

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

January 13, 2026

[REDACTED]  
ARTMAN LUTHERAN HOME  
[REDACTED]

RE: ARTMAN LUTHERAN HOME  
250 BETHLEHEM PIKE  
AMBLER, PA, 19002  
LICENSE/COC#: 12778

[REDACTED],  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/04/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

**Name:** ARTMAN LUTHERAN HOME **License #:** 12778 **License Expiration:** 02/08/2026  
**Address:** 250 BETHLEHEM PIKE, AMBLER, PA 19002  
**County:** MONTGOMERY **Region:** SOUTHEAST

## Administrator

**Name:** [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

## Legal Entity

**Name:** ARTMAN LUTHERAN HOME  
**Address:** [REDACTED]  
**Phone:** [REDACTED] **Email:** [REDACTED]

## Certificate(s) of Occupancy

## Staffing Hours

**Resident Support Staff:** **Total Daily Staff:** 174 **Waking Staff:** 131

## Inspection Information

**Type:** Partial **Notice:** Unannounced **BHA Docket #:**  
**Reason:** Monitoring **Exit Conference Date:** 12/04/2025

## Inspection Dates and Department Representative

12/04/2025 - On-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

**License Capacity:** 136 **Residents Served:** 112

## Secured Dementia Care Unit

**In Home:** Yes **Area:** Inspiring Today **Capacity:** 19 **Residents Served:** 15

## Hospice

**Current Residents:** x

## Number of Residents Who:

**Receive Supplemental Security Income:** 0 **Are 60 Years of Age or Older:** 111  
**Diagnosed with Mental Illness:** 6 **Diagnosed with Intellectual Disability:** 0  
**Have Mobility Need:** 62 **Have Physical Disability:** 2

## Inspections / Reviews

12/04/2025 Partial

**Lead Inspector:** [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 12/27/2025

12/26/2025 - POC Submission

**Submitted By:** [REDACTED] **Date Submitted:** 01/12/2026  
**Reviewer:** [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 01/12/2026

Inspections / Reviews *(continued)*

01/13/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/12/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

## 25a - Written Contract and Review

## 1. Requirements

2600.

25.a. Prior to admission, or within 24 hours after admission, a written resident-home contract between the resident and the home shall be in place. The administrator or a designee shall complete this contract and review and explain its contents to the resident and the resident's designated person if any, prior to signature.

## Description of Violation

Resident [REDACTED] admitted [REDACTED] did not have a resident-home contract completed until [REDACTED]

Resident [REDACTED] admitted [REDACTED] did not have a resident-home contract completed until [REDACTED]

Resident [REDACTED] admitted [REDACTED] does not have a resident-home contract in place.

## Plan of Correction

Accepted [REDACTED] - 12/26/2025)

It is the policy of Artman to have a written resident-home contract prior to or within 24 hours after admission. In response to the violation on 12/04/2025 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 11/16/2025 by the Director of Admissions to in-service admission staff that resident-home contracts must be signed prior to or within 24 hours of admissions.

To enhance the currently compliant operations, starting on 12/08/2025 the Director of Admissions will have the Administrative Supervisor email the contracts to the resident/POA prior to admission when email addresses are provided, allowing them the opportunity to review and have any questions answered. The Administrative Supervisor will notify the resident/POA that the contract must be signed within 24 hours of admission. The pending admissions will be reviewed daily Monday through Friday with a completion date of 01/09/2026.

Effective 12/18/2025 the Director of Admissions/Administrative Supervisor will perform audits every 2 weeks through 03/31/2026 to maintain ongoing compliance with putting in place a written resident-home contract between the resident and the home prior to admission, or within 24 hours after admission, and for the administrator or a designee to complete a contract review, and explaining its contents to the resident and the resident's designated person if any, prior to signature. Compliance monitoring activities will be implemented under the supervision of the Director of Admissions. Any deficiencies will be corrected immediately, and findings will be documented and submitted to the Personal Care Administrator for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: 01/09/2026

Implemented [REDACTED] - 01/13/2026)

## 28e - Death of a Resident

## 2. Requirements

2600.

28.e. In the event of a death of a resident under 60 years of age, the administrator shall refund the remainder of previously paid charges to the resident's estate within 30 days from the date the room is cleared of the resident's personal property. In the event of a death of a resident 60 years of age and older, the home shall provide a refund in accordance with the Elder Care Payment Restitution Act (35 P. S. § § 10226.101—10226.107). The home shall keep documentation of the refund in the resident's record.

## Description of Violation

Resident [REDACTED] passed away on [REDACTED]. The resident's personal belongings were removed from [REDACTED] room on [REDACTED]; however, the resident's refund was issued on [REDACTED]

**28e Death of a Resident (continued)**

Resident # [REDACTED] passed away on [REDACTED]. The resident's personal belongings were removed from [REDACTED] room on [REDACTED]; however, the resident's refund was issued on [REDACTED].

