

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

February 25, 2026

[REDACTED]  
PITTSTON HEAVENLY MANOR INC  
[REDACTED]

RE: PITTSTON HEAVENLY MANOR  
51 NORTH MAIN STREET  
PITTSTON, PA, 18640  
LICENSE/COC#: 21869

[REDACTED],  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/19/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: PITTSTON HEAVENLY MANOR License #: 21869 License Expiration: 12/01/2025  
 Address: 51 NORTH MAIN STREET, PITTSTON, PA 18640  
 County: LUZERNE Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: PITTSTON HEAVENLY MANOR INC  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: C-2 LP Date: 05/10/1999 Issued By: Dept. L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 55 Waking Staff: 41

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Incident Exit Conference Date: 11/19/2025

**Inspection Dates and Department Representative**

11/19/2025 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 55 Residents Served: 55  
 Secured Dementia Care Unit  
 In Home: No Area: Capacity: Residents Served:  
 Hospice  
 Current Residents: 1  
 Number of Residents Who:  
 Receive Supplemental Security Income: 53 Are 60 Years of Age or Older: 42  
 Diagnosed with Mental Illness: 53 Diagnosed with Intellectual Disability: 6  
 Have Mobility Need: 0 Have Physical Disability: 1

**Inspections / Reviews**

11/19/2025 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/18/2025

01/20/2026 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 02/18/2026  
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 01/23/2026

Inspections / Reviews *(continued)*

02/09/2026 POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/18/2026

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 02/13/2026

02/25/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/18/2026

Reviewer: [REDACTED]

Follow Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] at 11:30 a.m., Resident [redacted] and Resident [redacted] were involved in a verbal and unwitnessed physical altercation while using the elevator. When interviewed, both residents reported being called a [redacted] and a [redacted] by the other. Staff person A confirmed that residents [redacted] and [redacted] have a history of arguing with each other and calling each other derogatory names. Residents [redacted] and [redacted] failed to treat each other with dignity and respect.

Plan of Correction

Accept [redacted] - 01/20/2026)

The violation occurred due to resident [redacted] and resident [redacted] in the elevator at the same time and picking at one another. The immediate fix was to separate resident [redacted] and resident [redacted], and speak to them about arguing and to ignore each other. the residents sit on different dining seatings and they sit in separate areas in day room and receive meds at different times. Discussion occurred with both residents regarding staying away from each other. if the problem kept occurring they would both receive thirty-day notices. staff and administrator periodically throughout the day to ensure that they remain in compliance with rules and regulations.

Licensee's Proposed Overall Completion Date: 01/15/2026

Implemented [redacted] - 02/25/2026)

225c - Additional Assessment

2. Requirements

2600.

225.c. The resident shall have additional assessments as follows:

- 2. If the condition of the resident significantly changes prior to the annual assessment.

Description of Violation

Resident [redacted] Resident Assessment and Support Plan (RASP) dated [redacted] indicates a "severe problem" with [redacted] and [redacted] Resident [redacted] RASP dated [redacted] indicates a minimal problem with irritation, agitation and aggression. The assessments for each resident do not indicate their history of verbal and physical altercations with other residents and how the home will address and monitor their behaviors.

Plan of Correction

Accept [redacted] - 02/09/2026)

the violation occurred due to specific residents not clarified in the care plan. The immediate fix is to update the care plan to reflect the residents do not get along. and in the future the administrator will clarify when there are the same residents that continuously do not get along with each other will update the Rasp immediately if there is any more altercations. The administrator will make sure that [redacted] documents immediately any behaviors and will monitor residents for further behaviors. The administrator does all audits monthly and as needed for updates to the RASPS for residents. The administrator will document the resident to resident with their names with frequent episodes of the same manor. The charts were updated with names on 12/18/2026.

Licensee's Proposed Overall Completion Date: 02/03/2026

Implemented [redacted] - 02/25/2026)