

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

November 18, 2025

[REDACTED]
COMMUNITY SERVICES GROUP INC
[REDACTED]
[REDACTED]

RE: COMMUNITY SERVICES GROUP
532 W. SAYLOR STREET
ATLAS, PA, 17851
LICENSE/COC#: 20813

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/29/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *COMMUNITY SERVICES GROUP* License #: *20813* License Expiration: *07/18/2026*
 Address: *532 W. SAYLOR STREET, ATLAS, PA 17851*
 County: *NORTHUMBERLAND* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *COMMUNITY SERVICES GROUP INC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *08/21/2021* Issued By: *PA Dept of L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *22* Waking Staff: *17*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *10/29/2025*

Inspection Dates and Department Representative

10/29/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *22* Residents Served: *20*
 Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:
 Hospice
 Current Residents: *0*
 Number of Residents Who:
 Receive Supplemental Security Income: *19* Are 60 Years of Age or Older: *15*
 Diagnosed with Mental Illness: *20* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *2* Have Physical Disability: *0*

Inspections / Reviews

10/29/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *11/17/2025*

11/12/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *11/18/2025*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *11/19/2025*

Inspections / Reviews *(continued)*

11/18/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/18/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

16c Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On [redacted] at approximately 6:00 p.m., Staff Member A and Staff Member B witnessed Staff Member C make statements that they were going to take a pair of Resident [redacted] pants. Staff observed Staff Member C in Resident [redacted] room, searching through their personal belongings and removing one pair of pants. The home did not report this incident of violation of resident rights to the department until 7:34 p.m. on [redacted]. Repeat violation: [redacted].

Plan of Correction

Accept [redacted] - 11/12/2025)

The on-call supervisor reported the incident when notified on 9/11/25.

The Program Director will review the importance of immediate incident reporting and what is considered a reportable incident with all staff by November 14, 2025.

Supervisors will continue to reinforce and review incident reporting expectations annually with all staff to ensure timely notification.

Licensee's Proposed Overall Completion Date: 11/14/2025

Implemented [redacted] - 11/18/2025)

42s Privacy

2. Requirements

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

On [redacted] at approximately 6:00 p.m., multiple staff witnessed Staff Member C make statements about liking two pairs of Resident [redacted] pants and that they were going to take them. Later, staff observed Staff Member C in Resident [redacted] room, searching through their personal belongings and removing one pair of pants.

Plan of Correction

Accept ([redacted] - 11/12/2025)

Upon hearing of the incident, the on-call supervisor immediately suspended Staff Member C to ensure the staff member was not on site with residents. The staff member was terminated on September 12, 2025. By November 14, 2025, the Program Director will review Residents' Rights with all staff, emphasizing the critical importance of a resident's right to privacy.

Licensee's Proposed Overall Completion Date: 11/14/2025

Implemented ([redacted] - 11/18/2025)