

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

December 17, 2025

[REDACTED]
INSINGER'S PERSONAL CARE HOME INC
[REDACTED]

RE: INSINGER'S PERSONAL CARE
HOMES NORTH
673 CAMPBELL STREET
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 20210

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/09/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *INSINGER'S PERSONAL CARE HOMES NORTH* License #: *20210* License Expiration: *10/02/2025*
 Address: *673 CAMPBELL STREET, WILLIAMSPORT, PA 17701*
 County: *LYCOMING* Region: *NORTHEAST*

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: *INSINGER'S PERSONAL CARE HOME INC*
 Address: [Redacted]
 Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *03/05/1985* Issued By: *Dept of L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *12* Waking Staff: *9*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #: [Redacted]
 Reason: *Interim* Exit Conference Date: *12/09/2025*

Inspection Dates and Department Representative

12/09/2025 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *20* Residents Served: *12*

Secured Dementia Care Unit
 In Home: *No* Area: [Redacted] Capacity: [Redacted] Residents Served: [Redacted]

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *12* Are 60 Years of Age or Older: *5*
 Diagnosed with Mental Illness: *10* Diagnosed with Intellectual Disability: *3*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

12/09/2025 Partial
 Lead Inspector: [Redacted] Follow-Up Type: *POC Submission* Follow-Up Date: *12/25/2025*

12/17/2025 - POC Submission
 Submitted By: [Redacted] Date Submitted: *12/17/2025*
 Reviewer: [Redacted] Follow-Up Type: *Bypass Document Submission*

Inspections / Reviews *(continued)*

12/17/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 12/17/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

102j - Towels/Wash Cloths Access

1. Requirements

2600.

102.j. Towels and washcloths shall be in the possession of the resident in the resident's living space unless the resident has access to the home's linen supply.

Description of Violation

At approximately 9:35 a.m., there were two unlabeled, used toothbrushes in the medicine cabinet in the second shared bathroom on the second floor.

Plan of Correction

Accept [REDACTED] - 12/17/2025)

The administrator is responsible for ensuring that all toothbrushes are labeled correctly so that personal items are not shared. The administrator fixed this problem by buying every resident a toothbrush holder with the resident's name written on it. This was completed on 12-14-25. The administrator also made an announcement to residents that all items taken into the bathroom must be taken out of the bathroom when they leave on 12-14-25.

By using toothbrush holders with resident's name labeled on them will alleviate the sharing of toothbrushes and help keep the toothbrushes sanitary. SEE ATTACHED

Licensee's Proposed Overall Completion Date: 12/16/2025

Implemented [REDACTED] - 12/17/2025)

252 - Record Content

2. Requirements

2600.

252. Content of Resident Records - Each resident's record must include the following information:

2. Race, height, weight, color of hair, color of eyes, religious affiliation, if any, and identifying marks.

Description of Violation

Resident [REDACTED]'s record does not include race, color of hair, color of eyes, religious affiliation, if any, or identifying marks.

Plan of Correction

Accept [REDACTED] - 12/17/2025)

The administrator is responsible for ensuring that all resident files have a face page or sheet that lists the residents name, race, admission date, birthdate, social security number, height, weight, hair color, eye color, identifying marks and religious affiliation if any. On 12-9-25 the administrator completed the face page on resident [REDACTED]. [REDACTED] also checked all the current residents face page to make sure everyone had a completed face page. The administrator will check resident files for this information on the first Tuesday of every month and the last Thursday of every month to ensure all files have this information.

By having this information will provide staff with the best possible information and picture on the resident. SEE ATTACHED

Licensee's Proposed Overall Completion Date: 12/16/2025

Implemented [REDACTED] - 12/17/2025)