

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 1, 2026

[REDACTED]
SOUTHWEST BEHAVIORAL CARE INC
[REDACTED]
[REDACTED]

RE: BARCLAY PLACE
320 WEST PITTSBURGH STREET
GREENSBURG, PA, 15601
LICENSE/COC#: 45387

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/24/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information		
Name: BARCLAY PLACE	License #: 45387	License Expiration: 08/03/2026
Address: 320 WEST PITTSBURGH STREET, GREENSBURG, PA 15601		
County: WESTMORELAND	Region: WESTERN	

Administrator		
Name: [REDACTED]	Phone: [REDACTED]	Email: [REDACTED]

Legal Entity		
Name: SOUTHWEST BEHAVIORAL CARE INC		
Address: [REDACTED]		
Phone: [REDACTED]	Email: [REDACTED]	

Certificate(s) of Occupancy		
Type: Other	Date: 04/20/2022	Issued By: Greensburg

Staffing Hours		
Resident Support Staff: 0	Total Daily Staff: 13	Waking Staff: 10

Inspection Information		
Type: Partial	Notice: Unannounced	BHA Docket #:
Reason: Complaint	Exit Conference Date: 02/24/2026	

Inspection Dates and Department Representative	
02/24/2026 - On-Site: [REDACTED]	

Resident Demographic Data as of Inspection Dates			
General Information			
License Capacity: 14		Residents Served: 13	
Secured Dementia Care Unit			
In Home: No	Area:	Capacity:	Residents Served:
Hospice			
Current Residents: 0			
Number of Residents Who:			
Receive Supplemental Security Income: 13		Are 60 Years of Age or Older: 9	
Diagnosed with Mental Illness: 13		Diagnosed with Intellectual Disability: 0	
Have Mobility Need: 0		Have Physical Disability: 0	

Inspections / Reviews		
02/24/2026 Partial		
Lead Inspector: [REDACTED]	Follow-Up Type: POC Submission	Follow-Up Date: 03/27/2026
03/24/2026 - POC Submission		
Submitted By: [REDACTED]	Date Submitted: 04/16/2026	
Reviewer: [REDACTED]	Follow-Up Type: POC Submission	Follow-Up Date: 03/29/2026

Inspections / Reviews *(continued)*

03/31/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/16/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 04/17/2026

05/01/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/16/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On [redacted] at approximately 8:00 PM, resident [redacted] and resident [redacted] were waiting for staff to administer their evening medications. Resident [redacted] spoke to resident [redacted] and [redacted] replied, "Shut the [redacted] up. I will [redacted] kill you.". Resident [redacted] left the room crying.

The home did not report this incident to the Department until [redacted].

Plan of Correction

Accept [redacted] - 03/31/2026)

Barclay management reported this incident to AAA on 2/13/2026. However, management failed to submit report to the Department until 2/24/26. Barclay management has been re-educated in this regulation. Moving forward management will use the Department's incident reporting form in addition to AAA's incident reporting form, both forms attached for reference. A checklist for management is attached to ensure each appropriate reporting form is completed and submitted to the correct entity when an incident arises.

The date of staff education occurred on Thursday, March 19 at the 3 pm staff meeting. Attached is the associated form.

Licensee's Proposed Overall Completion Date: 03/27/2026

Implemented [redacted] 05/01/2026)

42c - Treatment of Residents

2. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] at approximately 8:00 PM, resident [redacted] and resident [redacted] were waiting for staff to administer their evening medications. Resident [redacted] spoke to resident [redacted] and [redacted] replied, "Shut the [redacted] up. I will [redacted] kill you.". Resident [redacted] left the room crying.

Plan of Correction

Accept [redacted] - 03/24/2026)

Resident [redacted] has been going through medication changes. Due to this, their mental health has declined. Barclay management supported resident [redacted] by involving the Mobile Crisis Unit, who was present onsite on 2/13/2026. Mobile Crisis assessed Resident [redacted] and provided resources for support. Upon ending that meeting with Mobile Crisis and Resident [redacted] Resident [redacted] then addressed their concern over the interaction they had with Resident [redacted] the previous evening with Director and Mobile Crisis Unit. During Resident [redacted]'s recount, they did not state to management or Mobile Crisis Unit that they left the room crying. Resident [redacted] reported that the exchange ended and the two residents remained seated, not talking. Upon knowledge of this incident Mobile Crisis recommended to Director that both the residents should be separated. Barclay management separated the two residents; Resident [redacted] goes on home visits every weekend, so, management offered to take them to their family's house earlier. Resident [redacted] said yes. Management also relayed to Resident [redacted] that they are able to attend home visits as they wished due to the situation. Resident [redacted] had prior plans of discharging from Barclay on 2/26/2026. In the meantime, Barclay facility

42c Treatment of Residents (continued)

is very big, the resident's rooms are located on different floors. The residents were able to stay separate due to this and would interchangeably come down for meal times/med times when they were both present at the facility. Barclay management submitted oral report and written report to AAA on 2/13/26 and DHS on 2/24/26. Resident [REDACTED] reported that Resident [REDACTED] apologized to them on 2/22/26 and that Resident [REDACTED] accepted their apology and feels comfortable around them again. Barclay management will conduct monthly resident surveys through the rest of the year. The survey will inquire about their comfortability here with staff as well as other residents to ensure dignity and respect. Please see attached survey questions.

Licensee's Proposed Overall Completion Date: 12/31/2026

Implemented [REDACTED] 05/01/2026)

141b1 - Annual Medical Evaluation

3. Requirements

2600.

141.b.1. A resident shall have a medical evaluation: At least annually.

Description of Violation

Resident [REDACTED] most recent medical evaluation was completed on [REDACTED], and resident [REDACTED]s most recent medical evaluation was completed on [REDACTED].

REPEAT VIOLATION: [REDACTED] et. al.

Plan of Correction

Accept [REDACTED] - 03/31/2026)

Resident [REDACTED] has since had a DME completed on 2/27/2026. Please see attached.

Resident [REDACTED] has since been discharged from Barclay. Resident [REDACTED] was discharged on [REDACTED].

To ensure this violation does not re occur; Barclay nursing and management have input place holders in our shared Outlook calendar for each resident 3 months before their annual DME is due with a note of the exact date due.

Nursing will then call to schedule this appointment in a timely manner. While attending the actual appointment, staff present will ensure all boxes are completed on the DME before leaving. If they are not, staff will politely explain our regulations and request that any empty boxes are completed before leaving the appointment.

Please reference the created audit form to ensure each resident has a timely medical evaluation completed.

Licensee's Proposed Overall Completion Date: 03/27/2026

Implemented [REDACTED] - 05/01/2026)