. Date of compliance: June 3, 2026.

Licensee's Proposed Overall Completion Date: 04/07/2026

Implemented [REDACTED] - 05/08/2026)

185a - Implement Storage Procedures

2. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

At 3:13 p.m. Resident [REDACTED]'s glucometer was not calibrated correctly.

A 2:36 p.m. Resident [REDACTED]'s glucometer was not calibrated correctly.

185a - Implement Storage Procedures (*continued*)**Plan of Correction****Accept** [REDACTED] - 04/09/2026)

185.a.

The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

- 1. Resident [REDACTED] and [REDACTED] had no ill effects.*
- 2. An audit was conducted on 3.31.26 to ensure all glucometers are accurately calibrated with 100% accuracy.*
- 3. The DOW / Designee will educate the medication technicians to ensure all glucometers are calibrated correctly to ensure the date is accurate.*
- 4. Random audits will be completed monthly x2 to ensure compliance. Audits will be reviewed at the quarterly Quality Assurance Meeting to ensure all residents are treated with dignity and respect.*
- 5. Date of compliance: June 3, 2026.*

Licensee's Proposed Overall Completion Date: 04/07/2026**Implemented** [REDACTED] - 05/08/2026)