

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

November 18, 2025

[REDACTED]  
ALEXANDRIA MANOR OF ALLENTOWN INC  
[REDACTED]

RE: ALEXANDRIA MANOR II  
313 S. WALNUT ST.  
BATH, PA, 18014  
LICENSE/COC#: 20526

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/08/2025, 10/20/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: ALEXANDRIA MANOR II License #: 20526 License Expiration: 08/04/2025  
 Address: 313 S. WALNUT ST., BATH, PA 18014  
 County: NORTHAMPTON Region: NORTHEAST

**Administrator**

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

**Legal Entity**

Name: ALEXANDRIA MANOR OF ALLENTOWN INC  
 Address: [Redacted]  
 Phone: [Redacted] Email: [Redacted]

**Certificate(s) of Occupancy**

Type: C 2 LP Date: 08/27/1998 Issued By: L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 57 Waking Staff: 43

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint, Incident Exit Conference Date: 10/20/2025

**Inspection Dates and Department Representative**

10/08/2025 On Site: [Redacted]  
 10/20/2025 Off Site: [Redacted]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 78 Residents Served: 52  
 Secured Dementia Care Unit  
 In Home: No Area: Capacity: Residents Served:  
 Hospice  
 Current Residents: 2  
 Number of Residents Who:  
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 52  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 5 Have Physical Disability: 3

**Inspections / Reviews**

10/08/2025 - Partial  
 Lead Inspector: [Redacted] Follow Up Type: POC Submission Follow Up Date: 11/09/2025

Inspections / Reviews *(continued)*

11/10/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/10/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 11/15/2025

11/18/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/10/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

## 42c - Treatment of Residents

## 1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

## Description of Violation

On [REDACTED] at 7:00 p.m., staff persons A, B and C were with resident [REDACTED] in the resident's room. Resident [REDACTED], is [REDACTED] has a limited vocabulary and has difficulty expressing what they want. Resident [REDACTED] yelled "hey, hey" at the staff to get their attention and was pointing to the call button and urinal which were out of the resident's reach. Staff persons B and C witnessed staff person A tell resident [REDACTED], "Hey, you talk to us with respect, or I will not give you the urinal". Staff person A then told staff person B that resident [REDACTED] could have the urinal when the resident treated staff person A with respect".

## Plan of Correction

Accept [REDACTED] - 11/10/2025)

Nightshift medtech staff member C contacted me on 9/26/25 at 7:34am to make me aware the dayshift PCA spoke poorly to resident [REDACTED]. Nightshift PCA staff member B stopped at my car as I was getting out in the facility parking lot on 9/26/25 at 7:50am to make me aware of dayshift PCA poorly speaking to resident [REDACTED].

Upon entering facility on 9/26/25 at 8am, I [REDACTED] personal care home administrator, immediately located dayshift PCA staff member A and removed [REDACTED] from providing any resident care and had [REDACTED] wait in my office. My assistant entered my office, and I proceeded to question dayshift PCA staff member A regarding what was brought to my attention by staff member C and B. At the conclusion of conversation, I explained to staff member A [REDACTED] no longer has a position with Alexandria Manor, that [REDACTED] will be clocking out and I will be walking [REDACTED] out of the facility. Staff member A left facility at 8:19am.

All staff have been counseled and have received education on 10/15/25 by [REDACTED] personal care home administrator in regard to regulation 42c, treating residents with dignity and respect, along with proper communication.

I, [REDACTED] Personal Care Home administrator, have started completing random audits weekly times 8 weeks with residents and staff to follow up and maintain regulation 42c and proper communication among staff and residents started on 10/8/25.

I, [REDACTED] Personal Care Home administrator, is responsible for full ongoing compliance.

Licensee's Proposed Overall Completion Date: 11/10/2025

Implemented [REDACTED] - 11/18/2025)