

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

April 1, 2026

[REDACTED]  
5485 PERKIOMEN AVENUE OPERATIONS LLC  
[REDACTED]  
[REDACTED]

RE: BERKSHIRE COMMONS, GENESIS  
HEALTHCARE  
5485 PERKIOMEN AVENUE  
READING, PA, 19606  
LICENSE/COC#: 22199

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/24/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *BERKSHIRE COMMONS, GENESIS HEALTHCARE* License #: *22199* License Expiration: *06/14/2026*  
 Address: *5485 PERKIOMEN AVENUE, READING, PA 19606*  
 County: *BERKS* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *5485 PERKIOMEN AVENUE OPERATIONS LLC*  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-2 LP* Date: *07/04/1995* Issued By: *L & I*

**Staffing Hours**

Resident Support Staff: Total Daily Staff: *50* Waking Staff: *38*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
 Reason: *Incident* Exit Conference Date: *02/24/2026*

**Inspection Dates and Department Representative**

02/24/2026 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: *75* Residents Served: *38*  
 Secured Dementia Care Unit  
 In Home: *Yes* Area: *SDCU* Capacity: *14* Residents Served: *11*  
 Hospice  
 Current Residents: *6*  
 Number of Residents Who:  
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *41*  
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
 Have Mobility Need: *12* Have Physical Disability: *1*

**Inspections / Reviews**

02/24/2026 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *03/27/2026*

03/30/2026 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: *04/01/2026*  
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *04/06/2026*

Inspections / Reviews *(continued)*

04/01/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/01/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

25b - Contract Signatures

1. Requirements

2600.

25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

The resident-home contract, dated [REDACTED] for resident [REDACTED] was not signed by the resident.

Plan of Correction

Accept [REDACTED] - 03/30/2026)

Executive Director and Business Office Manager completed admission contract audits for all residents in personal care on 3/27/2026. Executive Director completed admission contract audits for all resident in memory care on 3/3/2026. Executive Director provided training for all resident new admission contracts on 3/27/2026. Business Office Manager or Designee to audit all new admission contracts for completed signatures for 30 days.

Licensee's Proposed Overall Completion Date: 04/27/2026

Implemented [REDACTED] - 04/01/2026)

42x - Safeguard

2. Requirements

2600.

42.x. A resident has the right to a system to safeguard a resident's money and property.

Description of Violation

On [REDACTED] the home failed to safeguard the resident's money and property when the resident was admitted to the hospital on [REDACTED]. While the resident was in the hospital, staff member A gained access to the residents' credit card and made a [REDACTED] purchase at SHEIN an online clothing store. The police investigation identified the staff member as the suspect by tracing the shipment of purchases to the staff member A's home address. Staff member A was charged with credit card theft of resident [REDACTED]'s credit card.

Plan of Correction

Accept [REDACTED] - 03/30/2026)

Executive Director has purchased cash box with keys to be secured in all personal care resident rooms. Cash box has been secured inside of locked drawer by the Maintenance Director. Maintenance Director to continue with installation of locked cash boxes through April. Resident's have been provided with locked box key. All spare keys for locked boxes are secured in the Executive Director's office. Staff member A was suspended pending investigation on 2/6/2026. Staff member A was terminated on 2/16/2026, charges have been filed against staff member A.

Licensee's Proposed Overall Completion Date: 04/20/2026

Implemented [REDACTED] - 04/01/2026)

185a - Implement Storage Procedures

3. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

Resident [REDACTED] was discharged from the home on [REDACTED]. On [REDACTED], a prescription for [REDACTED] a narcotic medication belonging to the discharged resident, was delivered to the home. The medication was not documented in the home's medication tracking system upon receipt and was not placed in a secured medication

185a - Implement Storage Procedures (continued)

storage location. Instead, the medication was left on top of the medication cart in the medication room.

On [REDACTED], staff discovered that the medication was missing. The home staff were unable to account for the medication or provide documentation regarding its receipt, storage, or disposition.

The home did not have an effective procedure in place to ensure the safe storage, access control, and accountability of controlled medications delivered to the facility for discharged residents.

Plan of Correction

Accept [REDACTED] - 03/30/2026)

Executive Director provided training to all Medication Technicians and Director of Health and Wellness on the procedure for receiving medication deliveries. Executive Director provided training to all Medication Technicians and Director of Health and Wellness on the procedure for securing controlled substances completed 3/27/2026. Staff member A was suspended on 2/6/2026 for theft incident above. Staff member A was terminated on 2/16/2026. Charges have been filed for missing controlled substance for staff member A

Proposed Overall Completion Date: 04/01/2026

Licensee's Proposed Overall Completion Date: 04/01/2026

Implemented [REDACTED] - 04/01/2026)

190c - Record of Training

4. Requirements

2600.

190.c. A record of the training shall be kept including the staff person trained, the date, source, name of trainer and documentation that the course was successfully completed.

Description of Violation

Staff member B's annual medication training was last completed on [REDACTED], their annual practicum was to be completed on or before [REDACTED]. The practicum is dated [REDACTED] and does not match the completed date of [REDACTED].

Plan of Correction

Accept [REDACTED] - 03/30/2026)

Executive Director completed an audit of all Medication Technicians spoke with Medication Technician Trainer about signatures provided for practicum for 9/24/24 and does not match 3/2025. Medication Technician Trainer obtained correct Summary and Requalification Form. Staff member B's Annual Practicum was completed on 3/24/2026. Executive Director or Designee to continue auditing annual trainings.

Licensee's Proposed Overall Completion Date: 03/27/2026

Implemented [REDACTED] 04/01/2026)