

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

January 22, 2026

[REDACTED]
ELWYN OF PENNSYLVANIA AND DELAWARE
[REDACTED]

RE: ELWYN - FRIENDSHIP HALL
64 EAST OLD BALTIMORE PIKE
ELWYN, PA, 19063
LICENSE/COC#: 12289

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/10/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ELWYN - FRIENDSHIP HALL License #: 12289 License Expiration: 01/15/2026
 Address: 64 EAST OLD BALTIMORE PIKE, ELWYN, PA 19063
 County: DELAWARE Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: ELWYN OF PENNSYLVANIA AND DELAWARE
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-1 Date: 11/06/1985 Issued By: Commonwealth of Pennsylvania, Department of Health

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 8 Waking Staff: 6

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 12/10/2025

Inspection Dates and Department Representative

12/10/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 8 Residents Served: 8
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 4 Are 60 Years of Age or Older: 3
 Diagnosed with Mental Illness: 8 Diagnosed with Intellectual Disability: 2
 Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

12/10/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 01/15/2026

01/13/2026 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 01/22/2026
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 01/23/2026

Inspections / Reviews *(continued)*

01/22/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/22/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED], resident [REDACTED] requested their evening medications early and staff person A told the resident they had to wait. This turned into an argument between resident [REDACTED] and staff person A involving yelling and cursing at each other. Staff person A threatened to have resident [REDACTED] thrown out of the home but didn't have anywhere else to go. The resident needed to stay at the home. Resident [REDACTED] stated they felt threatened and scared that they were going to get kicked out of the home.

Resident [REDACTED] overheard the argument and confirmed they were arguing and cursing at each other for 35 to 40 minutes.

Plan of Correction

Accept [REDACTED] 01/13/2026)

Staff Person A employment was termed by Administrator on November 26, 2025. All staff will be retrained in Abuse Prevention and Monitoring, Support and Supervision of Individuals by January 23, 2026, and review Policy #1501 and #1520 by January 23, 2026. Residents will be checked in by Supervisor monthly at the House Meeting starting on January 21, 2026.

Licensee's Proposed Overall Completion Date: 01/23/2026

Implemented [REDACTED] - 01/22/2026)

65f - Training Topics

2. Requirements

2600.

65.f. Training topics for the annual training for direct care staff persons shall include the following:

1. Medication self-administration training.
2. Instruction on meeting the needs of the residents as described in the preadmission screening form, assessment tool, medical evaluation and support plan.
3. Care for residents with dementia and cognitive impairments.
4. Infection control and general principles of cleanliness and hygiene and areas associated with immobility, such as prevention of decubitus ulcers, incontinence, malnutrition and dehydration.
5. Personal care service needs of the resident.
6. Safe management techniques.
7. Care for residents with mental illness or an intellectual disability, or both, if the population is served in the home.

Description of Violation

Direct care staff person B did not receive training in medication self-administration training, instruction on meeting the needs of the residents as described in the preadmission screening form, assessment tool, medical evaluation and support plan, personal care service needs of the resident, and safe management techniques during the 2024 training year.

Plan of Correction

Accept [REDACTED] - 01/13/2026)

Staff person B did complete training in medication self-administration training, instruction on meeting the needs of the residents as described in the preadmission screening form, assessment tool, medical evaluation and support plan, personal care service needs of the resident, and safe management techniques on March 31, 2025. Administrator obtained this information on December 16, 2025. Going forward as of January 13, 2026, Administrator will ensure

65f Training Topics (continued)

that all staff training is kept together and readily available for DHS inspection in one folder. QI will review staff files every three months and ensure all employees require training is in their folder for inspection starting on January 23, 2026.

Licensee's Proposed Overall Completion Date: 01/23/2026

Implemented [redacted] 01/22/2026)

182b - Prescription Medication

3. Requirements

2600.

182.b. Prescription medication that is not self-administered by a resident shall be administered by one of the following:

1. A physician, licensed dentist, licensed physician's assistant, registered nurse, certified registered nurse practitioner, licensed practical nurse or licensed paramedic.
2. A graduate of an approved nursing program functioning under the direct supervision of a professional nurse who is present in the home.
3. A student nurse of an approved nursing program functioning under the direct supervision of a member of the nursing school faculty who is present in the home.
4. A staff person who has completed the medication administration training as specified in § 2600.190 (relating to medication administration training) for the administration of oral; topical; eye, nose and ear drop prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.

Description of Violation

Staff person A administered medications to resident [redacted] include the following;

[redacted] Tablet, administered on; [redacted] at 8:17 PM, [redacted] at 8:00 AM and on [redacted] at 8:14 AM,

[redacted] Oral Tablet. administered on [redacted] at 8:17 PM, [redacted] at 8:00 AM and on [redacted] at 8:14 AM,

[redacted] Tablet, administered on [redacted] at 4:41 PM, [redacted] at 4:00 PM and 8:14 AM.

Staff person A is not a physician, licensed dentist, licensed physician's assistant, registered nurse, certified registered nurse practitioner, licensed practical nurse or licensed paramedic, a graduate of an approved nursing program functioning under the direct supervision of a professional nurse who is present in the home, a student nurse of an approved nursing program functioning under the direct supervision of a member of the nursing school faculty who is present in the home, a staff person who has completed the medication administration training as specified in §2600.190 (relating to medication administration training) for the administration of oral; topical; eye, nose and ear drop prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.

Plan of Correction

Accept [redacted] - 01/13/2026)

Staff person A employment was termed by Administrator on November 26, 2025. Going forward all staff will receive the full DHS Medication Administration Training prior to administering medications and documentation of this including User Reports will be maintained on site and readily available for DHS inspection by January 13, 2026. Administrator will maintain this documentation. Administrator will check weekly that all staff who are administering medication have had the correct training and have the correct documents on site by January 13, 2026. QI will ensure that all medication administration training documentation is maintained in the staff file and that no untrained staff are administering medication, they will review these files every 6 months starting on January 23, 2026.

Licensee's Proposed Overall Completion Date: 01/23/2026

182b Prescription Medication (*continued*)

Implemented [REDACTED] - 01/22/2026)