Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

March 12, 2026

[redacted], EXECUTIVE DIRECTOR
ABH PENNSYLVANIA CHILDREN'S SERVICES, INC.
444 DEVEREUX DRIVE
VILLANOVA, PA, 19085

RE: GLENLOCH RIGHT
101 GENUARDI CIRCLE
RIGHT SUITE
WEST CHESTER, PA, 19380
LICENSE/COC#: 15070

Dear [redacted]

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *GLENLOCH RIGHT*
Address: *101 GENUARDI CIRCLE, WEST CHESTER, PA 19380*
County: *CHESTER*
License Number: *15070*
License Expiration: *09/01/2026*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *ABH PENNSYLVANIA CHILDREN'S SERVICES, INC.*
Address: *444 DEVEREUX DRIVE, VILLANOVA, PA, 19085*
Phone: [redacted] **Email**: [redacted]

Inspection Information

Start Date: *01/15/2026* **End Date**: *01/16/2026* **Type**: *Complaint* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

On 1/15/26, the Department of Human Services Office of Children, Youth, and Families conducted a complaint investigation ABH PA Children Services. As a result of the investigation, which revealed failure to meet regulation 3800.32(c) and 3800.57(a) citations were issued.

Inspections / Reviews

01/15/2026 Complaint

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *01/30/2026*

03/04/2026 - POC Submission

Reviewer: [redacted] **Follow Up Type**: *On site Verification* **Follow Up Date**: *03/04/2026*

03/04/2026 On site Verification

Submitted By: [redacted] **Date Submitted**: *01/30/2026*
Reviewer: [redacted] **Follow Up Type**: *Not Required*

3800.32 Specific Rights

1. Requirements

3800.32.c. A child has the right to be treated with fairness, dignity and respect.

Description of Violation

On [redacted] child A was not treated with dignity and respect by staff member assigned to [redacted] care.

Plan of Correction ***Accept ([redacted] - 03/04/2026)***

**All staff working in Glen Loch will be retrained on Bill of Rights for individuals in Care by February 15, 2026.*
Person Responsible: [redacted]

Residential leadership and Treatment team will continue to monitor and track compliance through regular and unscheduled walkthroughs and complete remote/ video observations regularly.* ***Person Responsible:* [redacted]

Licensee's Proposed Overall Completion Date: *02/25/2026*

On-site Verification ***Implemented ([redacted] - 03/12/2026)***

The facility demonstrated compliance by providing documentation of staff getting retrained on Bill of Rights for individuals in Care and on the expectations and supervision guidelines for individuals in their care as well as Monitoring and Supervision. Staff member signed attendance records conformed their participation in the training.

3800.57 Supervision

2. Requirements

3800.57.a. While children are at the facility, children shall be supervised during awake and sleeping hours by conducting observational checks of each child at least every hour.

Description of Violation

On 12/21/25 the child at the facility was not supervised during awake hours by conducting observational checks at least every hour by actually viewing each child.

Plan of Correction ***Accept ([redacted] - 03/04/2026)***

** Staff will be retrained on and receive a copy of Procedure* ***236.2: Client Supervision Guidelines*** *(Staff are to be actively always engaged with individuals in activities and/or therapeutic discussions. Staff members are not permitted to engage in any activities during working hours that conflict with supervision of their assigned individuals)* ***Person Responsible:*** [redacted]
Staff will be retrained on the expectations and supervision guidelines for individuals in their care as well as Monitoring and Supervision training by* ***February 15, 2026. Person Responsible:* [redacted]
(Devereux follows monitoring and supervision practices to increase abuse prevention practices as outlined by the Praesidium Accreditation model)

Licensee's Proposed Overall Completion Date: *02/25/2026*

On site Verification ***Implemented ([redacted] - 03/12/2026)***

The facility demonstrated compliance by providing documentation of staff getting retrained on Bill of Rights for individuals in Care and on the expectations and supervision guidelines for individuals in their care as well as Monitoring and Supervision. Staff member signed attendance records conformed their participation in the training.