**Department of Human Services**
**Office of Children, Youth and Families**
## Licensing Inspection Summary - Public
**55 PA.CODE CHAPTER 3800**

December 23, 2025

[redacted], CORPORATE COMMUNICATIONS COORDINATOR
COMMUNITY SPECIALISTS CORPORATION
900 AGNEW ROAD
PITTSBURGH, PA, 15227

RE: NEW OUTLOOK ACADEMY
900 AGNEW ROAD, BLDG 2
PITTSBURGH, PA, 15227
LICENSE/COC#: 40165

Dear [redacted]

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]
Western Region Director

cc: Pennsylvania Office of Children, Youth and Families

## Agency/Facility Information

**Name**: *NEW OUTLOOK ACADEMY*
**Address:** *900 AGNEW ROAD, BLDG 2, PITTSBURGH, PA 15227*
**County**: *ALLEGHENY*
**License Number**: *40165*
**License Expiration**: *04/21/2026*

## Administrator

**Name**: [redacted] **Phone**: [redacted] **Email**: [redacted]

## Legal Entity

**Name**: *COMMUNITY SPECIALISTS CORPORATION*
**Address:** *900 AGNEW ROAD, PITTSBURGH, PA, 15227*
**Phone**: [redacted] **Email**: [redacted]

## Inspection Information

**Start Date**: *11/19/2025* **End Date**: *11/20/2025* **Type**: *Renewal* **Notice**: *Announced Visit*
**Inspector(s)**: [redacted]

## Inspection Narrative

*The Department of Human Services Office of Children, Youth, and Families (Western Region) conducted an annual licensing inspection of New Outlook Academy on 11/21/2025.*
*During the inspection, the Department reviewed 10 percent of youth files (including discharged resident files) and all of the agency's personnel files.*
*The child file reviews supported compliance with state/federal laws and regulations and no violations were identified. A physical site inspection was completed, and there were no regulatory violations identified.*
*There were two violations with the employee files. They are listed within this document.*
*Interviews with both youth and staff members were conducted. Youth comments included describing the program as safe and supportive. Youth have opportunities to participated in education and treatment activities. Staff member comments included feeling supported by leadership. Staff feel the trauma informed trainings are beneficial.*

## Inspections / Reviews

### 11/19/2025 Renewal

**Lead Inspector**: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *12/02/2025*

### 12/02/2025 - POC Submission

**Reviewer**: [redacted] **Follow Up Type**: *On site Verification* **Follow Up Date**: *12/30/2025*

### 12/02/2025 On site Verification

**Submitted By**: [redacted] **Date Submitted**: *11/25/2025*
**Reviewer**: [redacted] **Follow Up Type**: *Not Required*

## 3800.151 Staff Health Statement

**1. Requirements**

3800.151. A staff person or volunteer who comes into direct contact with the children or who prepares or serves food, shall have a statement signed and dated by a licensed physician, certified registered nurse practitioner or licensed physician's assistant, within 12 months prior to working with children or food service and every 2 years thereafter, stating that the person is free of serious communicable disease that may be spread through casual contact or that the staff person has a serious communicable disease that may be spread through casual contact but is able to work in the facility if specific precautions are taken that will prevent the spread of the disease to children.

**Description of Violation**

*Staff person A did not have the required statement signed and dated by a licensed physician, certified registered nurse practitioner or licensed physician's assistant, within 12 months prior to working with children or food service and every 2 years thereafter.*
*The past physical was dated for [redacted] and the next physical was dated [redacted], this is outside the 2-year time frame.*

**Plan of Correction** ***Accept ([redacted] - 12/02/2025)***

*New Outlook Academy will begin to have staff physicals completed around the 18- month mark instead of waiting to close to the 2-year mark. This will assure that all staff physicals will be completed within the 24 month time frame.*

**Licensee's Proposed Overall Completion Date:** *11/25/2025*

**On-site Verification** ***Implemented ([redacted] - 12/23/2025)***

*On 12/23/2025 a POC was held and one new staff has been hired since the yearly inspection and there were no new physicals needed during this time frame. Health statement was completed prior to hire. The plan has been fully implemented.*

## Clearances

**2. Requirements**

6344.b.2. A certification from the department as to whether the applicant is named in the central register as the perpetrator of a founded report of child abuse, indicated report of child abuse, founded report for school employee or indicated report for school employee

**Description of Violation**

*Staff B last FBI was dated for 05/01/2020, the next FBI was dated for 05/02/2025. This is outside the 5 year time frame.*

**Plan of Correction** ***Accept ([redacted] - 12/02/2025)***

*New Outlook Academy will begin to have staff review their FBI clearances at 4 years in order to be assured that all will be complete dand obtained within the five year time frame.*

**Licensee's Proposed Overall Completion Date:** *11/25/2025*

**On-site Verification** ***Implemented ([redacted] - 12/23/2025)***

*On 12/23/2025 a POC meeting was held. One new staff has been hired since the yearly inspection and there were no FBI clearances needed during this time frame. FBI was completed prior to hire. The plan has been fully implemented.*