

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

February 13, 2026

[REDACTED]
NORTH PENN MANOR, INC.
[REDACTED]

RE: NORTH PENN MANOR
240 NORTH SHERMAN STREET
WILKES-BARRE, PA, 18702
LICENSE/COC#: 22032

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/29/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: NORTH PENN MANOR License #: 22032 License Expiration: 10/08/2026
 Address: 240 NORTH SHERMAN STREET, WILKES BARRE, PA 18702
 County: LUZERNE Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: NORTH PENN MANOR, INC.
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 05/31/1990 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 59 Waking Staff: 44

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 01/29/2026

Inspection Dates and Department Representative

01/29/2026 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 80 Residents Served: 58
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 1
 Number of Residents Who:
 Receive Supplemental Security Income: 18 Are 60 Years of Age or Older: 52
 Diagnosed with Mental Illness: 15 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 1 Have Physical Disability: 3

Inspections / Reviews

01/29/2026 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 02/21/2026

02/12/2026 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 02/12/2026
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 02/19/2026

Inspections / Reviews *(continued)*

02/13/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/12/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

141b2 Medical Evaluation Changes

1. Requirements

2600.

141.b.2. A resident shall have a medical evaluation: If the medical condition of the resident changes prior to the annual medical evaluation.

Description of Violation

On [redacted], Resident [redacted] PCP diagnosed resident with [redacted] The home did not obtain a new medical evaluation due to the significant change.

Plan of Correction

Accept [redacted] 02/12/2026)

On 1/29/26 a significant change medical evaluation was completed and signed by Resident [redacted] physician adding the diagnosis of dementia. Per regulation 141b2 a resident shall have an updated medical evaluation if the medical condition of the resident changes prior to the annual medical evaluation. The supervising PCA will check all physician notes before they are filed in the residents charts beginning 1/29/26 to ensure that all significant changes that require a new medical evaluation are completed. The supervising PCA will check all filed physician notes in the resident charts on 2/5/2026 to ensure compliance with this regulation. The administrator will monitor for compliance with this regulation beginning 2/5/2026.

Licensee's Proposed Overall Completion Date: 02/12/2026

Implemented ([redacted] - 02/13/2026)

225c Additional Assessment

2. Requirements

2600.

225.c. The resident shall have additional assessments as follows:

- 2. If the condition of the resident significantly changes prior to the annual assessment.

Description of Violation

Resident [redacted] most recent assessment was completed on [redacted]. On [redacted] Resident's primary care physician indicated resident has [redacted] The change in residents care needs were not documented in a significant change assessment and support plan.

Plan of Correction

Accept [redacted] - 02/12/2026)

On 1/29/26 the administrator completed a new significant change RASP indicating dementia as a new diagnosis. Per regulation 225c, the resident shall have additional assessments if the condition of the resident significantly changes prior to the annual assessment. On 2/5/2026 the administrator checked all resident files to ensure compliance with this regulation and will monitor for this regulation beginning 2/5/2026.

Licensee's Proposed Overall Completion Date: 02/12/2026

Implemented ([redacted] - 02/13/2026)