Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

August 31, 2026

[redacted], CEO
HARBORCREEK YOUTH SERVICES
5712 IROQUOIS AVENUE
HARBORCREEK, PA, 16421

RE: IROQUOIS HOUSE
5712 IROQUOIS AVENUE.
HARBORCREEK, PA, 16421
LICENSE/COC#: 45668

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]
Western Region Director

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *IROQUOIS HOUSE*
Address: *5712 IROQUOIS AVENUE., HARBORCREEK, PA 16421*
County: *ERIE*
License Number: *45668*
License Expiration: *05/31/2027*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *HARBORCREEK YOUTH SERVICES*
Address: *5712 IROQUOIS AVENUE, HARBORCREEK, PA, 16421*
Phone: *8*[redacted] **Email**: [redacted]

Inspection Information

Start Date: *01/19/2026* **End Date**: *03/18/2026* **Type**: *Complaint* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

On 01/19/2026, a complaint was received by the Department of Human Services, Office of Children, Youth and Families, regarding an injury to Child A as result of a physical intervention with staff member A. It was determined that Child A was mistreated and abused by staff member A.

Inspections / Reviews

01/19/2026 Complaint

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *07/06/2026*

07/14/2026 - POC Submission

Reviewer: [redacted] **Follow Up Type**: *On site Verification* **Follow Up Date**: *08/14/2026*

07/14/2026 On site Verification

Submitted By: [redacted] **Date Submitted**: *06/30/2026*
Reviewer: [redacted] **Follow Up Type**: *Not Required*

3800.32 Specific Rights

1. Requirements

3800.32.b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Description of Violation

On [redacted] Child A was restrained by Staff member A. The restraint occurred in the child's bedroom. Video surveillance showed that an improper restraint was utilized by staff member A, causing the child's [redacted] in a forceful manner. As a result, child A suffered a [redacted] It was determined that Child A's rights were violated as [redacted] was mistreated and abused by staff member A.

Plan of Correction ***Accept ([redacted] - 07/09/2026)***

Per policy and regulations, appropriate personnel action was taken, and the staff member involved is no longer employed by the agency. All direct care staff will receive re-education on resident rights, including the prohibition of abuse and corporal punishment, (6/30/26) and agency-approved SCM physical intervention techniques to ensure interventions are performed safely and in accordance with policy (8/1/26).

Licensee's Proposed Overall Completion Date: *08/01/2026*

On-site Verification ***Implemented ([redacted] - 08/30/2026)***

It was verified on 08/28/2026 that said staff person is no longer employed through Harborcreek Youth Services and that through course completion of all direct care staff received re-education on resident right, including the prohibition of abuse and corporal punishment on 06/30/2026. All direct care staff also participated in SCM refreshers for appropriate techniques. The plan has been fully implemented.