

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

February 23, 2026

[REDACTED]
BFG POCONO SPRINGING, LLC
[REDACTED]

RE: SPRING VILLAGE AT POCONO
329 EAST BROWN STREET
EAST STROUDSBURG, PA, 19301
LICENSE/COC#: 23293

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/15/2026 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *SPRING VILLAGE AT POCONO* License #: *23293* License Expiration: *04/21/2026*
 Address: *329 EAST BROWN STREET, EAST STROUDSBURG, PA 19301*
 County: *MONROE* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *BFG POCONO SPRINGING, LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *08/01/2013* Issued By: *E Stroudsburg Borough*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *131* Waking Staff: *98*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *01/15/2026*

Inspection Dates and Department Representative

01/15/2026 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *105* Residents Served: *85*

Secured Dementia Care Unit
 In Home: *Yes* Area: *unit* Capacity: *40* Residents Served: *38*

Hospice
 Current Residents: *19*

Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *85*
 Diagnosed with Mental Illness: *1* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *46* Have Physical Disability: *0*

Inspections / Reviews

01/15/2026 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *02/13/2026*

02/05/2026 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *02/19/2026*
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *02/12/2026*

Inspections / Reviews *(continued)*

02/10/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/19/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 02/19/2026

02/23/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/19/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

25b - Contract Signatures

1. Requirements

2600.

25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

The resident-home contract dated [redacted] for Resident [redacted] was not signed by the resident or notated that they were given an opportunity to sign.

Repeat violation: [redacted]

Plan of Correction

Accept [redacted] - 02/05/2026

Regulation 2600.25.b states that the contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees. If the resident refuses to sign or is unable to sign the contract will be noted with a corresponding stamp. All resident contracts have been audited to reflect compliance with regulation. Attached is audited files list. After admission the BOC will audit the full file for compliance and if stamp is missing the file will be addressed. All new files will be audited weekly. Outcomes will be discussed at out monthly QA meeting. The DCR is responsible for following up on all contracts.

See attachment

Licensee's Proposed Overall Completion Date: 02/04/2026

Implemented [redacted] - 02/23/2026

121a - Unobstructed Egress

2. Requirements

2600.

121.a. Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

Description of Violation

At approximately 9:17 a.m., the door to the North Hallway stairwell in the Secured Dementia Care Unit (SDCU), which is used as an egress route and labeled as an exit, was equipped with a yellow strip banner secured across the door that had a Stop Sign on it. This sign causes confusion about whether the door can be used as an exit.

Plan of Correction

Accept [redacted] - 02/06/2026

Regulation 2600.121.a states that stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed. The door to the North Hallway stairwell in the Secured Dementia Care Unit (SDCU), which is used as an egress route and labeled as an exit, was equipped with a yellow strip banner secured across the door that had a Stop Sign on it. Upon inspection it was determined that it might cause confusion as to whether that door can be used as an exit. The yellow and red Stop signs have been removed from the egress doors on 1/16/2026 by our Maintenance Dept. Outcomes will be discussed at out monthly QA meeting. Maintenance is responsible for compliance and will perform weekly checks of all exits to ensure that they are not obstructed.

Attached is photo documentation

Licensee's Proposed Overall Completion Date: 02/05/2026

121a Unobstructed Egress (continued)

Implemented [REDACTED] - 02/23/2026)

231e No Objection Statement

3. Requirements

2600.

231.e. Each resident record must have documentation that the resident and the resident's designated person have not objected to the resident's admission or transfer to the secured dementia care unit.

Description of Violation

Resident [REDACTED] was admitted to the Secure Dementia Care Unit (SDCU) on [REDACTED]. The home has no documentation that the resident and the resident's designated person have not objected to the admission.

Plan of Correction

Accept ([REDACTED] - 02/06/2026)

Regulation 2600.231.e states that each resident record must have documentation that the resident and the resident's designated person have not objected to the resident's admission or transfer to the secured dementia care unit. Upon inspection it was found that the contract was missing an objection clause to being admitted to a secured dementia unit. Spring Village at Pocono has now included in the contract a Memory Care Community Disclosure Document. This document explains the Memory Care Unit and under the section Admissions Criteria it outlines that • There is no objection to the resident's admission or transfer to a secured dementia care unit. This Disclosure is to be signed by both residents and the residents responsible party, applies to only Secured Memory Care Unit residents. Attached is Contract Disclosure/Addendum that will be used going forward. DCR will audit all memory care files by 2/19/26 to include a non-objection statement. Outcomes will be discussed at our monthly QA meeting. DCR is responsible for compliance. See attached

Proposed Overall Completion Date: 02/19/2026

Licensee's Proposed Overall Completion Date: 02/19/2026

Implemented [REDACTED] 02/23/2026)