



Pennsylvania Department of Human Services

Emailing Date: November 5, 2025

[REDACTED]
New Hope Gracious Senior Community
300 Union Avenue
Avalon, Pennsylvania 15202

RE: New Hope Gracious Personal Care
License #: 432100

Dear [REDACTED]:

As the result of your home's recent request to adjust the use of the physical space, the Department has granted an approval for a revised license issued under the authority of 55 Pa. Code Ch. 2600 (relating to Personal Care Homes). The approved secured dementia care unit request maintains a capacity of 85 with 12 beds for the secured dementia care unit. The expiration date of the license remains unchanged.

Any future requests for changes in capacity should be forwarded to the Department for review and consideration in accordance with the applicable regulations. The revised license is enclosed.

Sincerely,

A handwritten signature in cursive script that reads "Juliet Marsala".

Juliet Marsala
Deputy Secretary
Office of Long-term Living

Enclosure
License

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *NEW HOPE GRACIOUS PERSONAL CARE* License #: *43210* License Expiration: *08/23/2026*
Address: *300 UNION AVENUE, AVALON, PA 15202*
County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED]

Legal Entity

Name: *NEW HOPE GRACIOUS SENIOR COMMUNITY*
Address: *300 UNION AVENUE, AVALON, PA, 15202*
Phone: [REDACTED]

Certificate(s) of Occupancy

Type: *I-2* Date: *03/07/2008* Issued By: *Avalon Borough*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *67* Waking Staff: *50*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *New* Exit Conference Date: *11/03/2025*

Inspection Dates and Department Representative

11/03/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *85* Residents Served: *62*

Secured Dementia Care Unit

In Home: *Yes* Area: *1st floor* Capacity: *12* Residents Served: *0*

Hospice

Current Residents: *4*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *62*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *5* Have Physical Disability: *0*

Inspections / Reviews

11/03/2025 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *Exception*

NO DEFICIENCIES FOUND