

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

January 12, 2026

[REDACTED], PRESIDENT  
AQ OPCO MOUNTOURSVILLE  
[REDACTED]

RE: HERITAGE SPRINGS MEMORY CARE  
878 OLD CEMENT ROAD  
MUNCY, PA, 17756  
LICENSE/COC#: 23327

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/09/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *HERITAGE SPRINGS MEMORY CARE* License #: *23327* License Expiration: *10/13/2026*  
 Address: *878 OLD CEMENT ROAD, MUNCY, PA 17756*  
 County: *LYCOMING* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *AQ OPCO MOUNTOURSVILLE*  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *I-2* Date: *08/08/2019* Issued By: *Code Inspections Inc.*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *55* Waking Staff: *41*

**Inspection Information**

Type: *Full* Notice: *Announced* BHA Docket #:  
 Reason: *Renewal* Exit Conference Date: *12/09/2025*

**Inspection Dates and Department Representative**

*12/09/2025 - On-Site:* [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: *60* Residents Served: *55*

**Secured Dementia Care Unit**  
 In Home: *Yes* Area: *Entire home* Capacity: *60* Residents Served: *55*

**Hospice**  
 Current Residents: *7*

**Number of Residents Who:**  
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *55*  
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
 Have Mobility Need: *0* Have Physical Disability: *0*

**Inspections / Reviews**

**12/09/2025 - Full**  
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/09/2026*

**01/12/2026 - POC Submission**  
 Submitted By: [REDACTED] Date Submitted: *01/12/2026*  
 Reviewer: [REDACTED] Follow-Up Type: *Bypass Document Submission*

Inspections / Reviews *(continued)*

01/12/2026 - Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/12/2026

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

121a - Unobstructed Egress

1. Requirements

2600.

121.a. Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

Description of Violation

At 9:43 a.m., a rock salt spreader was sitting outside the door of the dining room, blocking egress from the home.

Plan of Correction

Accept ( [redacted] - 01/12/2026)

The Maintenance Director removed the salt spreader immediately away from the door. The Maintenance Director placed the salt spreader in a different location away from any egresses. The Maintenance Director will check daily that it is not by any egresses. The executive director will sign off weekly that the checks are completed. This will be done for 60- days

Licensee's Proposed Overall Completion Date: 01/12/2026

Implemented ( [redacted] - 01/12/2026)