**Plan of Correction****Accepted [REDACTED] - 12/26/2025)**

It is the policy of Artman, in an event of a death of a resident, to refund the remainder of previously paid charges to the resident's estate within 30 days.

In response to the violation on 12/04/2025 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 12/04/2025 by the Personal Care Administrator to notify the Billing Specialist and Accounts Payable person for Artman of the violation and reviewed the regulation.

To enhance the currently compliant operations, on 11/18/2025 the Personal Care Administrator will in service the Billing Specialist and Accounts Payable person for Artman, with a completion date of 12/26/2025.

Effective 12/18/2025 the Personal Care Administrator will perform checks every 2 weeks through 03/31/2026 to maintain ongoing compliance with refunding the remainder of previously paid charges to the resident's estate within 30 days from the date the room is cleared of the resident's personal property, and in the event of a death of a resident under 60 years of age. In the event of a death of a resident 60 years of age and older, the home shall provide a refund in accordance with the Elder Care Payment Restitution Act (35 P. S. § § 10226.101 10226.107), and keeping documentation of refunds in each resident's record. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Licensee's Proposed Overall Completion Date: 12/26/2025

**Implemented [REDACTED] - 01/13/2026)****183e - Storing Medications****3. Requirements**

2600.

183.e. Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.

**Description of Violation**

On [REDACTED] [REDACTED] suspension prescribed for resident [REDACTED], which expired [REDACTED], was still in the home's medication cart.

Resident [REDACTED] [REDACTED] blister card was observed punctured on the back at slot #1, 9 and 12.

**Plan of Correction****Accepted [REDACTED] - 12/26/2025)**

It is the policy of Artman to properly store medications in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.

In response to the violation on 12/04/2025 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 12/04/2025 by the Unit Manager to destroy the medication that was expired, Resident [REDACTED] had a new bottle available. On 12/8/2025 the punctured medications for Resident#7 were destroyed with the Personal Care Administrator. On 12/8/2025, an audit was completed on all 6 medication carts. Any medications found with punctures or that were expired were destroyed.

**183e Storing Medications (continued)**

To enhance the currently compliant operations, starting 12/18/2025 the Personal Care Administrator/Unit Manager will in service nurses and medication technicians on proper storage and procedure for expired medications, with a completion date of 01/10/2026. Plastic dividers were also placed in narcotic box to reduce the punctures made when removing the medication from the narcotic box.

Effective 12/18/2025 the Lead Medication Technician/Unit Managers will perform weekly checks through 03/31/2026 to maintain ongoing compliance with ensuring prescription medications, OTC medications and CAM will be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions. Any deficiencies will be corrected immediately, and findings will be documented and reported to the Personal Care Administrator for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: 01/10/2026

Implemented [REDACTED] 01/13/2026)

**184a - Resident's Meds Labeled****4. Requirements**

2600.

184.a. The original container for prescription medications shall be labeled with a pharmacy label that includes the following:

1. The resident's name.
2. The name of the medication.
3. The date the prescription was issued.
4. The prescribed dosage and instructions for administration.
5. The name and title of the prescriber.

**Description of Violation**

The pharmacy label for resident [REDACTED] s [REDACTED] reads 'instill 2 drops in both ears one time a day starting on the 8th and ending on the 8th for every month' while the resident's December medication administration record (MAR) reads 'instill 5 drops in both ears at bedtime starting on the 19th and ending on the 19th every month', requiring a change of direction sticker.

**Plan of Correction**

Accept [REDACTED] - 12/26/2025)

It is the policy of Artman to ensure that prescription medications include the resident's name, name of medication, date the prescription was issued, prescribed dosage and instructions for administration, and the name and title of the prescriber.

In response to the violation on 12/04/2025 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 12/04/2025 by the Unit Manager to apply a direction change sticker to the medication for Resident [REDACTED]

To enhance the currently compliant operations, starting 12/18/2025 the Unit Manager/Personal Care Administrator will in service nurses and medication technicians, on required labeling for resident medications with a completion date of 01/09/2026.

**184a - Resident's Meds Labeled (continued)**

Effective 12/18/2025 the Lead Medication Technician/Unit Manager will perform weekly checks through 03/31/2026 to maintain ongoing compliance with ensuring the original container for prescription medications will be labeled with a pharmacy label that includes, including the resident's name, and the name of the medication, and the date the prescription was issued, and the prescribed dosage and instructions for administration, and the name and title of the prescriber. Any deficiencies will be corrected immediately, and findings will be documented and reported to the Personal Care Administrator for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: 01/09/2026

Implemented [REDACTED] - 01/13/2026)

**185a - Implement Storage Procedures****5. Requirements**

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

**Description of Violation**

Resident [REDACTED] is prescribed blood glucose monitoring as needed. The resident's glucometer had a reading of [REDACTED] on [REDACTED] at 11:48 AM; however, this reading was not documented on the resident's November MAR.

