

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

November 6, 2025

[REDACTED]
PRESBYTERIAN HOMES INC
[REDACTED]

RE: PRESBYTERIAN HOME AT
WILLIAMSPORT
810 LOUISA STREET
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 20054

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/15/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PRESBYTERIAN HOME AT WILLIAMSPORT License #: 20054 License Expiration: 06/22/2026
 Address: 810 LOUISA STREET, WILLIAMSPORT, PA 17701
 County: LYCOMING Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: PRESBYTERIAN HOMES INC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 08/19/1981 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 18 Waking Staff: 14

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 10/15/2025

Inspection Dates and Department Representative

10/15/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 27 Residents Served: 18
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 18
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 1
 Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

10/15/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/13/2025

11/06/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 11/06/2025
 Reviewer: [REDACTED] Follow-Up Type: Bypass Document Submission

Inspections / Reviews *(continued)*

11/06/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/06/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On the morning of [REDACTED] resident [REDACTED] reported to staff person A that staff person B had been disrespectful to them the previous evening. Resident [REDACTED] reported that on [REDACTED] they asked staff person B to assist them with changing their brief but instead of helping, staff person B told resident [REDACTED] they could do it themselves. The incident was confirmed through interviews with resident [REDACTED] and through a written statement from staff person B.

Plan of Correction

Accept [REDACTED] 11/06/2025)

42c. A resident shall be treated with dignity and respect.

1. This incident was reported per regulation 42c. Staff Member B was immediately suspended pending investigation. Results of investigation: Staff Member B will return to work on [REDACTED] on a supervised level.

2. No other situations/violations have occurred for the community to review.

3. An education was completed by the Administrator to all Personal Care Staff on Resident Rights and Older Adults Protective Services on [REDACTED]. Upon returning to work on [REDACTED] Staff Member B will receive the following trainings prior to working on the floor.

- a. Older Adults Protective Services
- b. Professionalism within the Workplace
- c. Safeguarding Residents Rights
- d. Talking with your Older Residents.

4. The violation was reviewed, discussed, and education provided on 10/23/25 during a meeting with all Personal Care Home Staff. Continued Monthly Meetings with employees will be held reviewing Resident Rights and Older Adults Protective Services.

Licensee's Proposed Overall Completion Date: 11/11/2025

Implemented [REDACTED] - 11/06/2025)