

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

January 29, 2026

[REDACTED]
WESTFIELD BEHAVIORAL HEALTH AFFILIATES INC
[REDACTED]

RE: WESTFIELD
5826 OLD PULASKI ROAD
NEW WILMINGTON, PA, 16142
LICENSE/COC#: 47424

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/04/2025, 11/18/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: WESTFIELD License #: 47424 License Expiration: 02/04/2026
 Address: 5826 OLD PULASKI ROAD, NEW WILMINGTON, PA 16142
 County: LAWRENCE Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: WESTFIELD BEHAVIORAL HEALTH AFFILIATES INC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-3 SP Date: 12/13/1996 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 8 Waking Staff: 6

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 11/18/2025

Inspection Dates and Department Representative

11/04/2025 - On-Site: [REDACTED]
 11/18/2025 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 8 Residents Served: 8

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 8 Are 60 Years of Age or Older: 1
 Diagnosed with Mental Illness: 8 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

11/04/2025 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/22/2025

01/02/2026 - POC Submission

Submitted By: [REDACTED] Date Submitted: 01/13/2026
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 01/16/2026

Inspections / Reviews *(continued)*

01/29/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/13/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED], Staff Member A reported hearing Resident [REDACTED] repeatedly tell Resident [REDACTED] plans to enter Resident [REDACTED]'s bedroom. Resident [REDACTED] reported feeling uncomfortable due to these comments and reported not feeling safe with Resident [REDACTED]'s bedroom located next to the resident's room. Interviews with Resident [REDACTED], multiple staff members and other residents indicate that Resident [REDACTED] has made ongoing inappropriate sexual comments, requests to enter residents' rooms and inappropriate [REDACTED] jokes toward residents and staff including on [REDACTED], and [REDACTED]. Resident interviews indicate other residents feel uncomfortable and distressed when this happens.

Plan of Correction

Accept [REDACTED] - 01/02/2026)

Administrator met with all residents individually on 11/5/2025, to remind them to report any and all issues to the staff on duty, especially regarding their safety so it can be addressed by the administrator. Administrator held a staff meeting on 12/2/2025 and part of the meeting included reminding staff any reports of abuse need to be reported to the administrator immediately, 24/7. Administrator moved Resident [REDACTED]'s room to a different hall so Resident 2's room is no longer next to Resident 1. Cameras for only visual observation were ordered for the home and are expected to be delivered on 12/22/25. Target date for instillation is 1/8/26.

Proposed Overall Completion Date: 12/16/2025

The use of cameras in the home shall be in accordance with the guidance in the Regulatory Compliance Guide to ensure compliance with the residents' right to privacy:

Audio and Video Monitoring - Audio monitoring in any location on the grounds of the home is prohibited.

Video monitoring and recording of the home's exterior is permitted.

Video monitoring of the home's interior common areas is permitted.

Video recording is permitted in interior areas completely inaccessible to residents, such as medication and supply storage areas.

Video recording of the home's entrances and exits and the interior corridors leading to entrances and exits is permitted, provided that:

- Residents are informed at admission that these areas are subject to video recording
- Signs indicating that images are being recorded are posted in the areas that are being recorded.

All other recording of interior areas by the home is a violation of resident privacy and therefore prohibited.

Licensee's Proposed Overall Completion Date: 12/16/2025

Implemented [REDACTED] 01/29/2026)

201 - Positive Interventions

2. Requirements

2600.

201 Positive Interventions (*continued*)

201. Safe Management Techniques - The home shall use positive interventions to modify or eliminate a behavior that endangers the resident himself or others. Positive interventions include improving communications, reinforcing appropriate behavior, redirection, conflict resolution, violence prevention, praise, deescalation techniques and alternative techniques or methods to identify and defuse potential emergency situations.

Description of Violation

On [REDACTED], Staff Member A reported hearing Resident [REDACTED] repeatedly tell Resident [REDACTED] plans to enter Resident [REDACTED] bedroom. Resident [REDACTED] reported feeling uncomfortable due to these comments and reported not feeling safe with Resident [REDACTED] bedroom located next to the resident's room. Interviews with Resident [REDACTED] multiple staff members and other residents indicate that Resident [REDACTED] has made ongoing inappropriate sexual comments, requests to enter residents' rooms and inappropriate [REDACTED] jokes toward residents and staff including on [REDACTED] and [REDACTED]. Resident interviews indicate other residents feel uncomfortable and distressed when this happens. The home has not implemented interventions or corrective measures to address the ongoing [REDACTED] inappropriate comments exhibited by Resident [REDACTED] toward [REDACTED] residents and staff.

Plan of Correction

Accept [REDACTED] - 01/02/2026)

Administrator met with all residents individually on 11/5/2025, to remind them to report any and all issues to the staff on duty, especially regarding their safety so it can be addressed by the administrator. Administrator held a staff meeting on 12/2/2025 and part of the meeting included reminding staff any reports of abuse need to be reported to the administrator immediately, 24/7. Administrator moved Resident [REDACTED]'s room to a different hall so Resident 2's room is no longer next to Resident [REDACTED]. Resident [REDACTED]'s inappropriate commentary has been reported to the psych doctor historically. The most recent issue has been reported and the psych doctor assured to address this with Resident [REDACTED] at their appointment on 12/3/2025. Resident sees psych doctor every 6 weeks. Administrator met with Resident [REDACTED] on 11/10/25 and explained we would have to give a 30 day notice and find alternative residency elsewhere if Resident [REDACTED] continues to make other residents uncomfortable with inappropriate comments. Cameras for only visual observation were ordered for the home and are expected to be delivered on 12/22/25. Target date for installation is 1/8/26.

