

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

May 8, 2026

[REDACTED]
TREE OF LIFE PERSONAL CARE HOME
[REDACTED]
[REDACTED]

RE: TREE OF LIFE PERSONAL CARE
HOME
236 NORTH RAILROAD STREET
HANOVER, PA, 17331
LICENSE/COC#: 33854

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/26/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: TREE OF LIFE PERSONAL CARE HOME License #: 33854 License Expiration: 04/24/2026
 Address: 236 NORTH RAILROAD STREET, HANOVER, PA 17331
 County: YORK Region: CENTRAL

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: TREE OF LIFE PERSONAL CARE HOME
 Address: [Redacted]
 Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Type: I-1 Date: 01/09/2023 Issued By: Borough of Hanover

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 23 Waking Staff: 17

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 02/26/2026

Inspection Dates and Department Representative

02/26/2026 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 52 Residents Served: 22
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 1
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 22
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 1 Have Physical Disability: 0

Inspections / Reviews

02/26/2026 Partial
 Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 03/30/2026

03/31/2026 - POC Submission
 Submitted By: [Redacted] Date Submitted: 04/27/2026
 Reviewer: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 04/07/2026

Inspections / Reviews (*continued*)

04/08/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/27/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 04/24/2026

05/08/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/27/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

60a - Staff/Support Plan

1. Requirements

2600.

60.a. Staffing shall be provided to meet the needs of the residents as specified in the resident's assessment and support plan.

Description of Violation

From [redacted] through [redacted], from 11:00 PM and 7:00 AM, there were no staff present in the home who had successfully completed the department-approved training for medication administration.

The following residents are prescribed PRN medications:

- Resident [redacted] is prescribed [redacted] and [redacted] as needed.
- Resident [redacted] is prescribed [redacted], and [redacted] as needed.
- Resident [redacted] is prescribed [redacted] and [redacted] as needed.

Repeated Violation- [redacted], et al

Plan of Correction

Accept [redacted] - 04/08/2026)

-Current employee that works 11p-7a will med admin trained on April 8th, 2026.

In the meantime, VP of Operations has instructed PCHA to discuss with managers and current staff to evaluate where gaps of coverage can be filled.

-On 03/26/26 VP of Operations has educated PCHA on the request from DHS to have medication administering staff present in the facility.

-Beginning April 1st 2026 PCHA will monitor staffing schedules monthly to provide as much coverage as possible for staff that are able to provide medication administration to residents and notify VP of Operations if there are issues that are present.

-VP of Operations has reached out for support to Regional Licensing Director for ideas or suggestions of how to remedy this situation on 04/01/2026.

-VP of Operations has reached out to Community Resource Coordinator on 04/07/2026 for assistance.

Licensee's Proposed Overall Completion Date: 04/08/2026

Implemented [redacted] 05/08/2026)

187d - Follow Prescriber's Orders

2. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident [redacted] is prescribed [redacted] per sliding scale with breakfast, lunch, and dinner. However, this medication was not administered to Resident [redacted] on [redacted] at 5:00 PM because the medication was not available in the home.

Plan of Correction

Directed [redacted] - 04/08/2026)

On 03/27/2026 PCHA created a med tracking system to include routine checks of supply levels and timely recording.

187d Follow Prescriber's Orders (continued)

On 04/01/2026 PCHA informed and trained all med techs on the importance of following prescriber orders and maintaining adequate med supplies at all times.

Beginning April 3rd PCHA or designee will conduct ongoing audits monthly.

Directed Completion Date: 04/24/2026

Implemented [REDACTED] - 05/04/2026)