

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

November 13, 2025

[REDACTED]
PENN ASSISTED CARE LLC
[REDACTED]
[REDACTED]

RE: PENN ASSISTED CARE
68 MAIN STREET
PENNSBURG, PA, 18073
LICENSE/COC#: 13905

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/16/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PENN ASSISTED CARE License #: 13905 License Expiration: 05/28/2026
Address: 68 MAIN STREET, PENNSBURG, PA 18073
County: MONTGOMERY Region: SOUTHEAST

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: PENN ASSISTED CARE LLC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Type: R-4 Date: 04/28/2021 Issued By: Borough of Pennsburg

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 44 Waking Staff: 33

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 10/16/2025

Inspection Dates and Department Representative

10/16/2025 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 47 Residents Served: 44

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 1 Are 60 Years of Age or Older: 33
Diagnosed with Mental Illness: 26 Diagnosed with Intellectual Disability: 2
Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

10/16/2025 Partial

Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 11/14/2025

11/13/2025 - POC Submission

Submitted By: [Redacted] Date Submitted: 11/13/2025
Reviewer: [Redacted] Follow-Up Type: Bypass Document Submission

Inspections / Reviews *(continued)*

11/13/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/13/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

201 - Positive Interventions

1. Requirements

2600.

201. Safe Management Techniques - The home shall use positive interventions to modify or eliminate a behavior that endangers the resident himself or others. Positive interventions include improving communications, reinforcing appropriate behavior, redirection, conflict resolution, violence prevention, praise, deescalation techniques and alternative techniques or methods to identify and defuse potential emergency situations.

Description of Violation

Resident [REDACTED], has verbal outbursts, spits, tripped another resident, and had a physical altercation with another resident. The home has not implemented positive interventions to modify or eliminate the behavior. The home documented these behaviors on [REDACTED] and [REDACTED] before the physical altercation on [REDACTED] in progress notes. The home did not document how these behaviors were redirected. Resident # [REDACTED] resident assessment and support plan dated [REDACTED] does not identify these behaviors or how these behaviors will be modified or eliminated. On [REDACTED] Staff Member A was interviewed and described safe management techniques as removing the resident from the situation or offering water.

Plan of Correction

Accept [REDACTED] - 11/13/2025)

Effective immediately, November 7, 2025, the Administrator has conducted a training for all staff persons on safety management techniques including: positive interventions, improving communications, reinforcing appropriate behavior, redirection, conflict resolution, violence prevention, praise, de-escalation techniques, and methods to identify and defuse potential emergency situations. In addition, the Administrator has scheduled another safety management technique training with the Montgomery County Ombudsman scheduled on December 3, 2025. In order to ensure ongoing compliance with this regulation, the Administrator will conduct another safety management training in six months to ensure full implementation of these skills.

Licensee's Proposed Overall Completion Date: 12/03/2025

Implemented ([REDACTED] - 11/13/2025)

225c - Additional Assessment

2. Requirements

2600.

225.c. The resident shall have additional assessments as follows:

1. Annually.
2. If the condition of the resident significantly changes prior to the annual assessment.
3. At the request of the Department upon cause to believe that an update is required.

Description of Violation

Resident [REDACTED] assessment, dated [REDACTED], does not include this resident's needs for [REDACTED] and [REDACTED].

Resident # [REDACTED] assessment, dated [REDACTED], does not include this resident's needs for [REDACTED] and [REDACTED].

Resident # [REDACTED] assessment, dated [REDACTED], does not include this resident's need for assistance with toileting.

Plan of Correction

Accept [REDACTED] - 11/13/2025)

Effective immediately, 11/6/25, the Administrator has reviewed and updated all Resident assessment support plans for completeness and accuracy. In addition, the Administrator has conducted a training on Resident assessment support plans for all staff persons completed on November 7, 2025. In order to ensure ongoing compliance with this regulation, the Administrator, Direct Care Supervisor, and Care Coordinator will review and update Resident assessment support plans weekly for a period of three months and monthly thereafter for a period of nine months

225c Additional Assessment (continued)

to ensure Resident needs have been promptly and accurately reflected on the Resident assessment support plans.

Licensee's Proposed Overall Completion Date: 11/19/2025

Implemented [REDACTED] - 11/13/2025)