Department of Human Services
Office of Children, Youth and Families

# Licensing Inspection Summary - Public

55 PA.CODE CHAPTER 3800

March 4, 2026

[redacted], EXECUTIVE DIRECTOR
ABH PENNSYLVANIA CHILDREN'S SERVICES INC.
444 DEVEREUX DRIVE
VILLANOVA, PA, 19085

RE: JACKSON B
105 DEVEREUX CIRCLE
WEST CHESTER, PA, 19380
LICENSE/COC#: 15078

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Office of Children, Youth and Families

## Agency/Facility Information

**Name**: *JACKSON B*
**Address:** *105 DEVEREUX CIRCLE, WEST CHESTER, PA 19380*
**County**: *CHESTER*
**License Number**: *15078*
**License Expiration**: *09/01/2026*

## Administrator

**Name**: [redacted] **Phone**: [redacted] **Email**: [redacted]

## Legal Entity

**Name**: *ABH PENNSYLVANIA CHILDREN'S SERVICES INC.*
**Address:** *444 DEVEREUX DRIVE, VILLANOVA, PA, 19085*
**Phone**: [redacted] **Email**: [redacted]

## Inspection Information

**Start Date**: *11/21/2025* **End Date**: *11/21/2025* **Type**: *Complaint* **Notice**: *Announced Visit*
**Inspector(s)**: [redacted]

## Inspection Narrative

*On 11/21/25, the Department of Human Services Office of Children, Youth, and Families conducted a complaint investigation at ABH PA Children Services. As a result of the investigation, which revealed failure to meet regulation 3800.32(C)) a citation was issued.*

## Inspections / Reviews

### 11/21/2025 Complaint

**Lead Inspector**: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *12/12/2025*

### 12/15/2025 - POC Submission

**Submitted By**: [redacted] **Date Submitted**: *12/15/2025*
**Reviewer**: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *12/17/2025*

### 12/15/2025 - POC Submission

**Reviewer**: [redacted] **Follow Up Type**: *On site Verification* **Follow Up Date**: *12/24/2025*

### 12/15/2025 On site Verification

**Submitted By**: [redacted] **Date Submitted**: *12/15/2025*
**Reviewer**: [redacted] **Follow Up Type**: *Not Required*

## 3800.32 Specific Rights

**1. Requirements**

3800.32.c. A child has the right to be treated with fairness, dignity and respect.

**Description of Violation**

*Child A was not treated with dignity and respect by staff member(s) while traveling on the school bus to school.*

**Plan of Correction** ***Accept ([redacted] - 12/15/2025)***

*On [redacted], an allegation of abuse was reported involving two staff members. One staff member engaged in inappropriate verbal conduct toward a student, while the second staff member failed to intervene. The actions of both staff members constitute violation of policy #215 (Reporting and Responding to Abuse & Neglect of an Individual) and Policy #095(Standards of Conduct) as well as regulations 3800.32.*
*POC: Both staff have been terminated for violating Devereux's policies and procedures. To prevent recurrence and strengthen compliance, the following corrective actions will be implemented:*
*1) Reinforcement of Policy #215: completion date- 12/12/25*
*All program staff will receive a refresher training in interrupting, reporting and immediate response expectations when witnessing or suspecting abuse or inappropriate conduct. Person Responsible: Brian Wood*
*2) Devereux Staff Standard of Conduct Review: completion date- 12/12/25*
*Supervisors will conduct mandatory reviews of Devereux's standard of conduct with their direct reports, emphasizing professional boundaries, appropriate verbal interactions, and the duty to intervene. Person Responsible: Brian Wood*

**Licensee's Proposed Overall Completion Date:** *12/15/2025*

**On-site Verification** ***Implemented ([redacted] - 03/04/2026)***

*Documentation provided with all staff signatures indicating participation in staff standard of conduct review.*