Proposed Overall Completion Date: 12/16/2025

The use of cameras in the home shall be in accordance with the guidance in the Regulatory Compliance Guide to ensure compliance with the residents' right to privacy:

Audio and Video Monitoring Audio monitoring in any location on the grounds of the home is prohibited.

Video monitoring and recording of the home's exterior is permitted.

Video monitoring of the home's interior common areas is permitted.

Video recording is permitted in interior areas completely inaccessible to residents, such as medication and supply storage areas.

Video recording of the home's entrances and exits and the interior corridors leading to entrances and exits is permitted, provided that:

- Residents are informed at admission that these areas are subject to video recording
- Signs indicating that images are being recorded are posted in the areas that are being recorded.

All other recording of interior areas by the home is a violation of resident privacy and therefore prohibited.

Licensee's Proposed Overall Completion Date: 12/16/2025

201 - Positive Interventions (continued)

Implemented [redacted] - 01/29/2026)

227c - Support Plan Revision

3. Requirements

2600.

227.c. The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.

Description of Violation

Resident # [redacted] Support Plan dated [redacted] does not include information about Resident [redacted]'s ongoing [redacted] inappropriate behavior toward [redacted] and staff, and the plan does not include any steps to address this need. The Residential Support Plan also does not include information regarding two previous [redacted] assault allegations involving Resident [redacted].

Plan of Correction

Accept [redacted] - 01/02/2026)

Residents [redacted]'s Support Plan was updated by this administrator to include allegations of making inappropriate comments on 12/16/2025. The most recent incident was reported to psych doctor and psych doctor assured to address this with Resident [redacted] at their next appointment on 12/3/2025. Resident sees psych doctor every 6 weeks. Administrator met with Resident [redacted] on 11/10/25 and explained we would have to give a 30-day notice and find alternative residency elsewhere if Resident [redacted] continues to make other residents uncomfortable with inappropriate comments. Cameras for only visual observation were ordered for the home and are expected to be delivered on 12/22/25. Target date for instillation is 1/8/26.

Proposed Overall Completion Date: 12/16/2025

The use of cameras in the home shall be in accordance with the guidance in the Regulatory Compliance Guide to ensure compliance with the residents' right to privacy:

Audio and Video Monitoring - Audio monitoring in any location on the grounds of the home is prohibited.

Video monitoring and recording of the home's exterior is permitted.

Video monitoring of the home's interior common areas is permitted.

Video recording is permitted in interior areas completely inaccessible to residents, such as medication and supply storage areas.

Video recording of the home's entrances and exits and the interior corridors leading to entrances and exits is permitted, provided that:

- Residents are informed at admission that these areas are subject to video recording
- Signs indicating that images are being recorded are posted in the areas that are being recorded.

All other recording of interior areas by the home is a violation of resident privacy and therefore prohibited.

Licensee's Proposed Overall Completion Date: 12/16/2025

Implemented [redacted] - 01/29/2026)

4. Requirements

2600.

227.c. The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.

227c - Support Plan Revision (continued)

Description of Violation

Resident [REDACTED] Support Plan dated [REDACTED] has not been updated to include the resident's allegations of [REDACTED] assault involving another resident in May 2025, and the Support Plan does not include any additional measures the home implemented to address this issue.

Plan of Correction

Accept [REDACTED] - 01/02/2026)

Resident [REDACTED]'s Support Plan was updated by administrator to include making sexual assault allegations. Resident [REDACTED]'s bedroom was moved to a different hall in an effort to separate the residents. Resident 2's allegations were reported to psych doctor and therapist on 11/4/25 and both assured addressing this at their next appointment. Resident to see psych doctor 12/3/2025 and resident to see therapist 12/11/2025. Resident sees psych doctor every 6 weeks and therapist every 2 weeks. Cameras for only visual observation were ordered for the home and are expected to be delivered on 12/22/25. Target date for instillation is 1/8/26.

Proposed Overall Completion Date: 12/16/2025

The use of cameras in the home shall be in accordance with the guidance in the Regulatory Compliance Guide to ensure compliance with the residents' right to privacy:

Audio and Video Monitoring - Audio monitoring in any location on the grounds of the home is prohibited.

Video monitoring and recording of the home's exterior is permitted.

Video monitoring of the home's interior common areas is permitted.

Video recording is permitted in interior areas completely inaccessible to residents, such as medication and supply storage areas.

Video recording of the home's entrances and exits and the interior corridors leading to entrances and exits is permitted, provided that:

- Residents are informed at admission that these areas are subject to video recording
- Signs indicating that images are being recorded are posted in the areas that are being recorded.

All other recording of interior areas by the home is a violation of resident privacy and therefore prohibited.

Licensee's Proposed Overall Completion Date: 12/16/2025

Implemented [REDACTED] 01/29/2026)