**Plan of Correction**

Accept [REDACTED] - 12/26/2025)

It is the policy of Artman to develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

In response to the violation on 12/04/2025 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 12/04/2025 by the Unit Managers to audit the additional glucose monitors.

To enhance the currently compliant operations, starting on 12/18/2025 the Unit Manger/Personal Care Administrator will in-service nurses and Medication Technicians on proper recording of the glucometer readings and using the PRN documentation for additional blood glucose checks, with a completion date of 01/09/2026.

Effective 12/18/2025 the Medication Technicians/Nurses will perform weekly audits through 03/31/2026 to maintain ongoing compliance with ensuring the home will develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons. Any deficiencies will be corrected immediately, and findings will be documented and reported to the Personal Care Administrator for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: 01/09/2026

Implemented [REDACTED] - 01/13/2026)

**187b - Date/Time of Medication Admin.****6. Requirements**

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

187b Date/Time of Medication Admin. (continued)

Description of Violation

Resident [redacted] is prescribed [redacted] twice a day as needed. The resident's November MAR does not include the initials of the staff person who administered it on [redacted] at 01:40 AM.

Resident [redacted] is prescribed [redacted] every six hours as needed. The resident's December MAR does not include the initials of the staff person who administered it on [redacted] at 08:00 PM.

Plan of Correction

Accept [redacted] - 12/26/2025)

It is the policy of Artman to record at the time the medication is administered.

In response to the violation on 12/04/2025 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 12/04/2025 by the Personal Care Administrator to notify the staff person of the violation and regulation.

To enhance the currently compliant operations, starting on 12/18/2025 the Unit Manger/Personal Care Administrator will in service nurses/medication technicians of proper documentation of medications administered, with a completion date of 01/09/2026.

Effective 12/18/2025 the Lead Medication Technician/Unit Manager will perform weekly checks through 03/31/2026 to maintain ongoing compliance with ensuring the information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered. Any deficiencies will be corrected immediately, and findings will be documented and reported to the Personal Care Administrator for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: 01/09/2026

Implemented [redacted] - 01/13/2026)

225a - Assessment 15 Days

7. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

An assessment was not completed for resident [redacted], who was admitted to the home on [redacted]

Repeat Violation: [redacted]

Plan of Correction

Accept [redacted] 12/26/2025)

It is the policy of Artman to In response to have a written initial assessment that is documented on the Department's assessment form within 15 days of admission for each resident.

In response to the violation on 12/04/2025 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 12/05/2025 by the Unit Manager to completed the initial assessment for Resident [redacted]

To enhance the currently compliant operations, starting on 12/19/2025 the Personal Care Administrator will in service the Unit Managers and Lead Medication Technician on the time guidelines for a initial assessment, with a completion date of 01/02/2026.

**225a - Assessment 15 Days (continued)**

*Effective 12/22/2025 the Lead Medication Technician/Personal Care Administrator will perform audits every 2 weeks through 03/31/2026 to maintain ongoing compliance with ensuring each resident has a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.*

**Licensee's Proposed Overall Completion Date: 01/02/2026**

**Implemented [REDACTED] - 01/13/2026)**

**227a - Support Plan 30 Days****8. Requirements**

2600.

227.a. A resident requiring personal care services shall have a written support plan developed and implemented within 30 days of admission to the home. The support plan shall be documented on the Department's support plan form.

**Description of Violation**

Resident [REDACTED] was admitted on [REDACTED] however, the resident's initial support plan has not been completed yet.

**Plan of Correction**

**Accept [REDACTED] - 12/26/2025)**

*It is the policy of Artman to have a written support plan for the residents developed and implemented within 30 days of admission to the home.*

*In response to the violation on 12/04/2025 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 12/05/2025 by the Unit Manager to complete the initial support plan for Resident [REDACTED].*

*To enhance the currently compliant operations, starting on 12/22/2025 the Personal Care Administrator will in-service the Unit Managers and Lead Medication Technician on the time guidelines for a support plan, with a completion date of 12/31/2025.*

*Effective 12/22/2025 the Lead Medication Technician/Personal Care Administrator will perform every 2 weeks audits through 03/31/2026 to maintain ongoing compliance with ensuring each resident requiring personal care services has a written support plan developed and implemented within 30 days of admission to the home, and the support plan is documented on the Department's support plan form. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.*

**Licensee's Proposed Overall Completion Date: 12/31/2025**

**Implemented [REDACTED] - 01/13/2026)**