

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

March 24, 2026

[REDACTED]
MENTOR ABI LLC
[REDACTED]

RE: NEURORESTORATIVE
PENNSYLVANIA
BUILDING 2, 6816 WEST LAKE RD
FAIRVIEW, PA, 16415
LICENSE/COC#: 44205

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/11/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *NEURORESTORATIVE PENNSYLVANIA* License #: *44205* License Expiration: *04/16/2026*
 Address: *BUILDING 2, 6816 WEST LAKE RD, FAIRVIEW, PA 16415*
 County: *ERIE* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *MENTOR ABI LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C 2 LP* Date: *05/30/1974* Issued By: *Dept. of Labor & Industry*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *7* Waking Staff: *5*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *12/31/2025*

Inspection Dates and Department Representative

12/11/2025 On Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *8* Residents Served: *7*
 Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:
 Hospice
 Current Residents: *0*
 Number of Residents Who:
 Receive Supplemental Security Income: *2* Are 60 Years of Age or Older: *0*
 Diagnosed with Mental Illness: *7* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *0* Have Physical Disability: *2*

Inspections / Reviews

12/11/2025 - Partial
 Lead Inspector: [REDACTED] Follow Up Type: *POC Submission* Follow Up Date: *02/01/2026*

Inspections / Reviews (*continued*)

02/17/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/07/2026

Reviewer: [REDACTED]

Follow Up Type: POC Submission

Follow Up Date: 02/24/2026

03/04/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/07/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 03/07/2026

03/24/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/07/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

85a - Sanitary Conditions

1. Requirements

2600.

85.a. Sanitary conditions shall be maintained.

Description of Violation

At approximately 8:00a.m. staff found the home's septic system had backed up causing unsanitary water to flood into the home. Resident [REDACTED]'s room was flooded with unsanitary water including her shower, bathroom floor and her bedroom carpet. Resident [REDACTED] had to be moved into another room until her affected room could be sanitized. Additionally, unsanitary water flooded into a storage room and the home's common hallway. At 1:00p.m. there were still wet and soiled bed pads in the hallway soaking up the unsanitary water.

Plan of Correction

Accept [REDACTED] - 03/04/2026)

During the DHS site visit (12/11/25), staff were actively engaged in cleaning the premises, including extracting standing water from the flooring, carpets, and restoring the home to a safe and sanitary condition. Additionally, on 12/18/25, the program partnered with a professional carpet cleaning company that assisted in additional sanitation and the refreshing of the carpeting.

After further investigation, it was determined that resident(s) were flushing items that are not suitable to be flushed, which was causing the septic system to back up. Extensive septic work was performed by Mr. Rooter Plumbing to attempt to alleviate these issues going forward, including the installation of septic screens on 11/13/25 and clog sharks on 1/5/26.

The home has also changed to septic-friendly toilet paper as an enhanced step to avoid this issue recurring. The occupational therapist (OT) discussed toilet misuse with the resident to identify the cause. To address this, a bidet was installed on 12/15/25. On 12/17/25, OT met with the resident again to teach her how to use the bidet. The resident reports she is happy with the results.

During the house meeting in January, the participants were educated on appropriate flushing and provided a review of the home rules by the Residential Supervisor and Case Manager.

The Residential Supervisor will provide staff education by 2/13/26.

Our Maintenance Manager, Supervisors, and Licensed Administrators have begun performing ongoing oversight at the home, including twice-daily screen cleanings. These will continue until it has been determined that less frequent cleanings will be adequate.

Resident behaviors will be monitored by the Case Manager and Residential Supervisor and discussed during the weekly meeting with the BCBA (Board Certified Behavior Analyst), if needed. Documentation will be kept.

Please indicate the following:

What date did the home change to septic-friendly toilet paper? 11/10/25

What date did the OT discuss toilet misuse with the resident? 11/11/25

What date was the bidet installed, and by who? 12/15/25 by the Maintenance Manager

What date was the house meeting held in January? 1/22/26

What date did resident behaviors begin to be monitored by the Case Manager and Residential Supervisor and discussed during the weekly meeting with BCBA? Weekly meetings began 2/17/26

Licensee's Proposed Overall Completion Date: 02/21/2026

Implemented [REDACTED] - 03/24/2026)

95 - Furniture and Equipment

2. Requirements

2600.

95. Furniture and Equipment - Furniture and equipment must be in good repair, clean and free of hazards.

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Implemented [REDACTED] - 03/24/2026)