Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

July 21, 2026

[redacted], CEO
SOUTHWOOD PSYCHIATRIC HOSPITAL, LLC
2575 BOYCE PLAZA ROAD
PITTSBURGH, PA, 15241

RE: SOUTHWOOD CHILDREN'S
BEHAVIORAL HEALTHCARE
2575 BOYCE PLAZA ROAD
CHOICES
PITTSBURGH, PA, 15241
LICENSE/COC#: 45672

Dear [redacted]

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]
Human Services Program Representative

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *SOUTHWOOD CHILDREN'S BEHAVIORAL HEALTHCARE*
License Number: *45672*
Address: *2575 BOYCE PLAZA ROAD, PITTSBURGH, PA 15241*
License Expiration: *07/31/2026*
County: *ALLEGHENY*

Administrator

Name: [redacted] **Phone**: **Email**: [redacted]

Legal Entity

Name: *SOUTHWOOD PSYCHIATRIC HOSPITAL, LLC*
Address: *2575 BOYCE PLAZA ROAD, PITTSBURGH, PA, 15241*
Phone: [redacted] **Email**: [redacted]

Inspection Information

Start Date: *12/31/2025* **End Date**: *01/22/2026* **Type**: *Complaint* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

The Department conducted a CPS investigation from 12/26/25 through 01/22/26. The investigation consisted of documentation and video review as well as subject and collateral interviews. The investigation identified a regulatory violation.

Inspections / Reviews

12/31/2025 Complaint

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *01/26/2026*

07/21/2026 - POC Submission

Reviewer: [redacted] **Follow Up Type**: *On site Verification* **Follow Up Date**: *03/17/2026*

07/21/2026 On site Verification

Submitted By: [redacted] **Date Submitted**: *02/09/2026*
Reviewer: [redacted] **Follow Up Type**: *Not Required*

3800.205 Staff Training

1. Requirements

3800.205.b. Training shall include:

3. The proper use of the specific techniques or procedures that may be used.

Description of Violation

On 12/15/2025, Staff A did not utilize proper technique per training pertaining an emergency physical intervention. Both the Staff A and the program manager acknowledged that improper technique was used during a restraint of Child A.

Plan of Correction ***Accept ([redacted] - 06/16/2026)***

On 1/8/26 Southwood separated employment with the staff member involved in the incident. The staff involved being relatively new and this being the first restraint [redacted] initiated. Moving forward Southwood will check in with new hires via supervision after their first 90 days to get a better assessment of restraint training confidence and understanding of CCM techniques.

Licensee's Proposed Overall Completion Date: *04/30/2026*

On-site Verification ***Implemented ([redacted] - 07/21/2026)***

On 3/17/26 the Department conducted an on-site POC verification for this report. The new procedure was reviewed and found to be in compliance. Additionally, the 90-day check-in was observed to be in rollout during file reviews.