

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

November 24, 2025

[REDACTED]
VS WALLINGFORD LLC
[REDACTED]

RE: CHESTNUT RIDGE RETIREMENT
LIVING
2700 CHESTNUT PARKWAY
CHESTER, PA, 19086
LICENSE/COC#: 14141

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/20/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: CHESTNUT RIDGE RETIREMENT LIVING **License #:** 14141 **License Expiration:** 01/30/2026
Address: 2700 CHESTNUT PARKWAY, CHESTER, PA 19086
County: DELAWARE **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: VS WALLINGFORD LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 05/19/1997 **Issued By:** CWOPA L & I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 97 **Waking Staff:** 73

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Monitoring **Exit Conference Date:** 10/20/2025

Inspection Dates and Department Representative

10/20/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 130 **Residents Served:** 64

Secured Dementia Care Unit

In Home: Yes **Area:** Floors 4 and 5 **Capacity:** 50 **Residents Served:** 16

Hospice

Current Residents: 10

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 64
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 33 **Have Physical Disability:** 0

Inspections / Reviews

10/20/2025 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 11/16/2025

11/20/2025 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 11/22/2025
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 11/24/2025

Inspections / Reviews *(continued)*

11/24/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/22/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

16c Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On [REDACTED], staff person A was in a tug of war with resident [REDACTED] for their call bell pendant and the pendant hit the resident in the right eye resulting in a cut and bruising. The home did not report this incident to the Department until [REDACTED]

Repeated Violation: [REDACTED], et al; [REDACTED], et al; [REDACTED]

Plan of Correction

Accept [REDACTED] - 11/20/2025)

Executive operations officer was notified of incident on 10/13/2025. Team member #1 was educated on timeliness of reporting. Team member # 1 was terminated.

Action Plan: Ensure all incidents are reported within the 24-hour requirement.

Steps:

Re-educate staff on the importance and requirement of reporting incidents within the 24-hour timeframe.

Ensure the steps and timelines for incident reporting are clearly outlined and accessible to all staff.

Responsible Party: Executive Operations Officer

Time line: Completed on 11/11/2025

Long Term Actions

Implementation of an Incident Reporting Audit System

Action Plan: To continuously monitor and improve compliance with incident reporting timelines.

Step:

Include incident reporting in monthly staff meeting

Responsible Party: Executive Operations officer or Designee

Time line: Monthly for 90 days.

Licensee's Proposed Overall Completion Date: 11/17/2025

Implemented [REDACTED] - 11/24/2025)

185a Implement Storage Procedures

2. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

Resident [REDACTED] is prescribed [REDACTED] sublingually every 4 hours as needed. On [REDACTED] this medication was not available in the home.

Repeated Violation: [REDACTED], et al

185a Implement Storage Procedures (*continued*)**Plan of Correction****Accept** [REDACTED] - 11/20/2025)

Pharmacy consultant was completing cart audits on 10.20.2025. This medication was soon to expire in 3 days and the consultant pulled the medication and brought to Wellness center for reordering. This medication has not been used within the last 30 days. The consultant was notified not to pull any non expired medication from the med cart going forward.

Cart audit was completed on 10.20.2025 to ensure all medications are available and in compliance.

Staff Notification and Training

Action Plan: To inform and train staff on the procedures for ensuring medication availability and prompt notification of shortages.

Steps:

Conduct an Inservice session on procedures for reporting and resolving medication shortages. Outlining the importance of checking medication availability during each shift and ordering medication in advance/timely manner.

Responsible Party: Executive operations Officer

Time line: Completed on 11.11.2025

Quality Assurance and Monitoring

Action Plan: To establish a long term monitoring process ensuring medication management systems are consistently implemented.

Steps:

Implement a weekly audit system to review medication stocks and manage inventory effectively.

Responsible Party: Resident Wellness Associate or Designee

Time line: Weekly for 90 days.

Licensee's Proposed Overall Completion Date: 11/17/2025

Implemented [REDACTED] - 11/24/2025)